



Human Services
of Faribault & Martin Counties

QUARTERLY REPORT

APRIL - JUNE, 2021



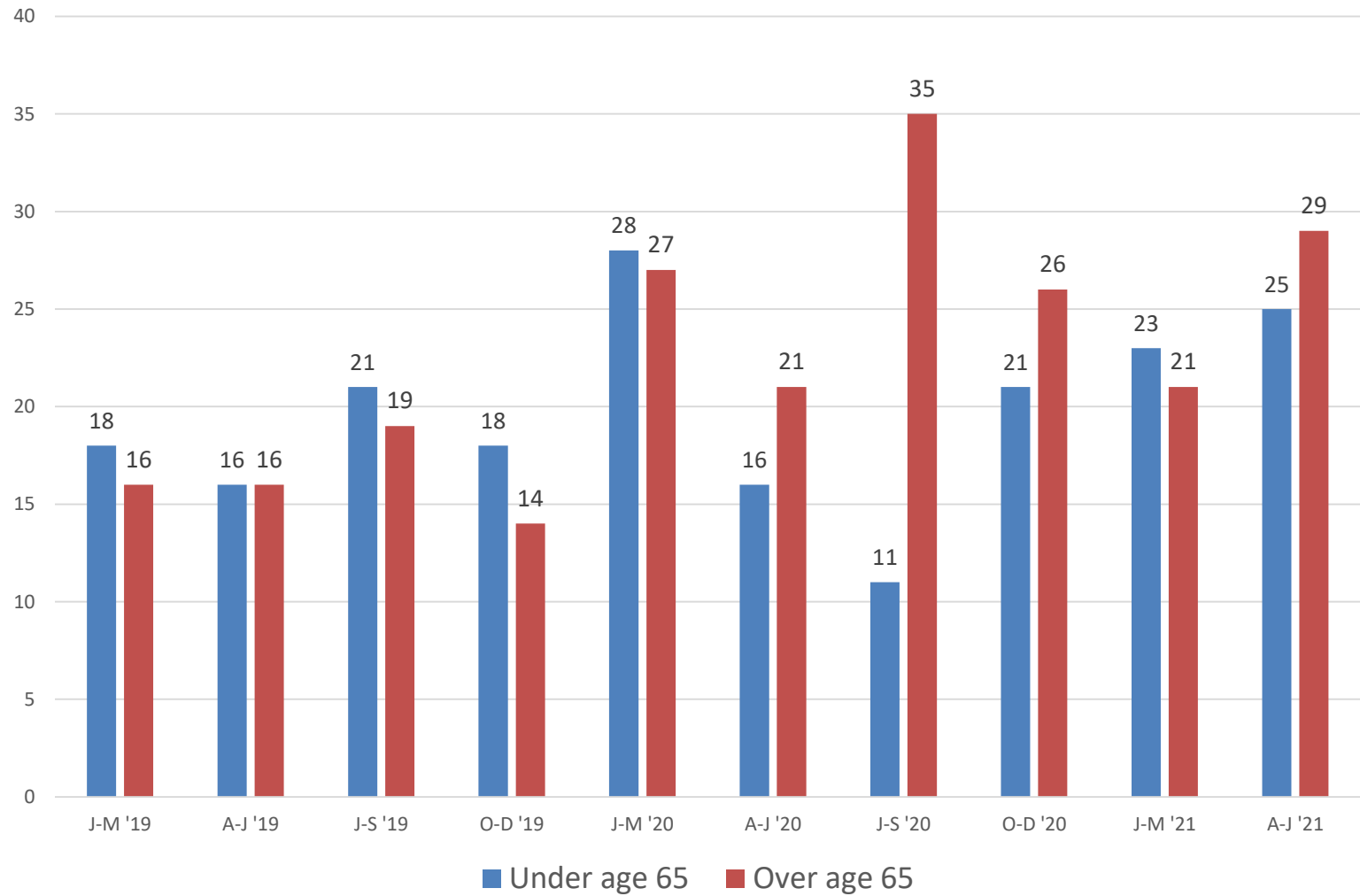
PROGRAMS AND SERVICES TO SUPPORT INDIVIDUALS



Goal I.A.

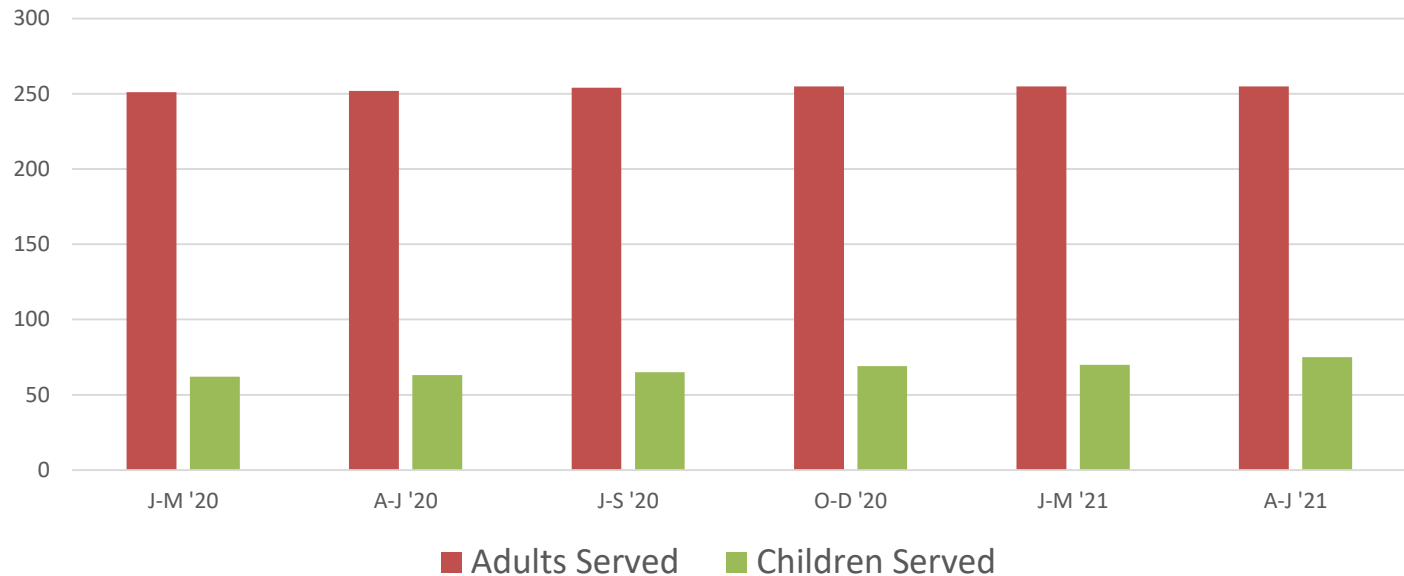
All residents will safely live within the community and be free to participate at their highest functional level.

MnCHOICES Referrals



- There were 25 new MnCHOICES referrals for the over 65 population and 29 new MnCHOICES referrals for 65+ population in Quarter 2.
- Of the 25 referrals for the under 65 population. There were also 12 “county of location” referrals and seven (7) new referrals for PCA services.
- Of the 29 referrals for the over 65 population, 17 accepted the assessment and 100% were assessed within the 20 day requirement. Reasons for not accepting included client income/spenddown requirements and/or client declining services.
- Staff who complete MnCHOICES are working towards adoption of MnCHOICES 2.0 – which will roll out in November, 2021.

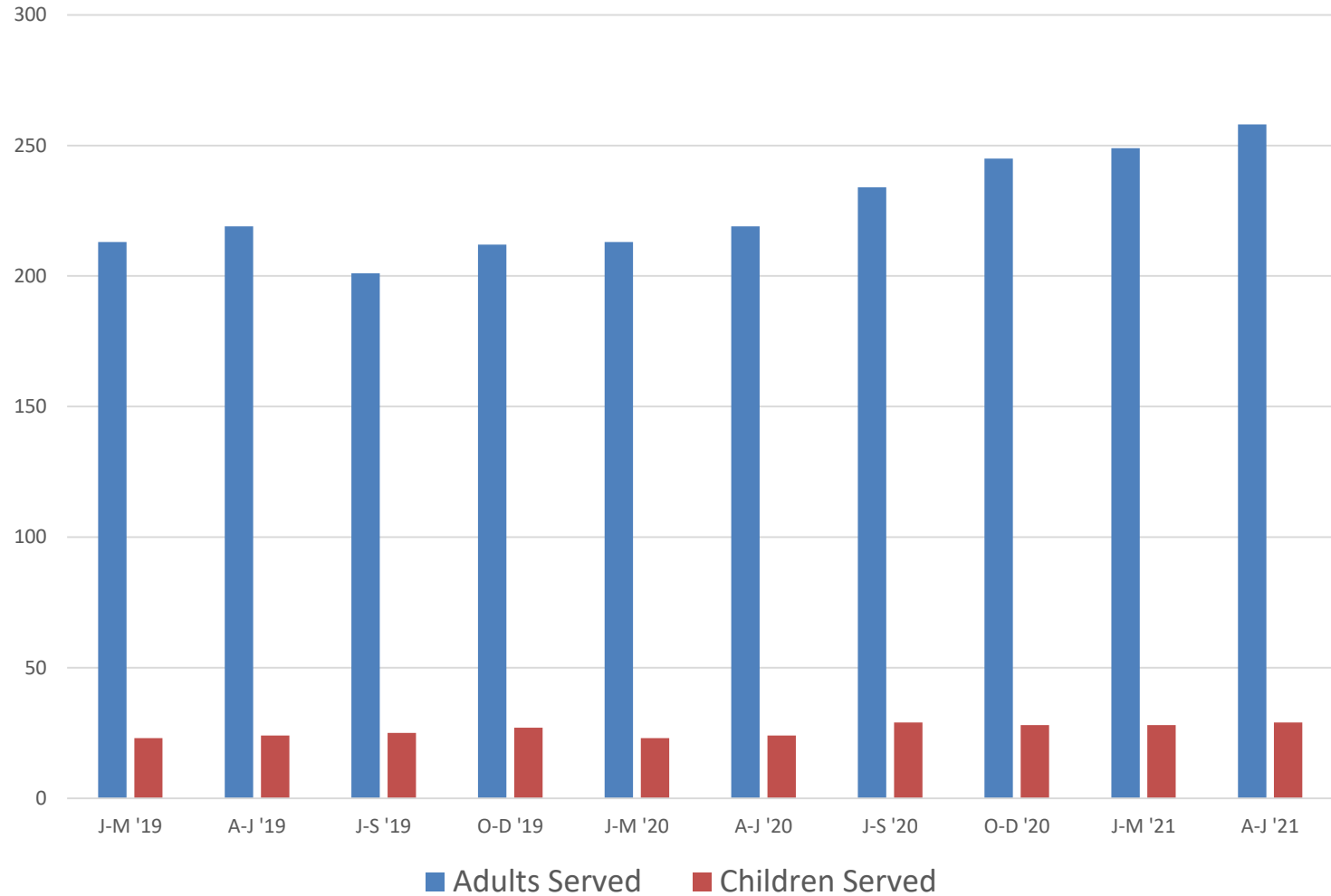
Developmental Disabilities Case Management



<u>Developmental Disabilities</u>	<u>J-M '20</u>	<u>A-J '20</u>	<u>J-S '20</u>	<u>O-D '20</u>	<u>J-M '21</u>	<u>A-J '21</u>
Children with Disabilities Referred for Services	7	2	5	8	3	5
Number Determined Eligible	6	1	5	8	2	5
Percent of Eligibility Children Offered Case Management - Goal 100%	100%	100%	100%	100%	100%	100%
"New" Teenagers Referred for Rule 185 Services	5	1	1	1	1	1

- We received three (3) new youth referrals for case management services in Faribault County and two (2) new referrals for youth in Martin County.
- The caseload for adult consumers for developmental disabilities unit has remained the same.

CADI/CAC/BI Waiver Caseload



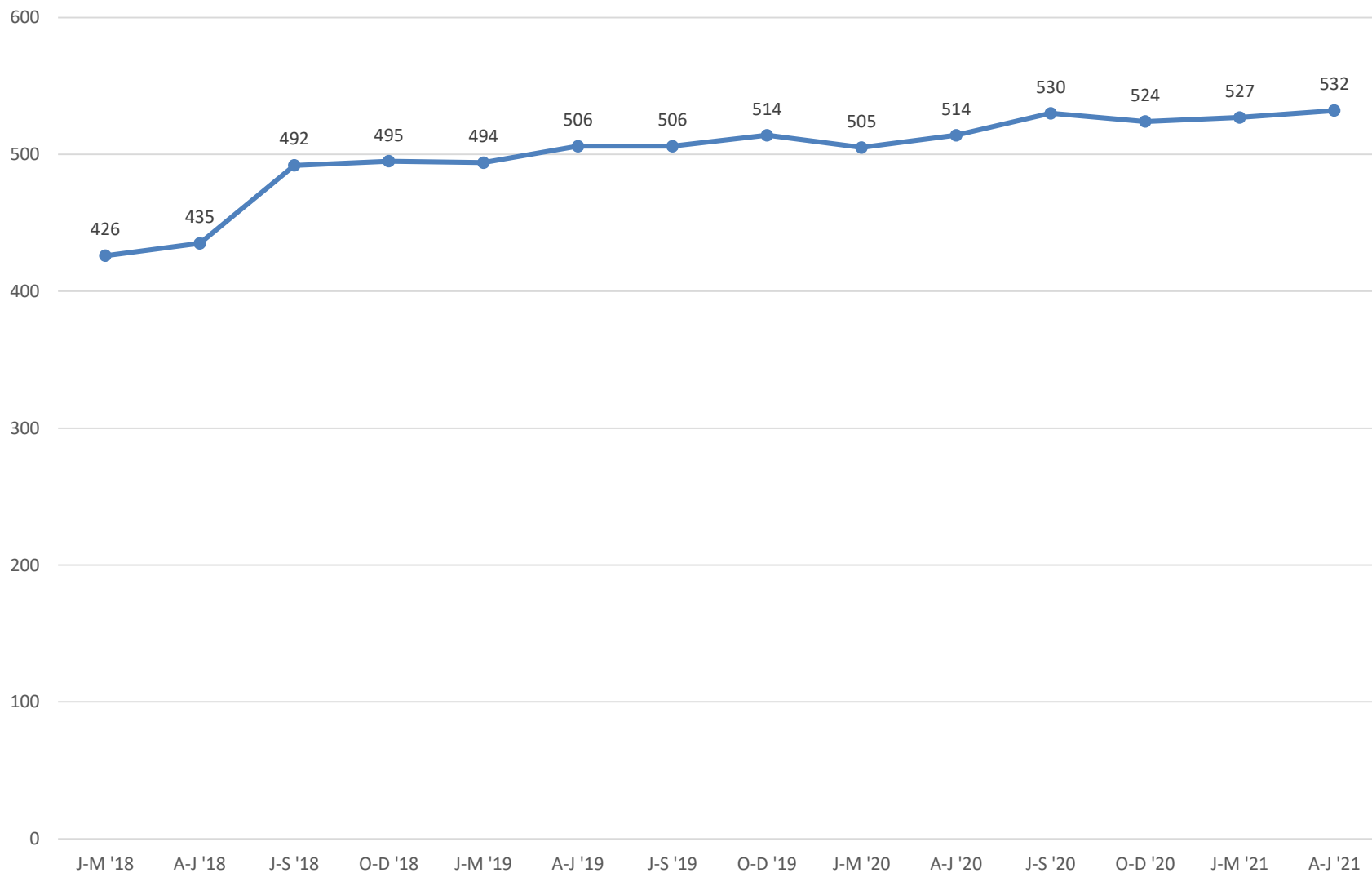
There are 90 consumers for CADI/CAC/BI adult services in Faribault County and 17 youth. In Martin County there are 168 adults and 12 youth. This data reveals ten new Martin County clients.

CADI – Community Access for Disabled Individuals

CAC – Community Alternative Care

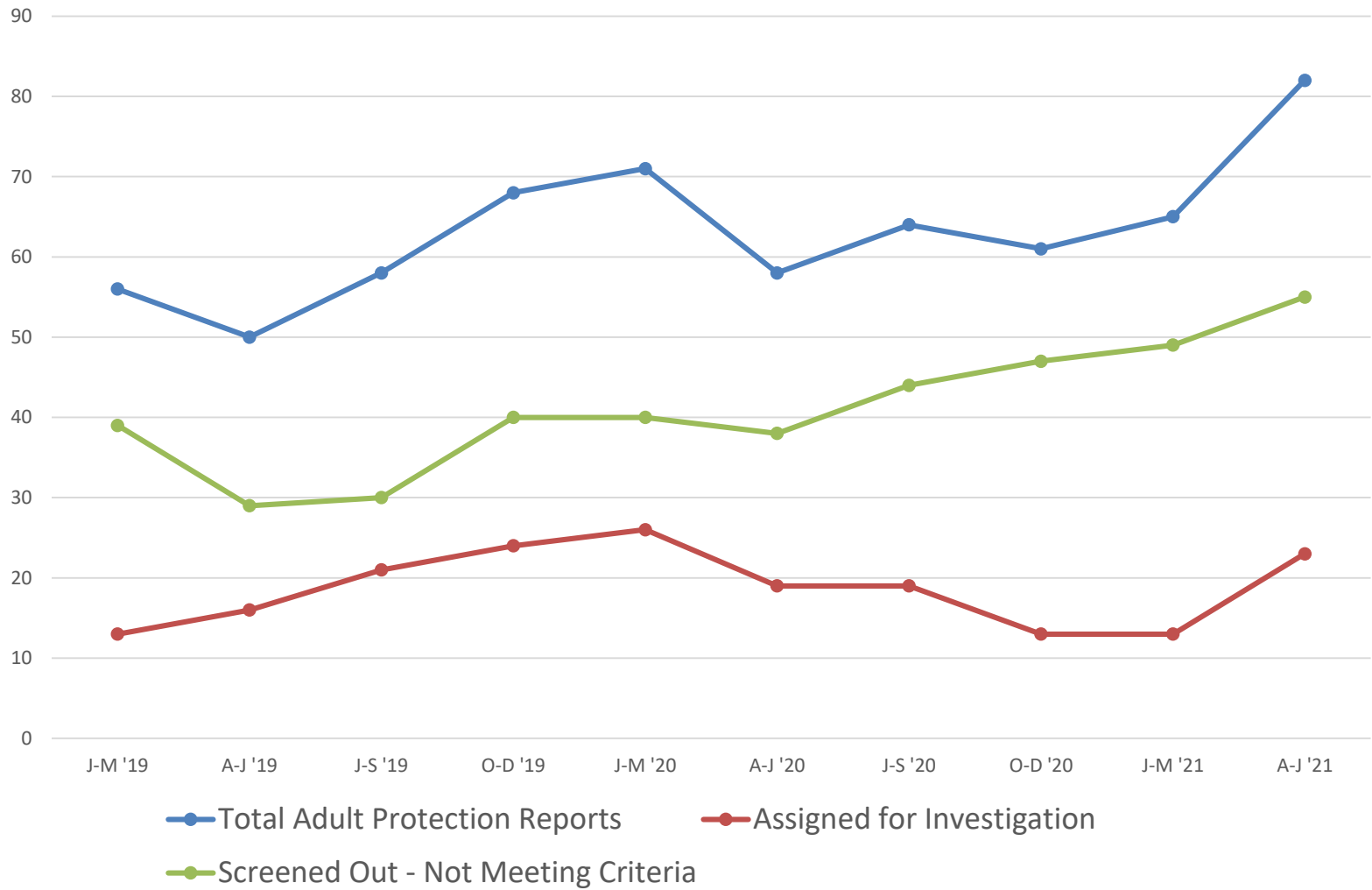
BI – Brain Injury

65+ Care Coordination Caseload



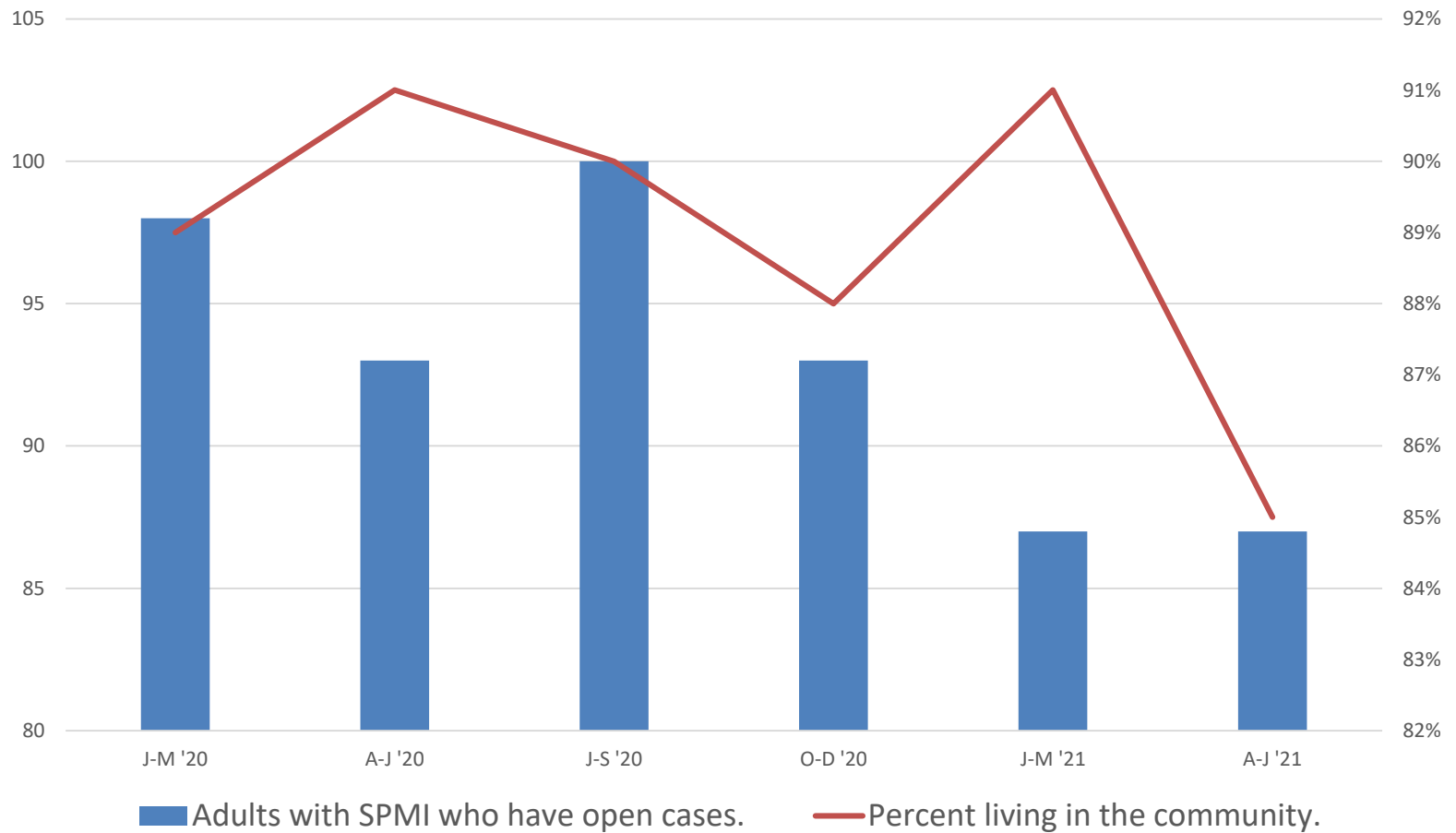
- The Elderly Waiver/MN Senior Health Options (EW/MSHO) unit ended the quarter with 532 cases.
- Blue Plus Annual Audit went well, with minimal findings – especially amazing given staff were pulled into COVID response.
- Continued challenges with finding home care agencies to provide services in our rural communities.

Adult Protection



There was an increase in adult protection reports (17) this past quarter with a slight increase in percentage of reports being screened in. There were no reports that required an emergency 24-hour response. Also to highlight this quarter is the social services manager and adult services are in discussion about bringing in training from the MN Elder Abuse Agency in Minneapolis. The goal is to increase community awareness as well as offer additional resources along with a stronger collaboration with community stakeholders.

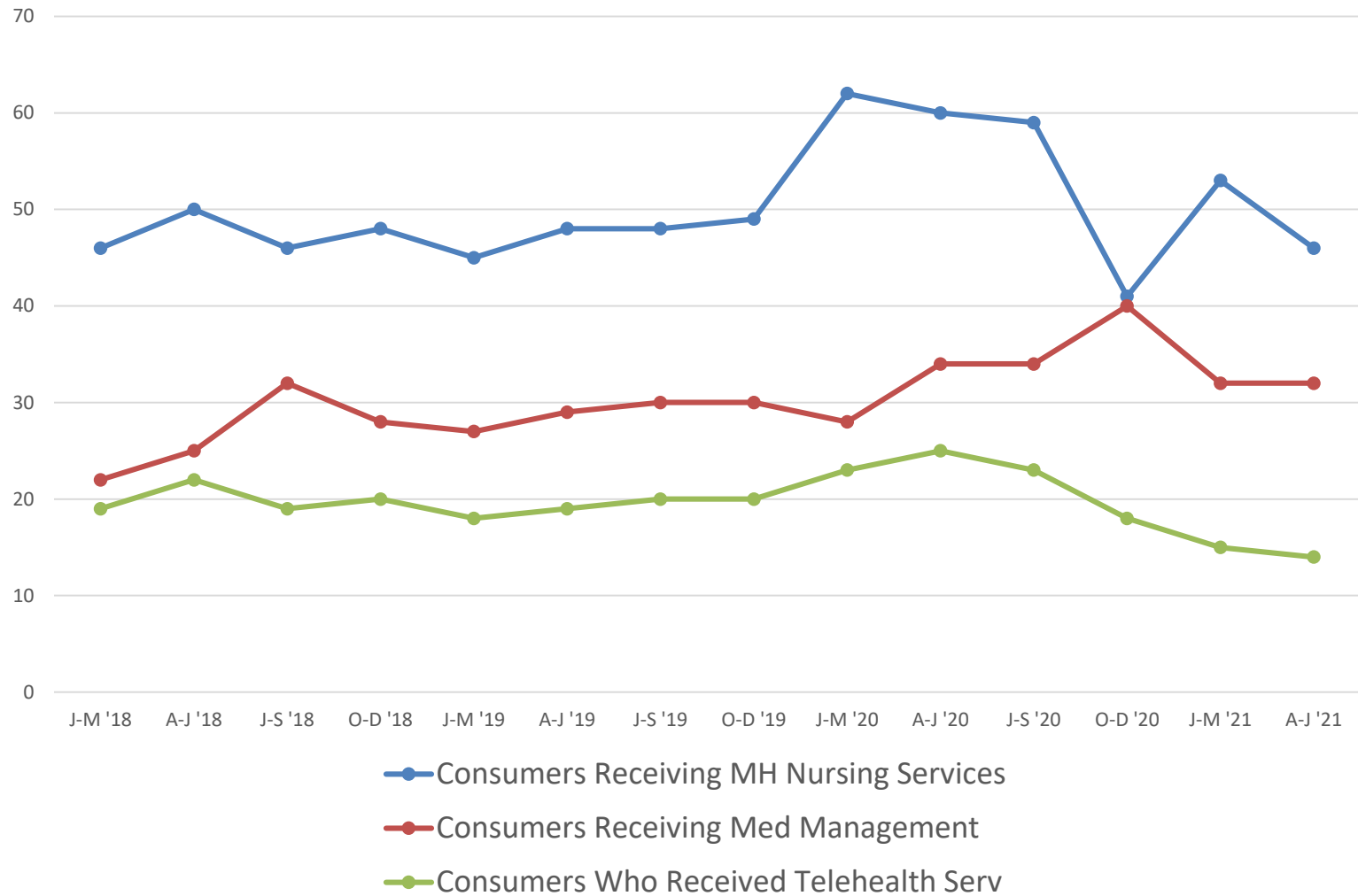
Adults with Serious and Persistent Mental Illness



- With COVID-19 safety restrictions still in place, the Drop-In Center has continued to be open and slightly increase the number of activities as well as number of members participating and how often they participate. During this quarter, we had 27 unduplicated members attend the clubhouse or activities, along with five guests. We also have five new members approved during this time, several of which have been quite active.
- The increase in activities has included the return to the member-led paracord project and plastic canvas crafts. We were also happy to resume outdoor walking group, miniature golf, and fishing. Another member also initiated and led card making as well as wood burning activities which were well attended. A newly added outdoor activity was a pontoon ride through the Let's Go Fishing volunteer organization, which was thoroughly enjoyed by each of the members who participated. The previously-tied blankets were donated locally to Caring Pregnancy Center, who were very appreciative of the gift and shared a photo of the exchange in their newsletter (pictured below). Small custom iron-on labels identifying that the clubhouse created and donated them were ordered and attached to the blankets.
- Due to COVID-19 limitations, 10-County activities were still unable to be done in person but there were two live historical presentations done via Zoom which staff and a clubhouse member (as well as other clubhouses) attended and found very interesting. The 10-County Coordinator meetings were still held and attended via Zoom.
- The drop-in center was open 65 days this quarter, and was utilized 73 days. It was utilized more days than open due to members catching up on treasury report, an approved small family gathering, as well as cleaning the clubhouse every weekend.

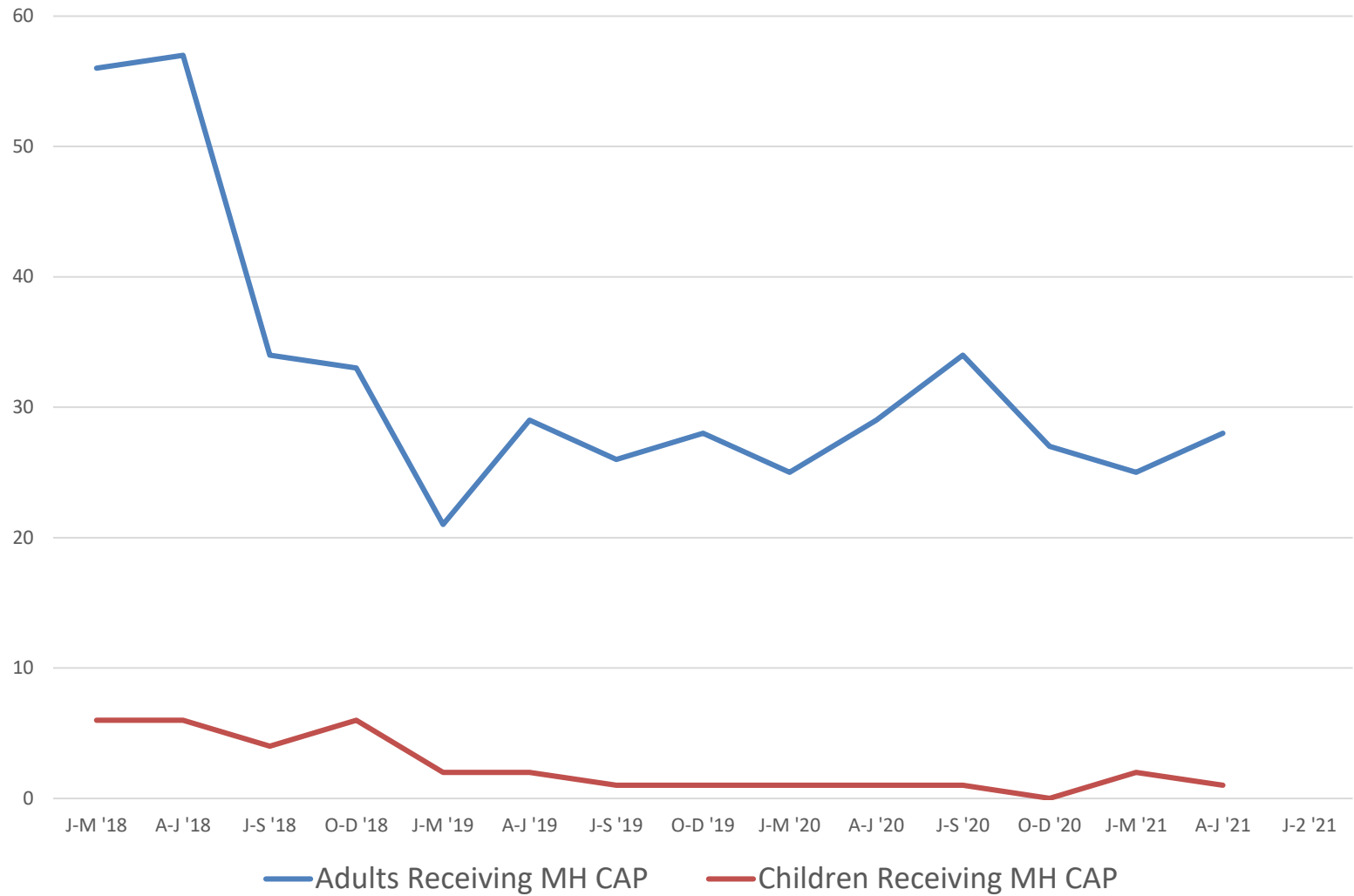


Mental Health Nursing Services



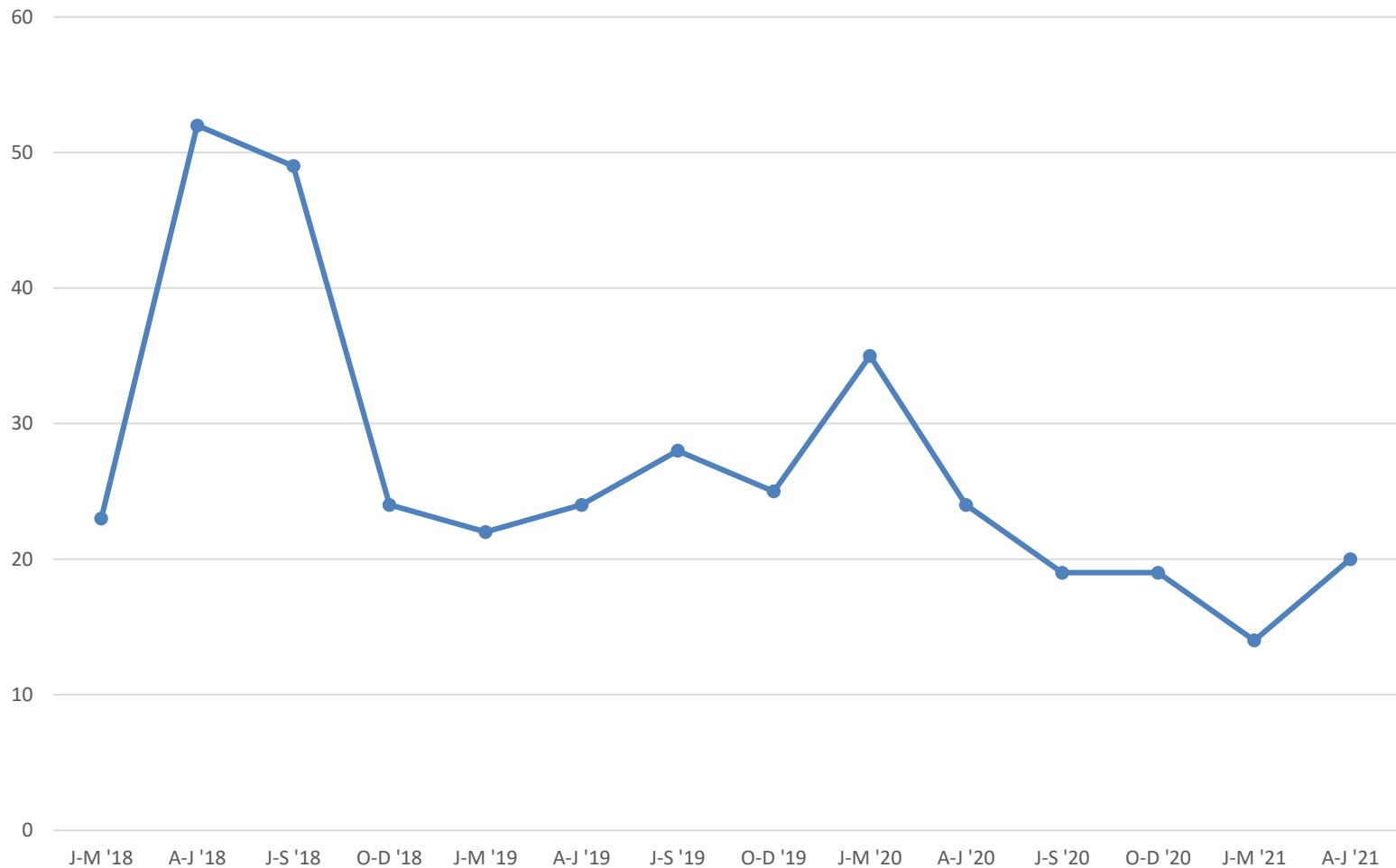
Our new/returning Mental Health Nurse has easily stepped back into her role in the Behavioral Health Department. There was one new referral for MH nursing services this quarter. The nurses have continued to meet with their clients in this quarter and use technology to assist clients with their telepsychiatry appointments, specifically with a hotspot and Chromebook provided by South Central Community Based Initiative.

Mental Health Client Assistance Program

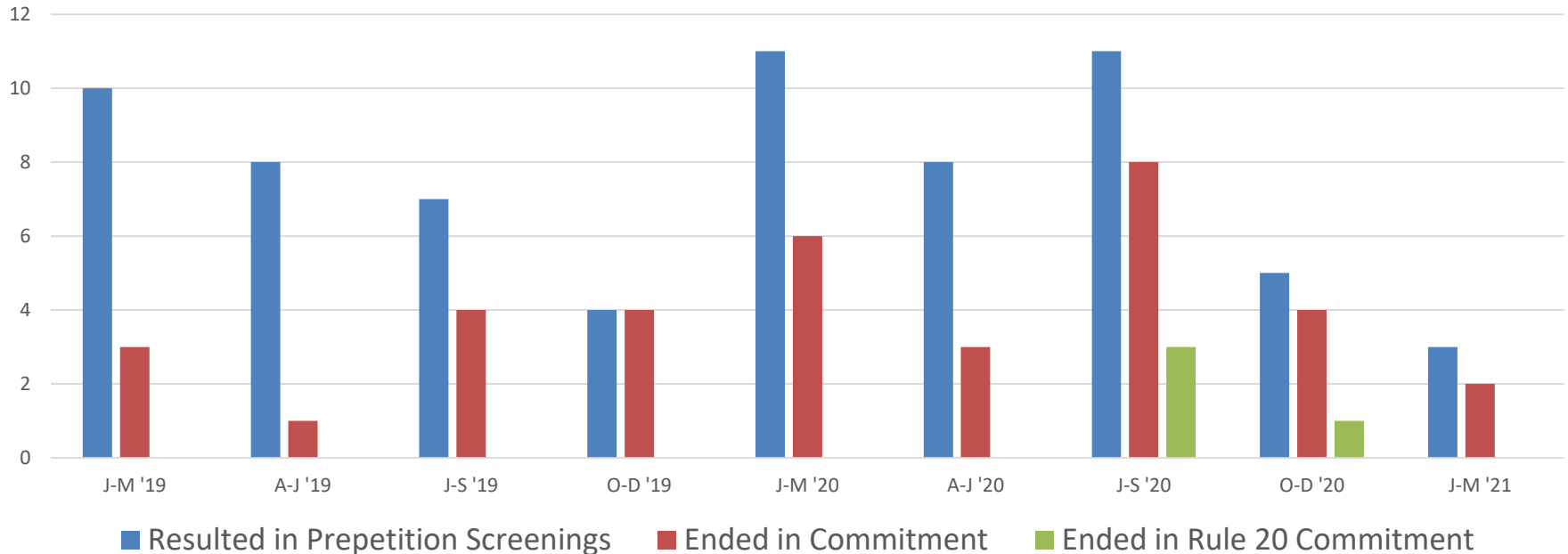


The Mental Health Client Assistance Program (MHCAP) assists adults, youth, and their families who have no insurance or expensive insurance with accessing free or affordable mental health services. MHCAP currently contracts with six local mental health agencies. Any fees are based on the Social Services Fee Scale, which is a monthly fee, not a per-event fee. 28 adults and 1 child used MHCAP services this quarter. Case managers and mental health staff regularly work with mental health and other service providers in the region to provide comprehensive supportive services to youth and adults.

Residents placed on 72-hour holds



Results of 72-Hour Holds



2nd Quarter 2021 Costs:

Faribault Mn Sex Offender Prog – \$14,305

Faribault Mn State Hospital – \$1,666

Martin Mn Sex Offender Prog – \$44,350*

Martin Mn State Hospital – \$15,963

Martin Forensic Nursing Home – \$15,488

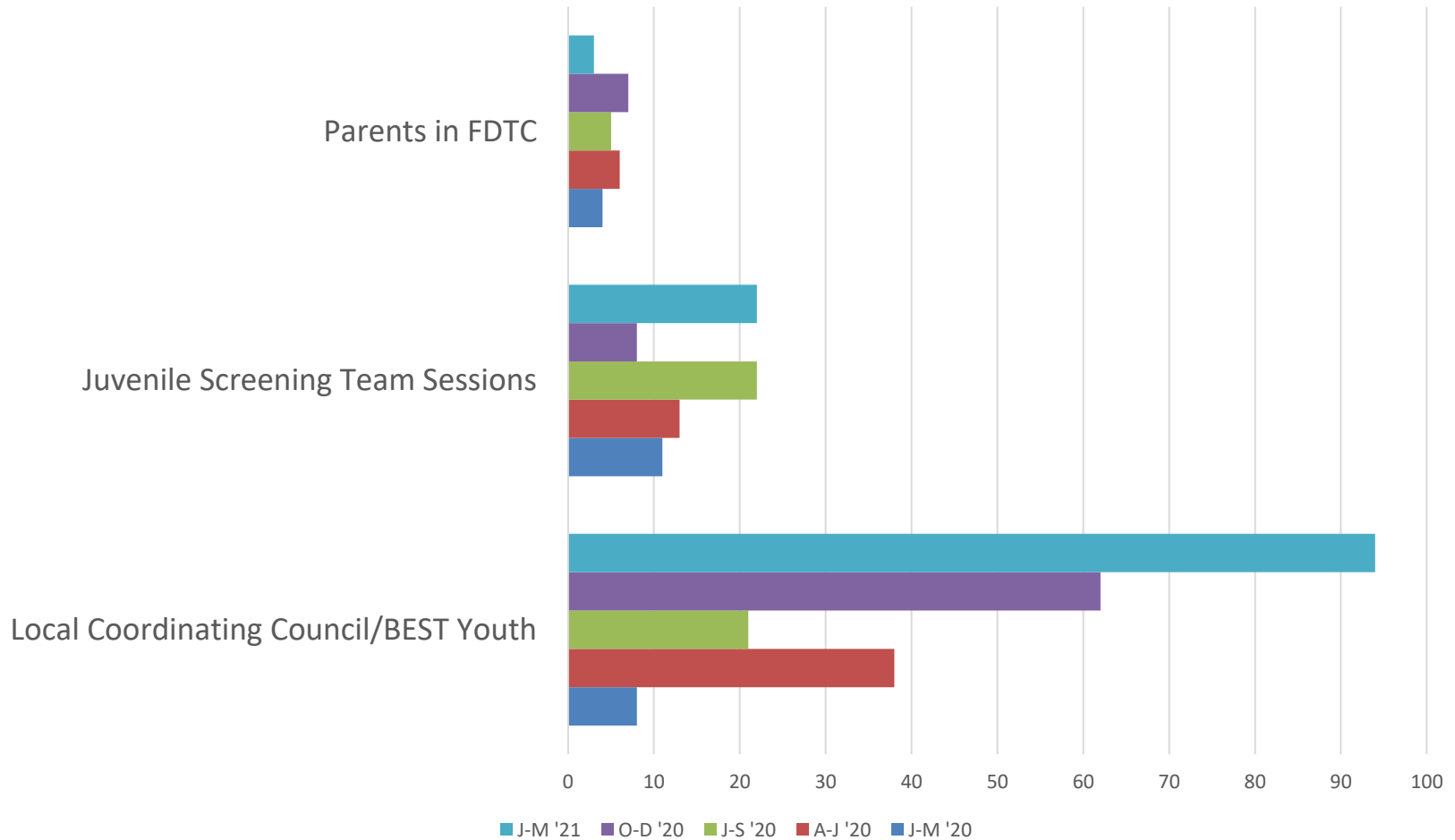
** Higher due to client billing correction*

The new client committed to MN Sex Offender Program through Martin County was actually on a court hold in the quarter. During this time, the agency is charged the full cost of the client's care until the commitment is finalized, which amounts to \$393/day. One Mentally Ill and Dangerous client from Faribault County was discharged from MN State Hospital to a community-based setting this quarter. One MN Sex Offender Program client from Faribault County was sent back to prison at the end of June.

Goal I.B.

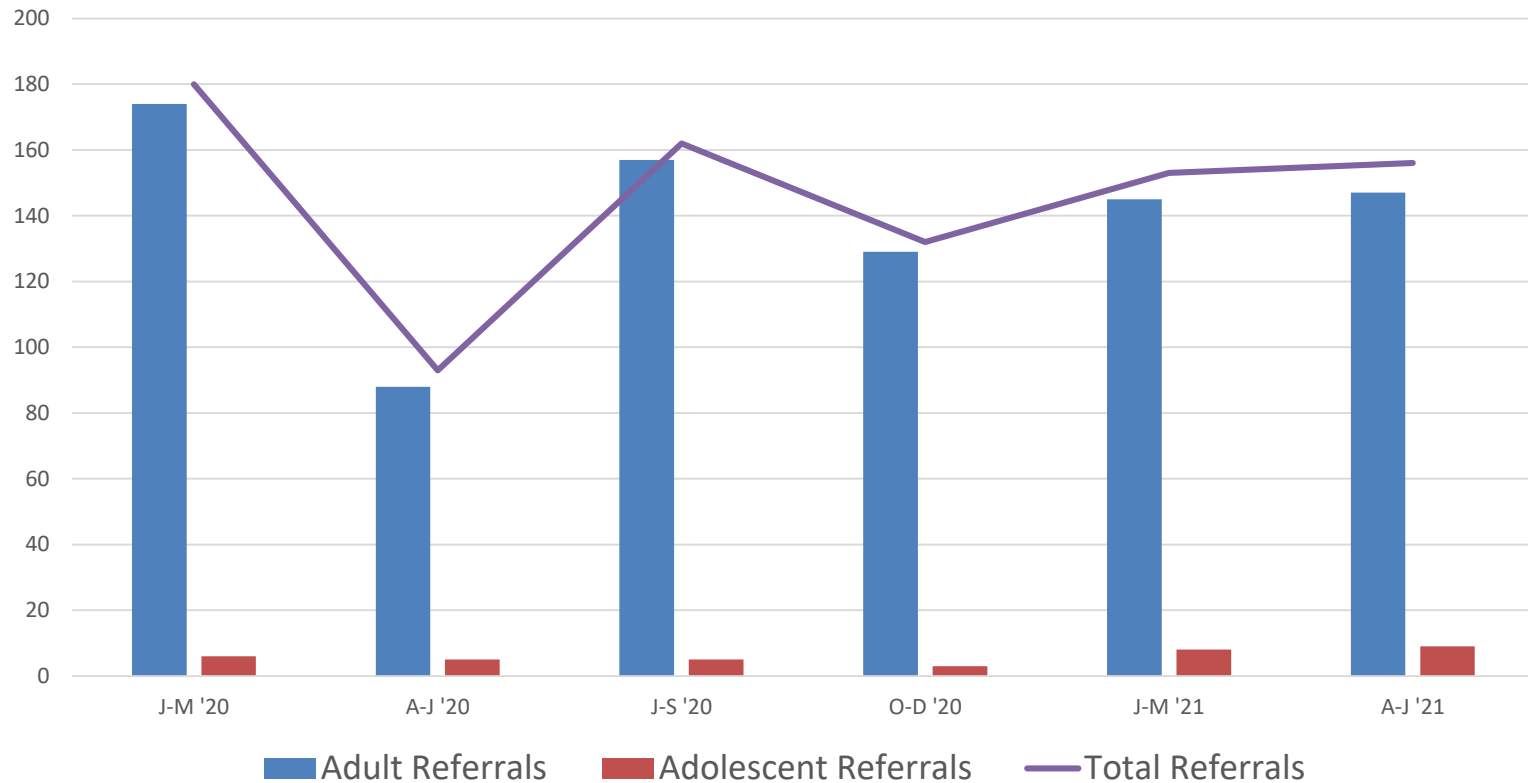
High risk juveniles and adults will develop into productive, law abiding members of the community.

Community Resources Utilized to Assist Juveniles and Adults



Second Quarter Data remains relatively the same as last quarter. There was one family added to Family Dependency Treatment Court. We continue to receive communication that Celebrating Families may be resuming this September. This past quarter, as part of the Agency's Opioid Allocations Grant, \$5,000 was offered to Celebrating Families to offset costs for staff training and participant training materials.

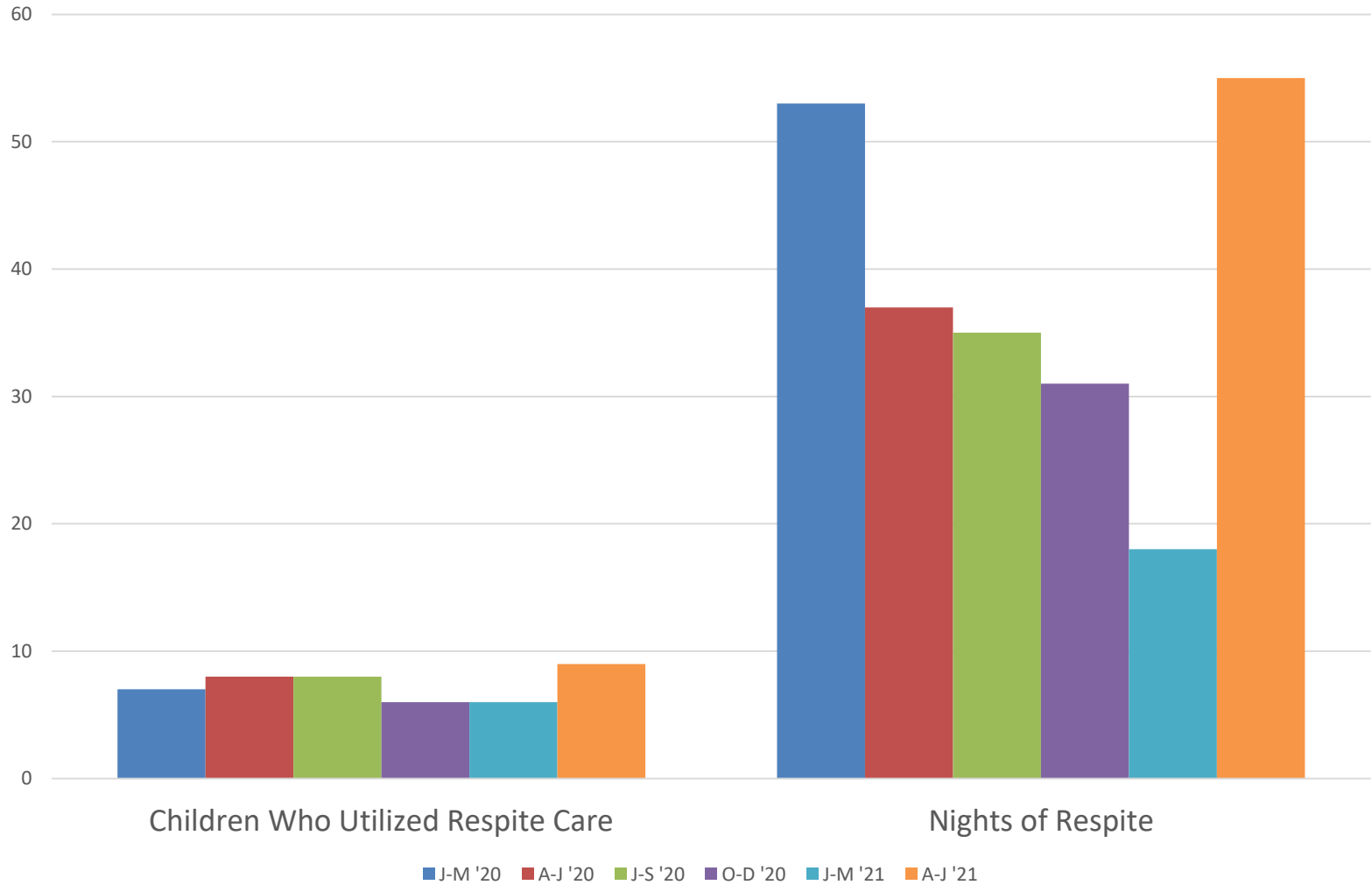
Chemical Dependency Evaluations



100% of high risk youth and adults received chemical dependency evaluations within 30 days of a court, self, or agency referral. CD Assessors either participated in or led three pre-petition screenings.

Chemical Dependency referrals have been steady. During budget, it was clear that detox costs have increased substantially over the last year and a half due to COVID.

Mental Health Respite Grant



Mental health case managers encourage and assist clients with getting involved in their communities by volunteering, taking classes, attending events, etc. In this quarter, state respite grant funds were used for children's mental health clients to assist with the cost of softball pants and supplies, summer pool passes, gas cards for parents to visit their children in treatment, overnights with licensed and unlicensed providers, soccer gear, track and basketball camp, CER classes in baton twirling, STEM, Lego design, and canvas art, bicycles, golf supplies, and art and painting supplies. As always, the purpose of these funds is to reduce stress levels in the home to prevent the need for placement or hospitalization. The respite funds were used for a total of 55 nights of the home for nine children with both licensed and unlicensed providers.

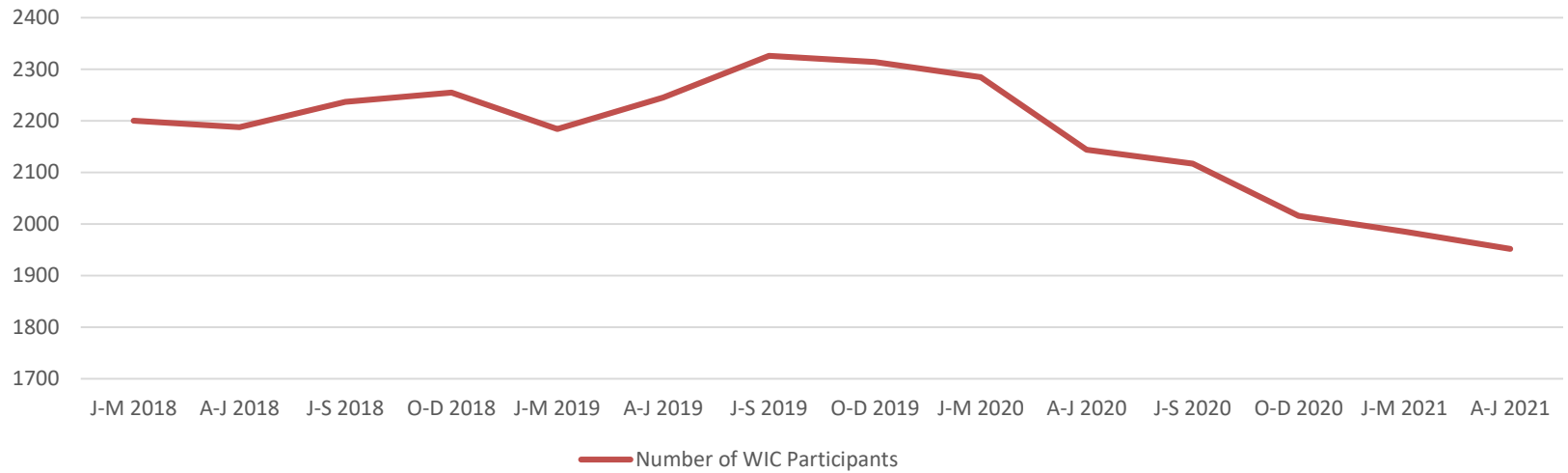
PROGRAMS AND SERVICES TO SUPPORT FAMILIES



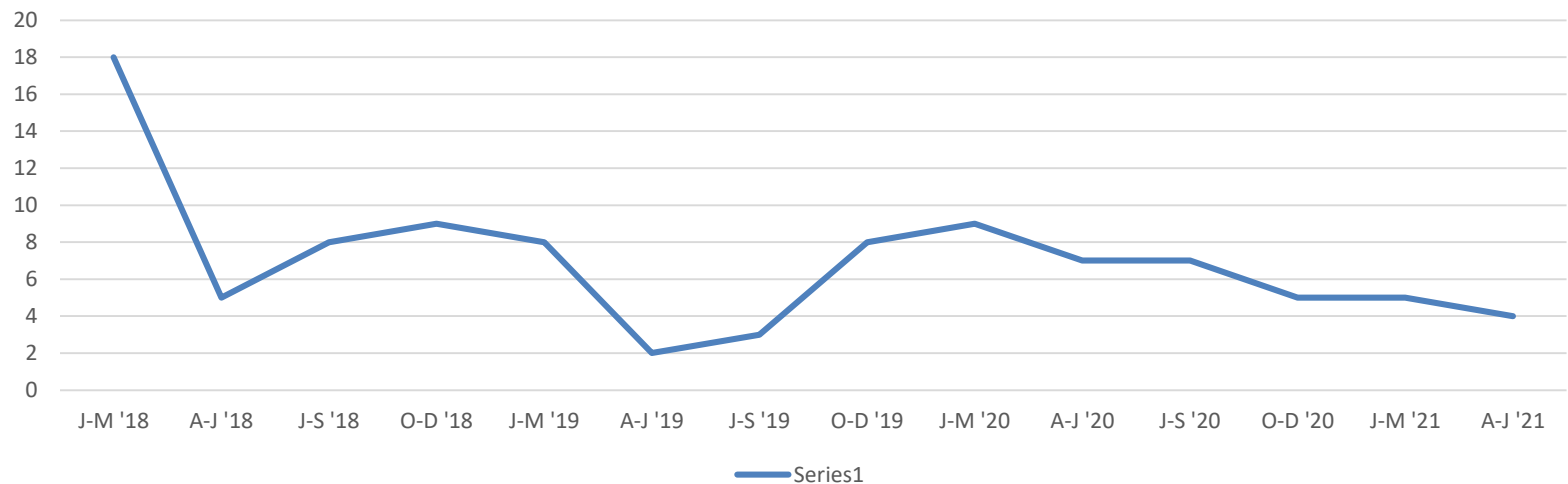
Goal II.A.

Families will have healthy pregnancies, deliveries, and parenting so all children will grow and develop to their full potential. Help parents prevent overweight in their children by influencing their health-related knowledge, attitudes, and behaviors. Increase the duration of breastfeeding among Minnesota WIC participants.

WIC Participation

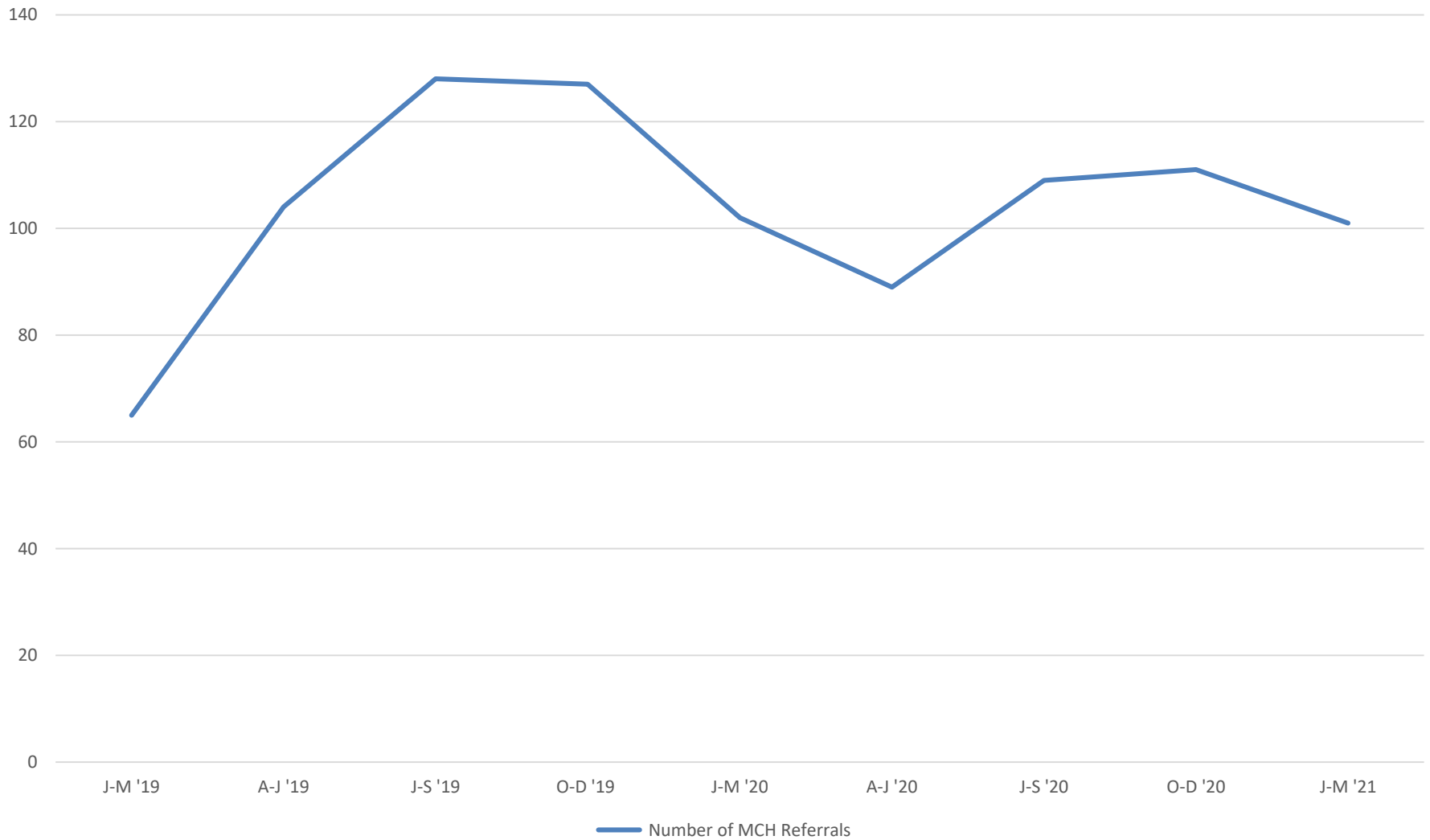


Pregnant or Parenting Teens



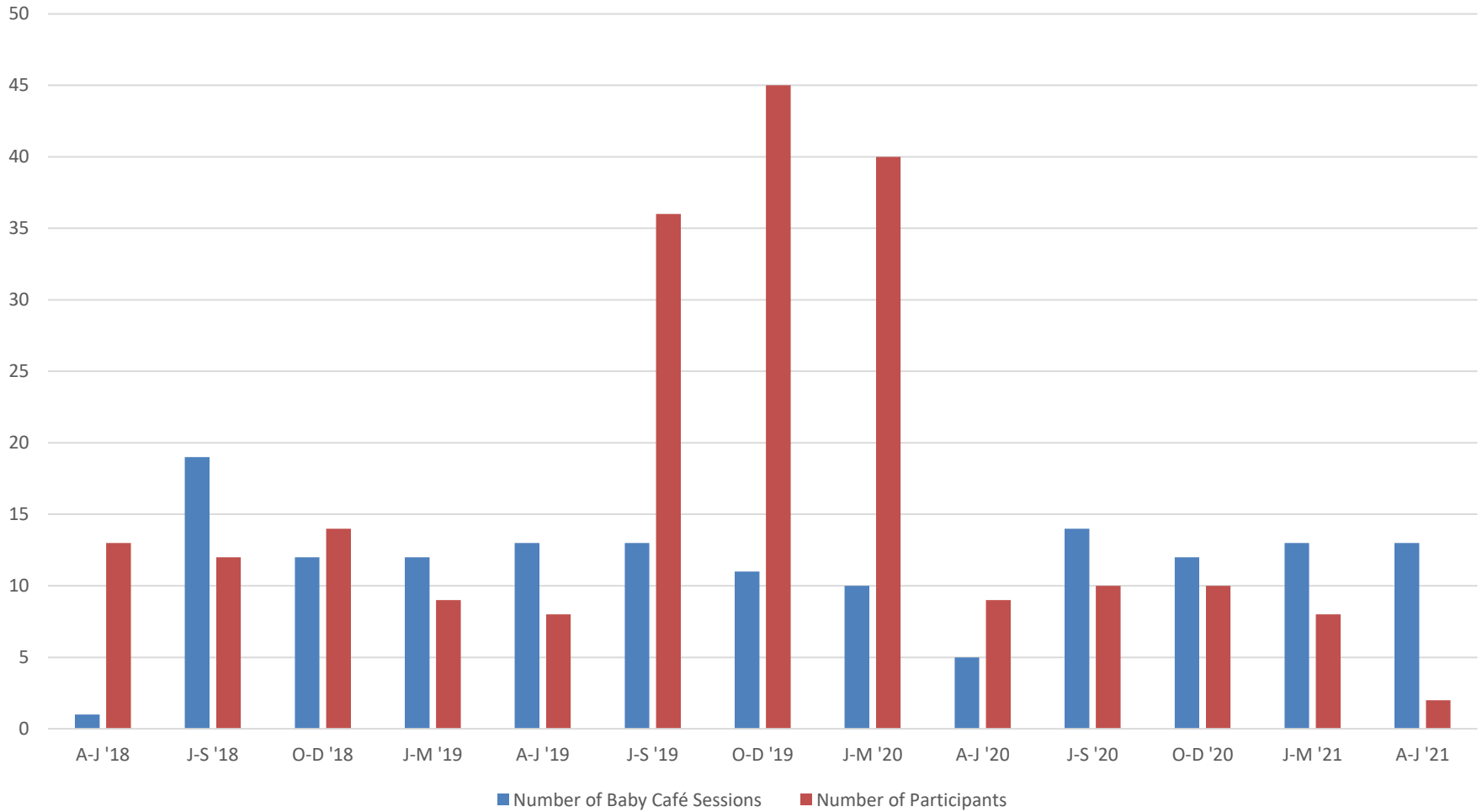
- The agency services 1,952 clients during Quarter 2 2021. WIC participation continues to dwindle, as it has throughout the pandemic.
- WIC services are offered virtually, and will be until the Public Health Emergency at the Federal level is declared over.
- We served four (4) pregnant or parenting teens in WIC this quarter.

Number of MCH Referrals



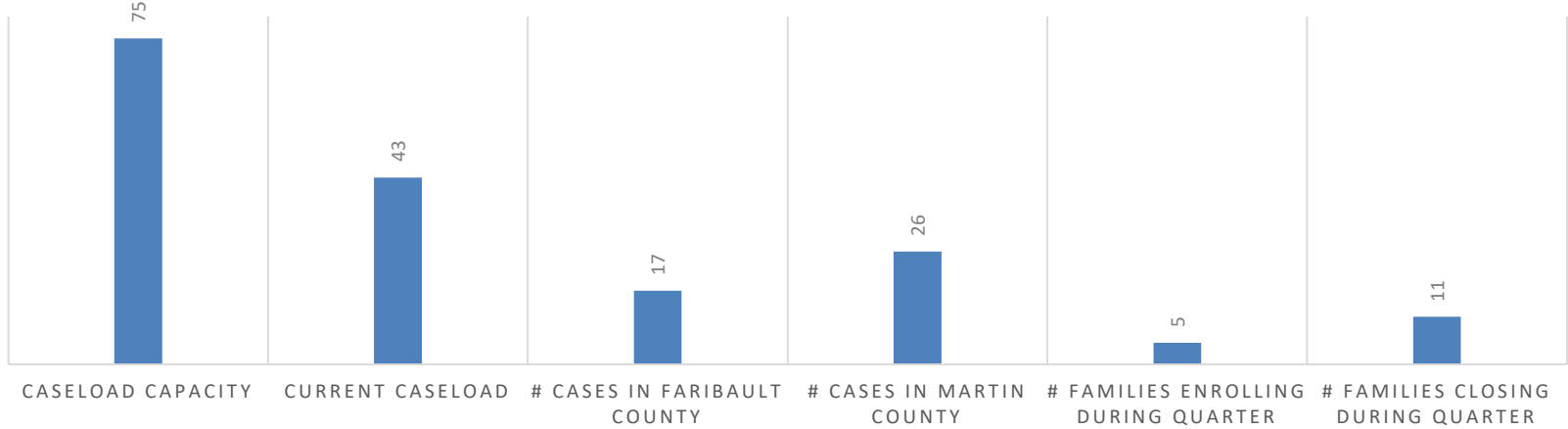
- This quarter we received 119 referrals for pregnant and postpartum women.
- Staff are working to establish a new program serving infants called the Follow Along Program which screens children for developmental and social/emotional development over their early childhood years.

Baby Cafe

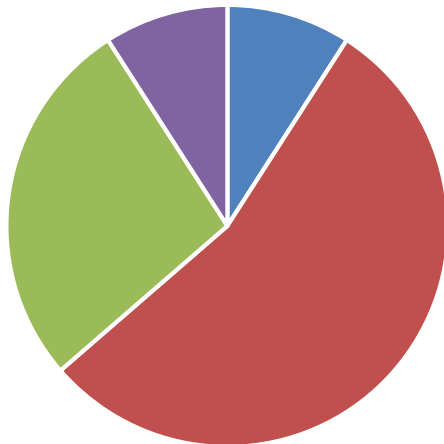


- This quarter we held 13 virtual Baby Café sessions serving six (6) women.

HEALTHY FAMILIES AMERICA CASELOAD

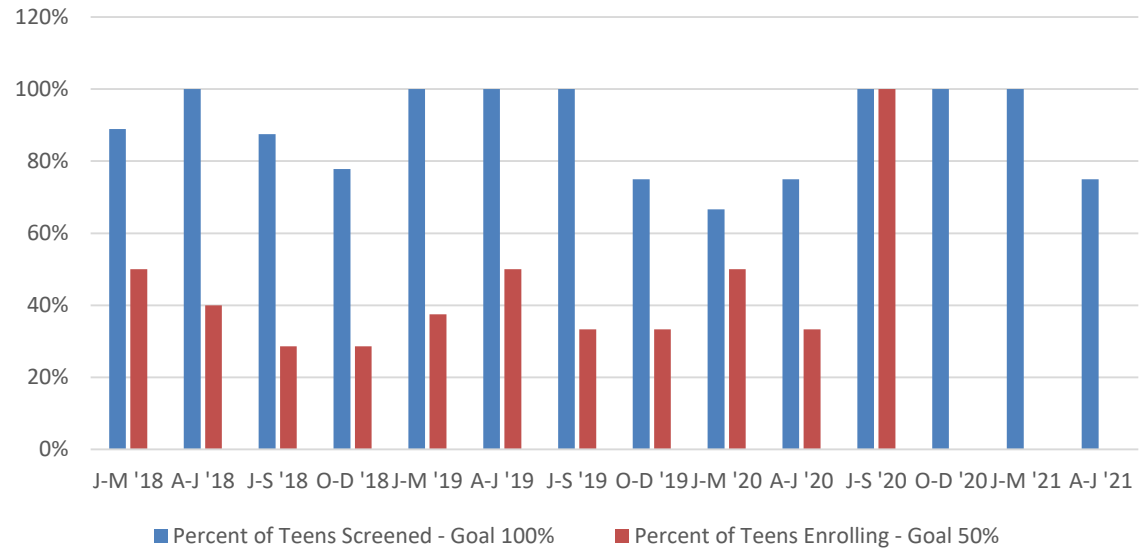


Reasons for Closures



- Moved out of service area
- Not able to contact
- Successfully completed program
- Closed due to personal reasons (work, etc.)

Teens Enrollment in HFA

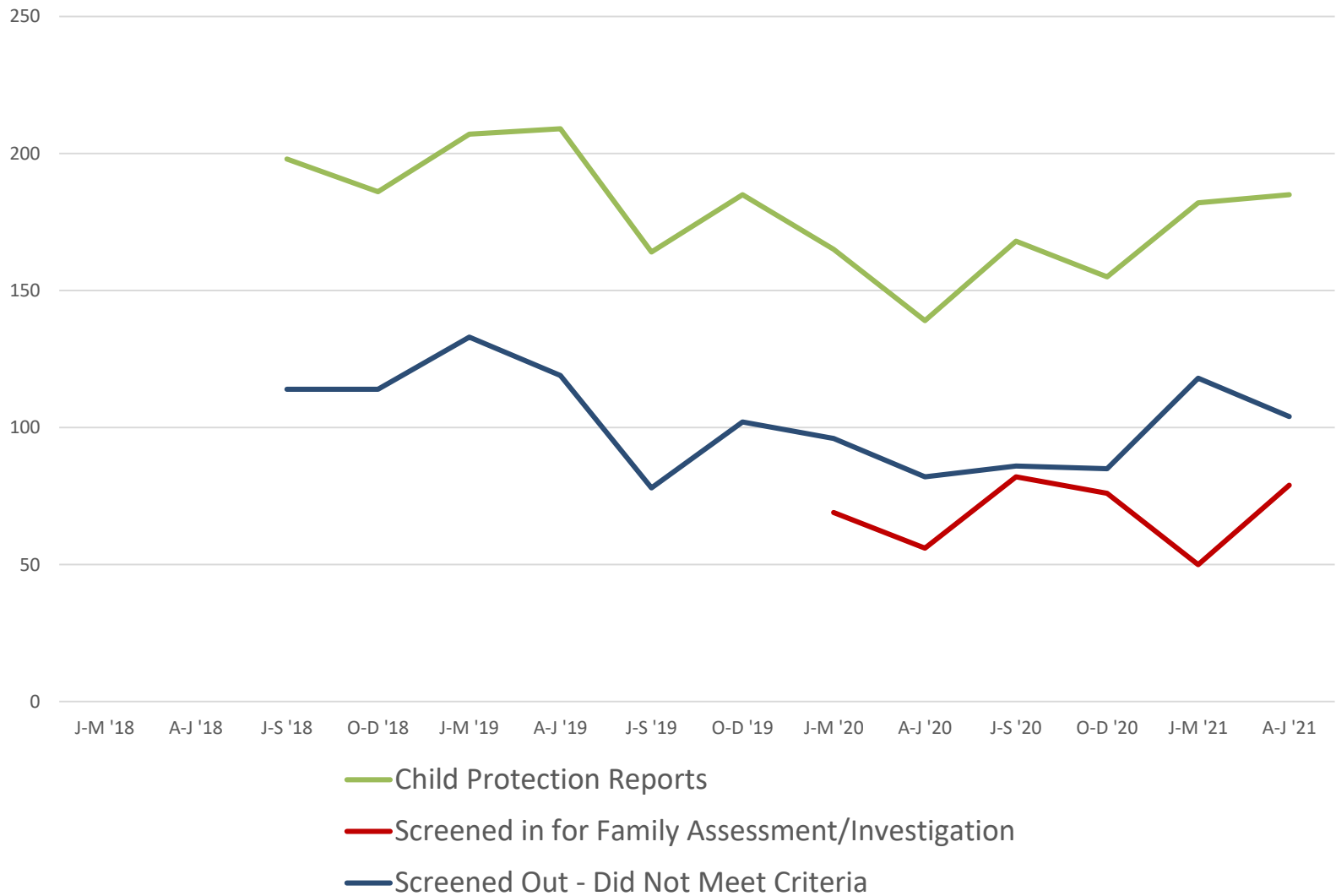


- As of June 30, 2021 we had a caseload of 43 families, which is 57% of our target caseload size of 75 families. We have had some staff turnover (retirement and resignation) which resulted in the decreased case numbers.
- 17 cases are families who reside in Faribault County and 26 families reside in Martin County.
- We had five (5) families enroll during the quarter. We continue to gain a majority of our referrals from our WIC program.
- We closed 11 families to services. Reasons for closures included, client moved (1) unable to contact (6), personal reasons (1) and successful completion of the program (3).
- Our agency has been informed our accreditation site visit will take place in 2022.

Goal II.B.

Children will be raised in a healthy,
happy, safe, permanent family
environment.

Child Protection Investigations



185 child protection intakes were received during 2nd Quarter. 62 intakes were assigned for Family Assessment response involving 124 individual allegations. 17 intakes were assigned for a Family Investigation response involving 35 individual allegations. No child protection facility investigations were completed during the second quarter. 104 intakes were screened out. Of those 104, eight (8) were referred to PSOP, one (1) of those referrals was denied, three (3) are currently in the PSOP assessment phase, and four (4) have been opened to PSOP case management. 17 screened out reports had a “warm call” attempted to coordinate services.



Child Protection Team	<u>J-M '20</u>	<u>A-J '20</u>	<u>J-S '20</u>	<u>O'D '20</u>	<u>J-M '21</u>	<u>A-J '21</u>
Number of Team Meetings Held - Faribault	2	2	2	3	3	3
Average Attendance - Faribault	24	25	25	26	27	28
Number of Team Meetings Held - Martin	3	2	2	3	3	3
Average Attendance - Martin	31	23	23	29	31	30

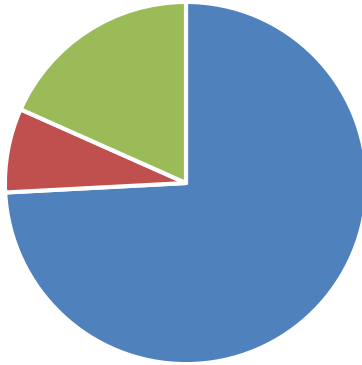
There was an increase in attendance in both counties for the month of April. The team continues to review screened in assessments and investigations during each county meeting. We have also begun the practice of asking if there are any obstacles or updates due to COVID. The teams are hopeful that we can increase attendance by returning to in-person meetings again in August, and will continue to offer virtual option for attendance. There is hope that additional partners will begin attending again, especially more law enforcement representation, once meetings return to in-person.

School Social Worker	<u>J-M</u> <u>'20</u>	<u>A-J</u> <u>'20</u>	<u>J-S</u> <u>'20</u>	<u>O-D</u> <u>'20</u>	<u>J-M</u> <u>'21</u>	<u>A-J</u> <u>'21</u>
Number of School Social Workers reporting	14 of 15	14 of 15	14 of 15	15	15	13 of 15
Number of open cases at end of quarter	478	397	393%	492	499	448
Number of cases closed for completion of program	10	70	27	10	5	61
For students, percent of identified problems reduced or eliminated at closure	97%	93.6%	100%	100%	100%	89%
Number of cases closed during quarter of last year	18	90	31	12	8	70
Number of cases NOT ACTIVE 12 months later	18	90	31	12	8	69
Percent NOT ACTIVE 12 months later	100%	100%	100%	100%	100%	99%

- We continue to see a high percentage (99%) of children who have successfully completed the School Social Worker Program who are not active with Child Protective Services (within the next 12 months). The goal is that through early intervention, problems for the child or within the family can be addressed so that the child stays out of the formal Child Protection system.

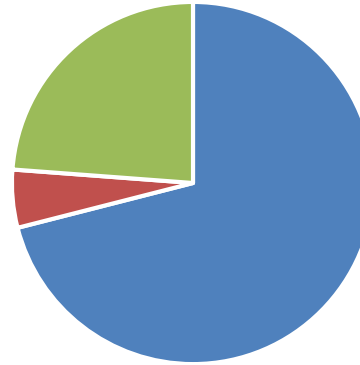
OUT OF HOME PLACEMENT April-June 2021

of Kids



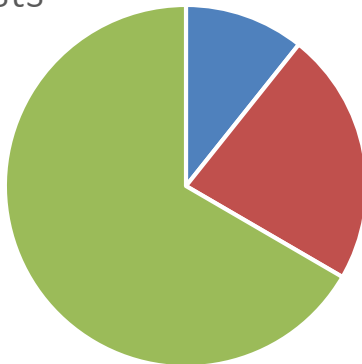
■ Children & Family ■ Court Services ■ Mental Health

of Days



■ Children & Family ■ Court Services ■ Mental Health

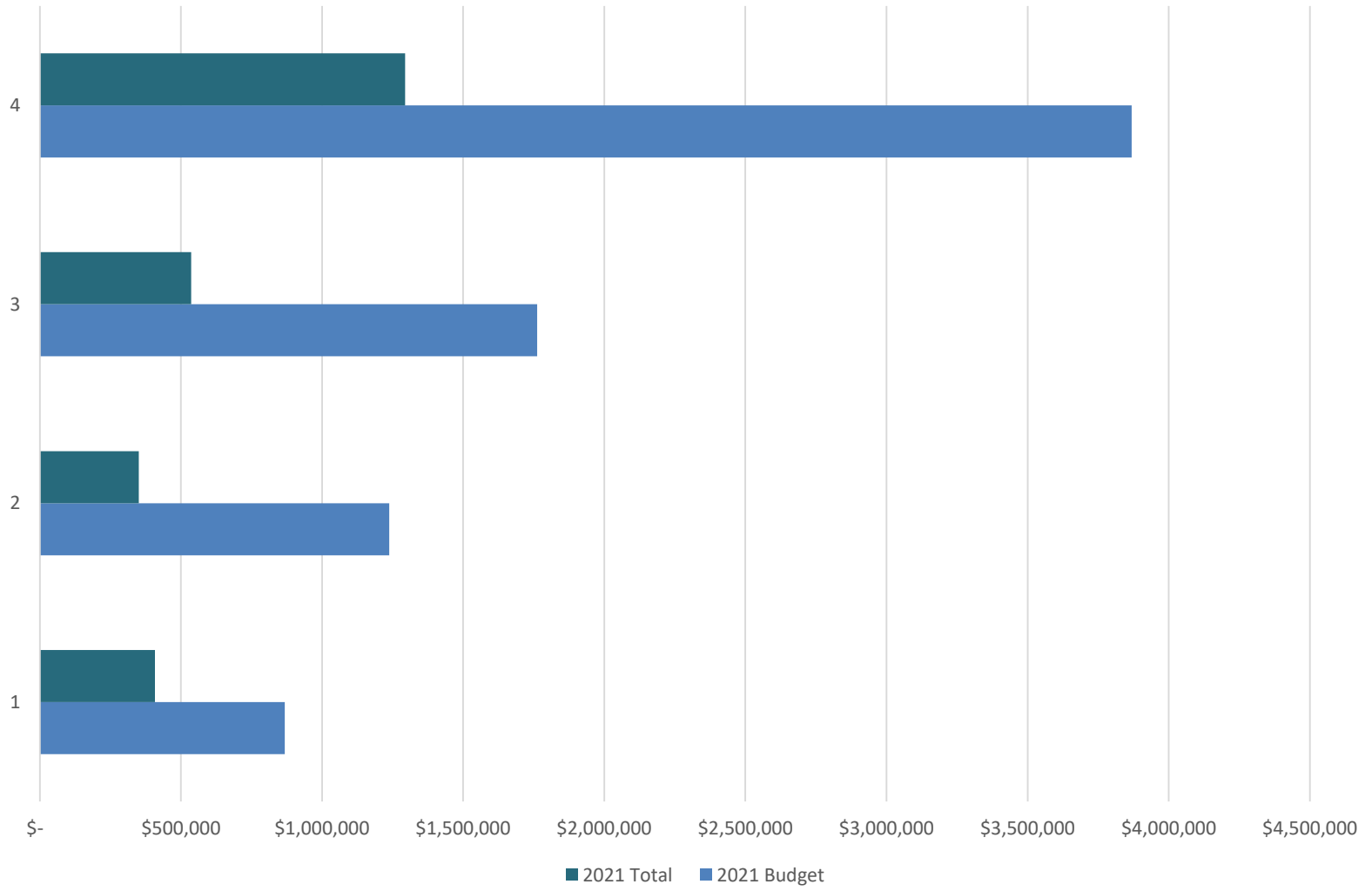
Costs



■ Children & Family ■ Court Services ■ Mental Health

April-June 2021	# of Kids	# of Days	Costs
Children & Family	89	5,465	\$ 37,756
Court Services	9	398	\$ 79,899
Mental Health	22	1,832	\$ 234,772
TOTAL	120	7,695	\$ 352,427

Out of Home Placement Costs

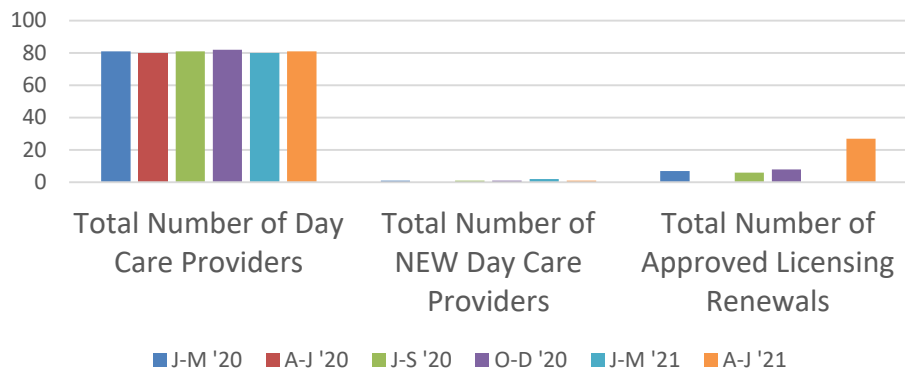


OUT OF HOME PLACEMENT BY COUNTY

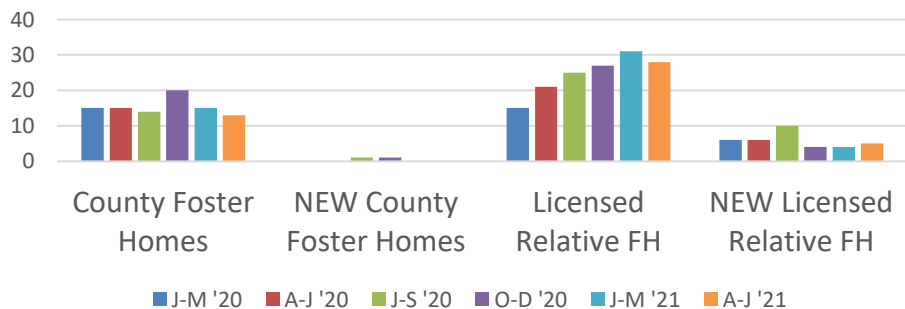
	1st Qrt 2020	2nd Qrt 2020	3rd Qrt 2020	4th Qrt 2020	1st Qrt 2021	2nd Qrt 2021
FARIBAULT COUNTY						
TOTAL FARIBAULT COUNTY						
# of Kids	40	43	48	45	31	44
# of Days	2,871	3,538	2,761	2,132	2,256	2,780
Cost	275,628	269,091	225,371	258,672	270,678	352,427
MARTIN COUNTY						
TOTAL MARTIN COUNTY						
# of Kids	50	56	57	80	64	76
# of Days	3,899	4,703	4,906	5,981	4,575	4,915
Cost	329,379	346,592	339,347	456,966	309,801	361,619
TOTAL BI-COUNTY						
# of Kids	90	99	105	125	95	120
# of Days	6,770	8,241	7,667	8,113	6,831	7,695
Cost	\$ 605,007	\$ 615,683	\$ 564,718	\$ 715,638	\$ 580,479	\$ 714,046

Licensing

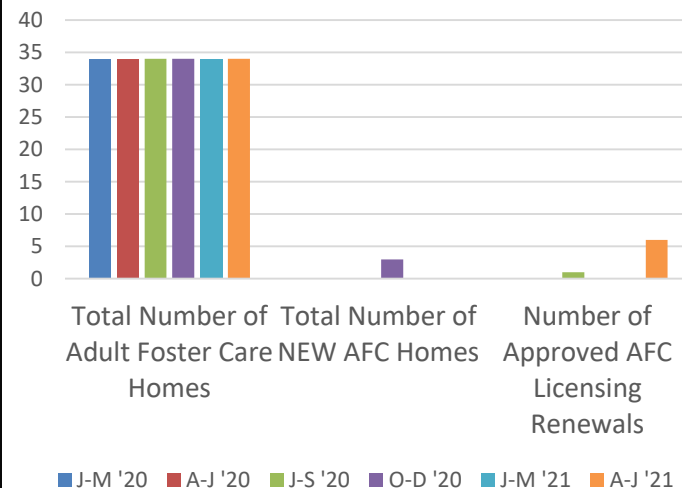
Children will be cared for through quality licensed day care services.



Children in need of foster care services will be cared for through quality licensed relative foster care families and/or quality licensed county foster homes.



Adult Foster Care homes are adequately licensed through Human Services and Licensing staff.



There was one (1) new day care provider in Martin County this quarter. Our day care licensor was very busy this quarter with 10 licensing renewals in Faribault County and 17 renewal visits in Martin County.

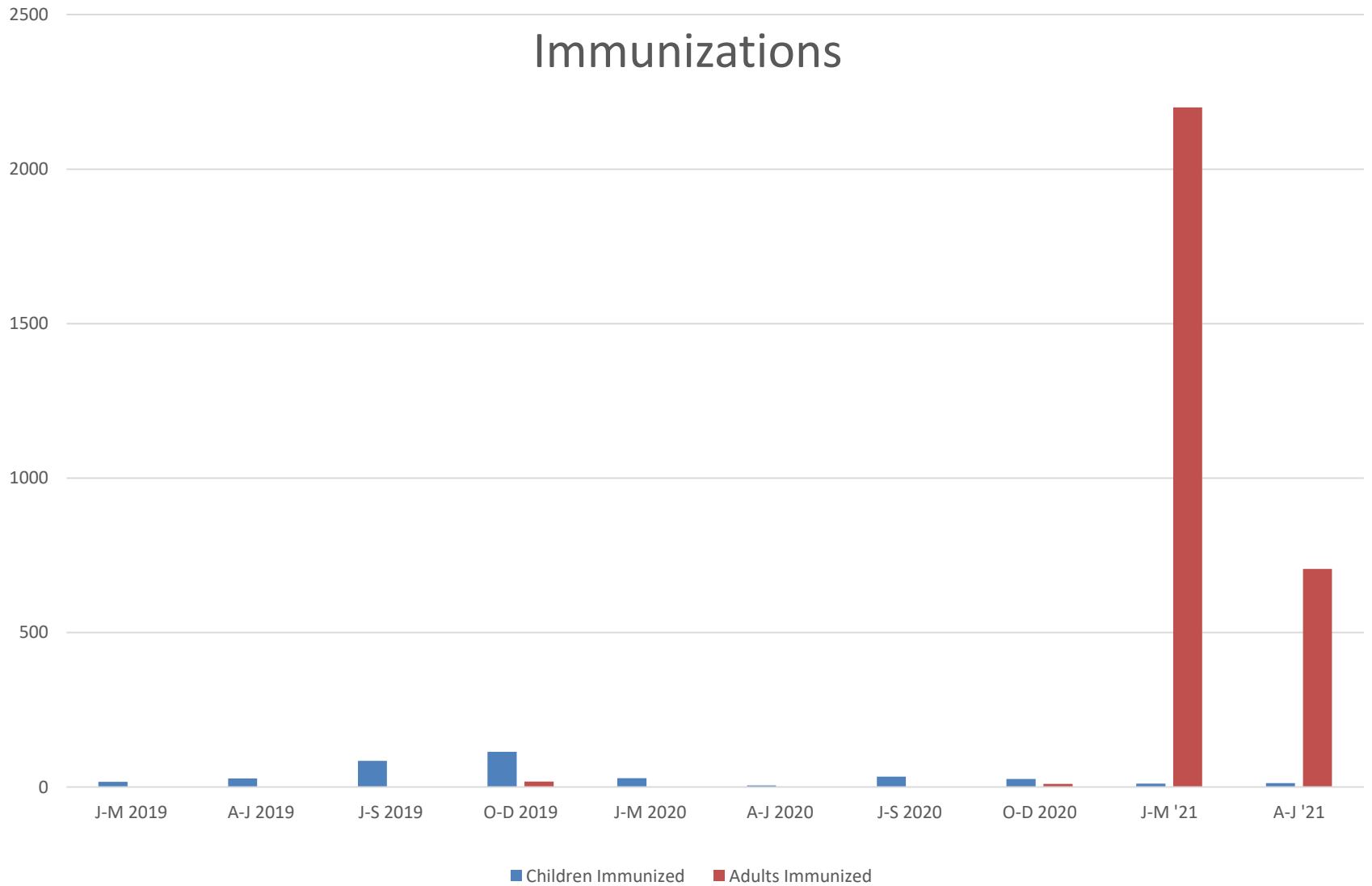
PROGRAMS AND SERVICES SUPPORTING THE COMMUNITY



Goal III.A.

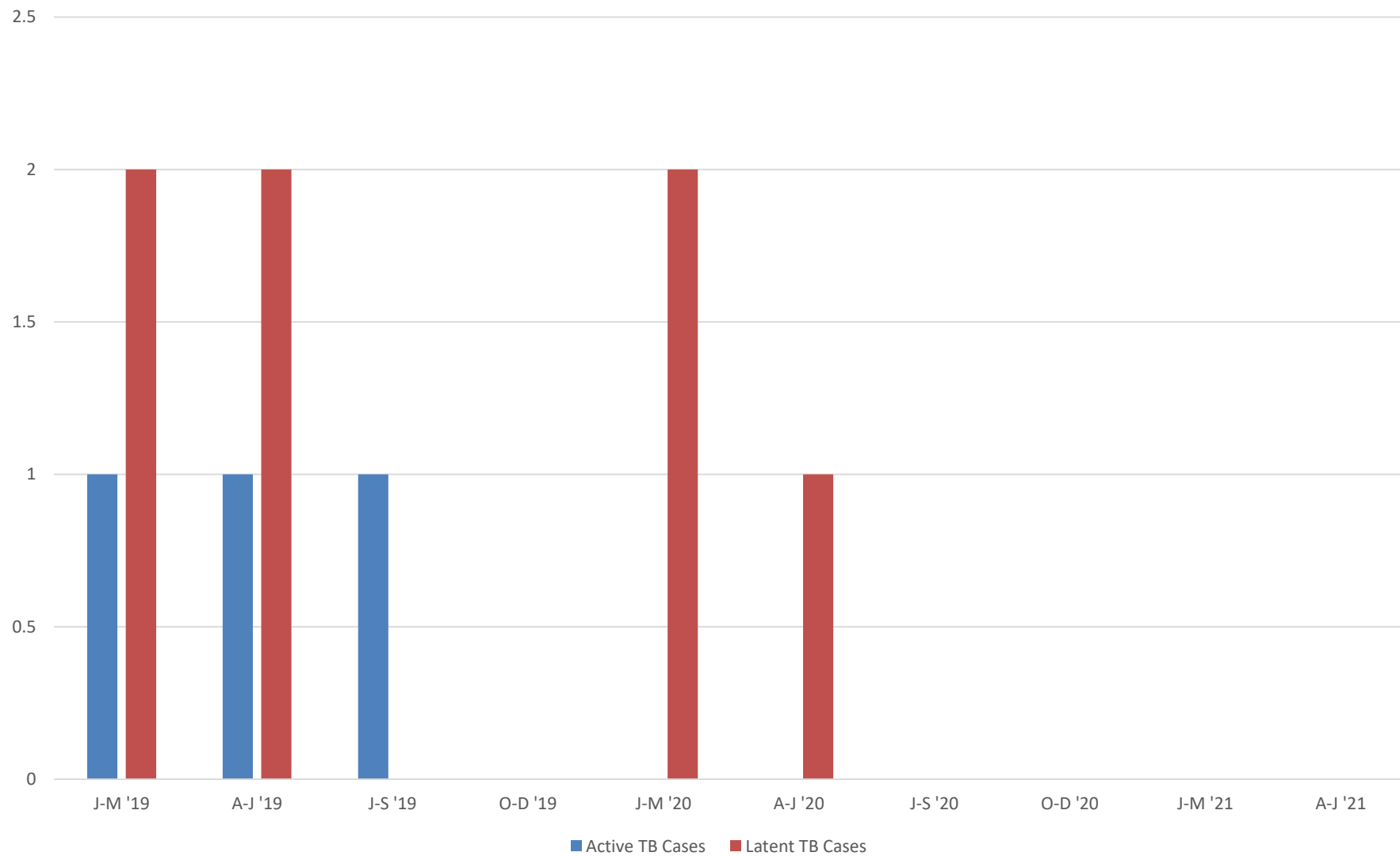
Residents and visitors are protected from acute communicable diseases and other health threats including unintentional injury.

Immunizations



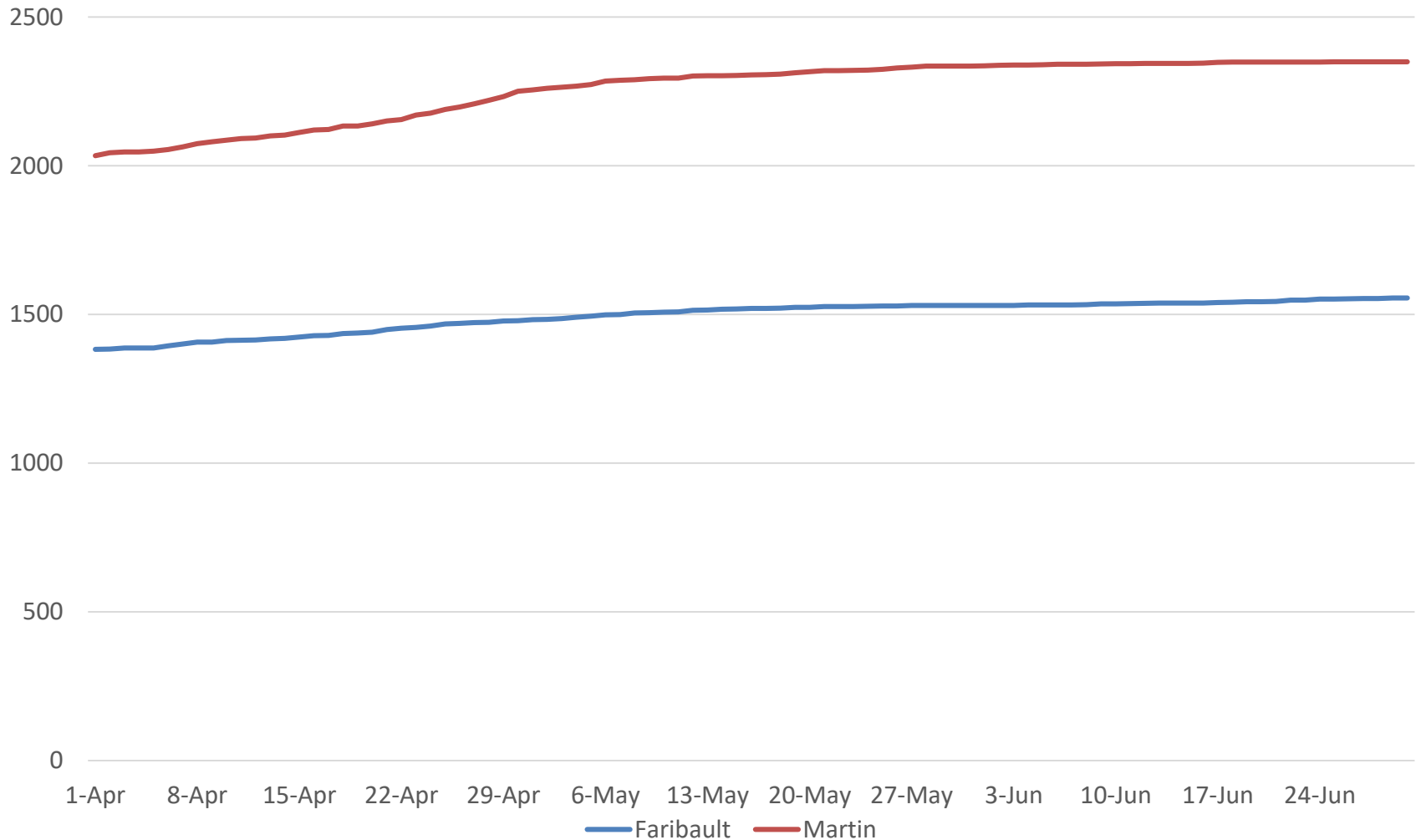
This quarter 13 children received routine immunizations through our immunization program. 705 adults received COVID-19 vaccination series and one (1) adult received another routine vaccine.

Tuberculosis Case Management



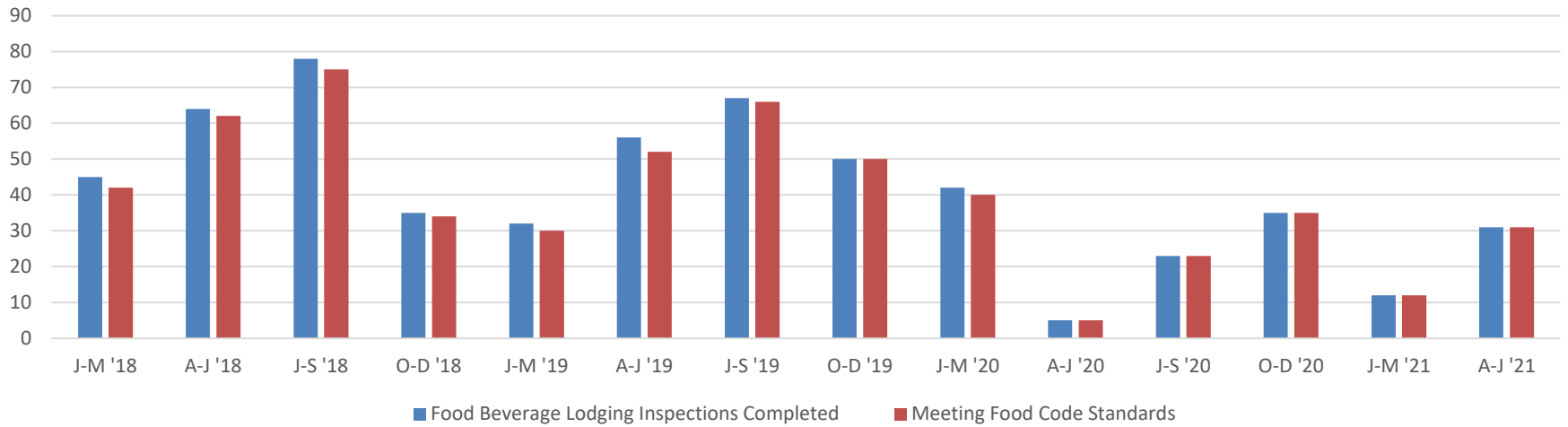
This quarter we received no new referrals for latent Tuberculosis case management services. There were no active cases. We did receive an active case in Q3 which staff are working on currently.

COVID-19 CASES QUARTER 1, 2021

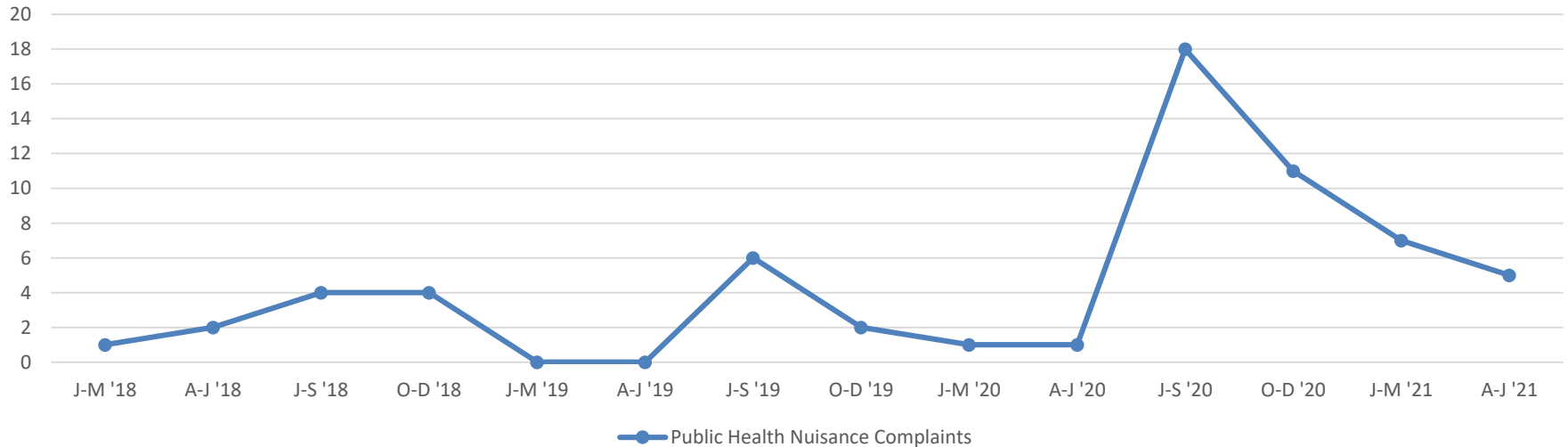


- In Faribault County we started the quarter with 1,382 cases on 4/1/21 and ended the quarter with 1,555 cases on 6/30/21.
- In Martin County we started the quarter with a total of 2,043 cases on 4/1/21 and ended the quarter at 2,349 cases on 6/30/21.
- Between both counties, staff completed 125 contact investigations for COVID-19 between April and June, 2021.

Food Beverage Lodging Inspections Completed



Public Health Nuisance Complaints



Our Sanitarian completed 31 inspections in food, beverage, lodging and pool establishments this quarter. Of those, none required follow-up inspections. Seven (7) plan reviews were completed for establishments looking to make modifications to their building, or for new establishments. We received five (5) public health nuisance complaints this quarter for rat complaint, mold, rental and housing condition issues.

Statewide Health Improvement Partnership

- Martin Co Community Food Partnership partnered with the Fairmont HS to build a shed they can use for storage for the Farmer's Market and that will also serve as signage for the market advertising hours and location. That coalition has also created unique healthy meal kits for the Heaven's Table food shelf where clients receive a healthy meal recipe with step-by-step instructions for items commonly featured at the food shelf. Clients will also receive a cutting board and will be surveyed after a few meals to determine success of the program.
- Faribault Co Community Food Partnership is experiencing some barriers: lack of participation, low member recruitment. We are brainstorming ways to reenergize this community coalition.
- SHIP has partnered with the Healthy Families Program (HFA) to train staff on yellow zones toolkit to encourage mental well-being for families and kids 0-5 using the Birth-5 toolkit. SHIP staff also presented toolkits and activities at family fun nights hosted by HFA.
- GHEC has planted fruit trees so they can grow their own fruit to serve in food service, apples and pears. GHEC has also built several raised garden beds and planted items that students could sample as they learned about healthy foods and how to grow their own produce.
- Fairmont Area Schools completed two calming spaces for staff, and purchased SMART classroom equipment for preschoolers.
- Blue Earth Area schools completed a staff calming space, and SEL curriculum for staff.
- Active Living Coalitions are beginning to get active again, some had taken a hiatus due to their own members health concerns. Truman has continued to meet and is planning their bike rodeo for the fall. Kiester active living has continued to meet and work towards their active living plan.
- SHIP partnered with Mayo Clinic to offer Motivational Interviewing training for their staff, which is part of our CHIP to reduce chronic disease as a result of ACE's. We worked with a DNP working with us during their preceptorship to develop screening tools for those who have experienced ACE's; resources for those who screen in, and referral tools for providers.

Stronger Together

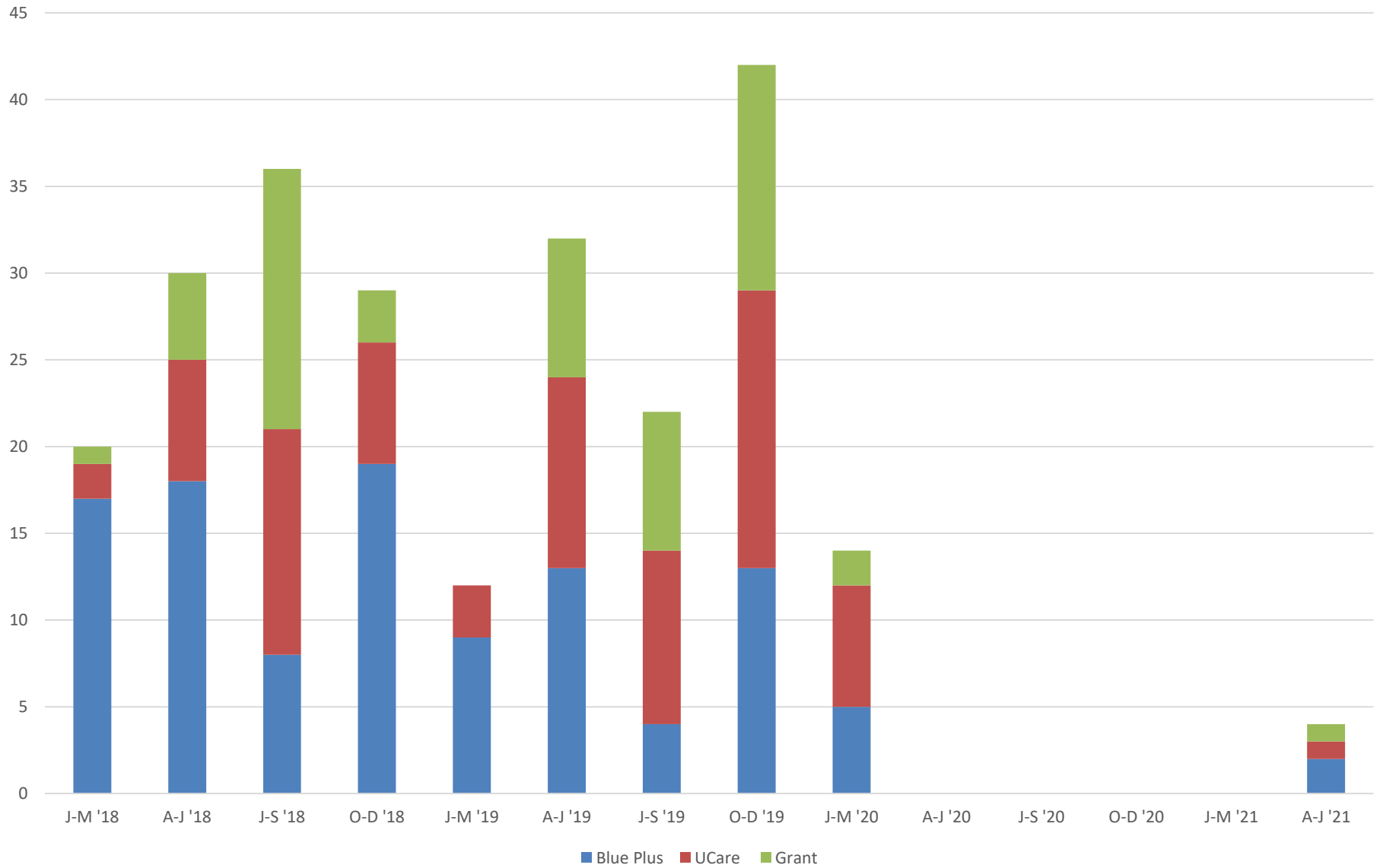


COMMUNITY HEALTH INITIATIVE OF
FARIBAULT & MARTIN COUNTIES

Inspire healthy, resilient communities through partnership and collaboration.

- The Stronger Together Coalition includes a membership of community members and organizations from across the two counties. This coalition was developed to create and oversee implementation of the Community Health Improvement Plan (CHIP). The CHIP is a required deliverable of local public health agencies from the Minnesota Department of Health (MDH). For the past two years, our agency has led the work towards completing the community health assessment and subsequent CHIP. The following were items prioritized for inclusion in the CHIP: Adverse Childhood Experiences (ACEs), Mental Health, Substance Abuse, Chronic Disease and Access to Health Care & Dental.
- Within the broader Stronger Together Coalition, there are action teams – the Community Resiliency Team, focused on developing the action plan to address Adverse Childhood Experiences, mental health and substance abuse; Healthier Together, combines SHIP efforts with action plan items identified by the committee for addressing chronic disease; and the Access to Care Team- focused on increasing access to health and dental across the two counties.
- Even with COVID-19, a lot of work continued, though more slowly than we had hoped. A progress report has been posted to our website for community review: [Stronger Together Coalition \(fmchs.com\)](https://www.fmchs.com)

Car Seat Distribution

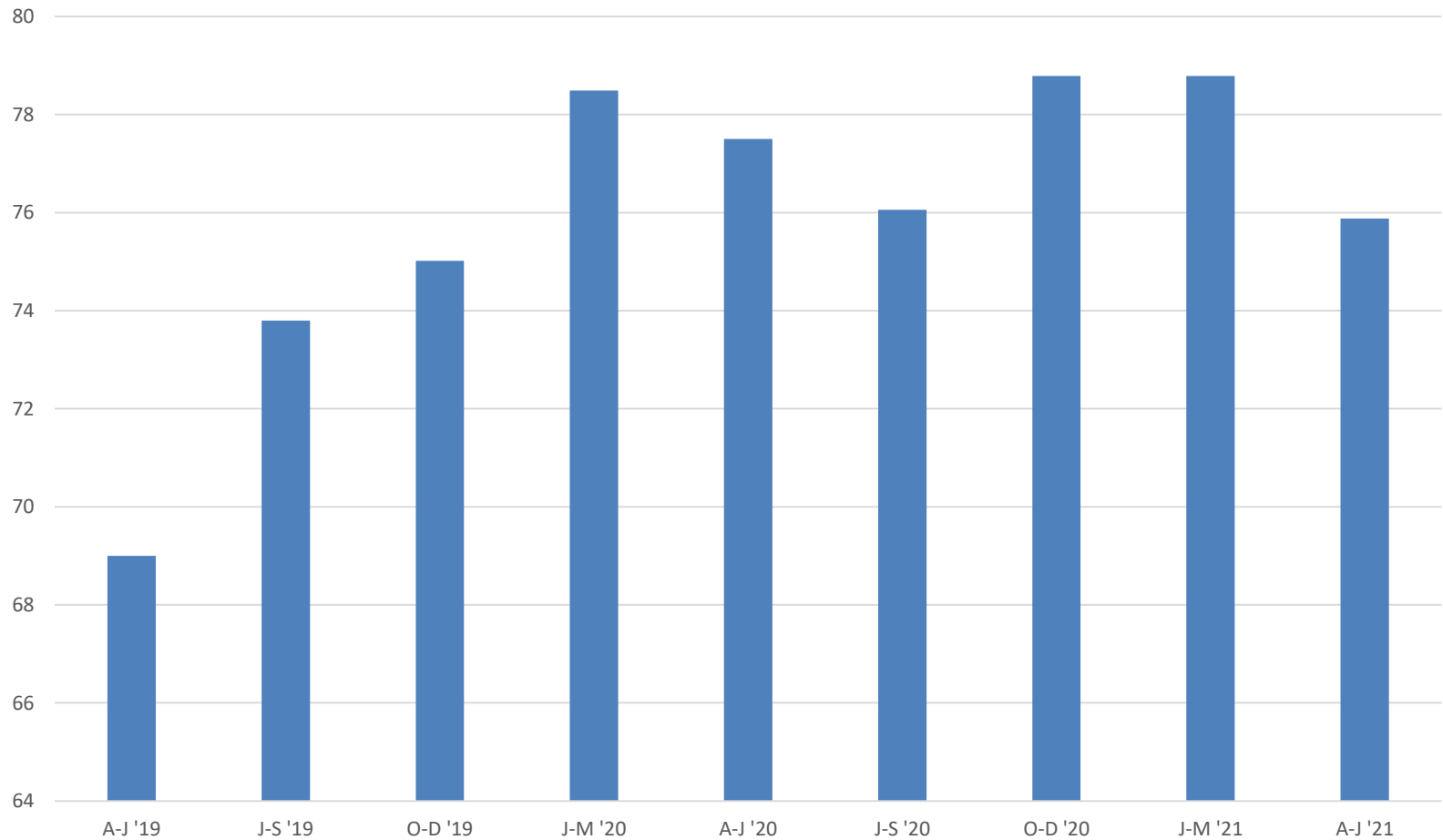


- This quarter we distributed four (4) car seats to families. We held two car seat class during the quarter.

Goal III.B.

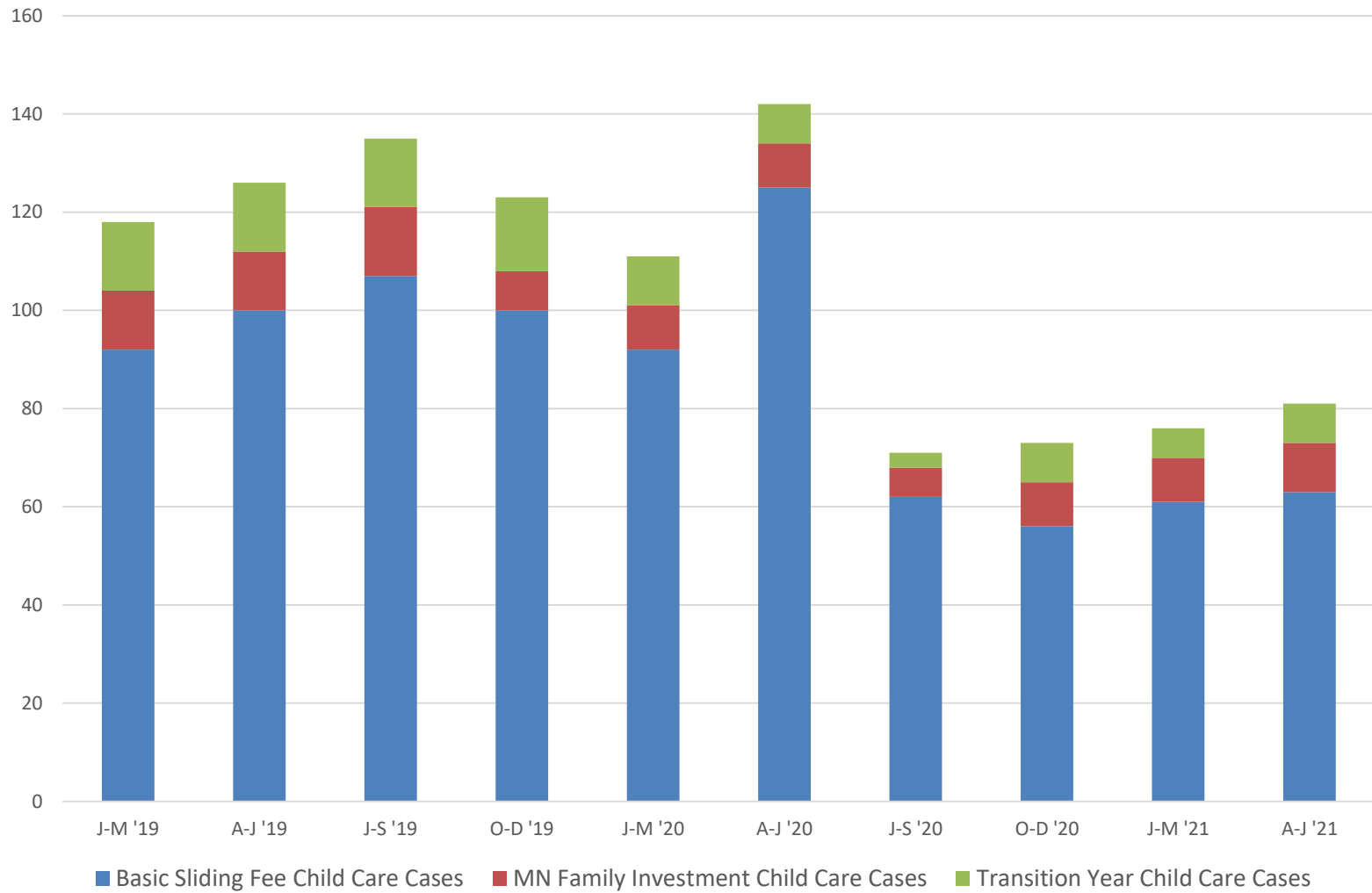
Residents will be financially secure while also maintaining family stability.

Minnesota Family Investment Program (MFIP) Self-Support Index.
Expected performance 70.6-76.1.



- Information reported in the April-June 2021 Quarter is for October-December 2020. That is the most current information available.
- Success Story: Faribault County participant – mother of one child – enrolled in MFIP in 2021. She had utilized Social Security benefits from 2004-2020 when she was determined to regain her health and end these benefits. While enrolled in MFIP, she found a full-time job and was able to go off of the program in May as she was earning too much money to qualify. Her starting wage was \$17/hr and earns more when she gets overtime. She really loves her job and has gained a lot of knowledge since starting there.

Child Care



We continue to see lower numbers in our child care assistance caseload due to the impact of COVID-19.

- No referrals to SNAP E&T this quarter as all participation is waived at this time.
- The Minnesota Family Investment Program/Diversional Work Program received 41 applications during this quarter and had 135 participants.
- The percent of expedited Supplemental Nutrition Assistance Program (SNAP) applications processed within one business day for the period February-April 2021 ranged from 57% to 100%.
- For the same time period, the percent of SNAP applications processed timely was at 96% and cash assistance applications processed timely was at 100%. Overall, 85 of 88 or 96% of applications were processed timely, well above the expected range of 75-90%.
- Seven (7) Minnesota Supplemental Aid applications were received and all were processed within a 30-day timeframe.
- Ten Housing Support applications were received and all were processed within a 30-day timeframe.
- In total, 144 SNAP, cash assistance and health care applications were processed in Faribault County and 289 in Martin County. An additional 29 METS cases were processed in Faribault County and 65 in Martin County.

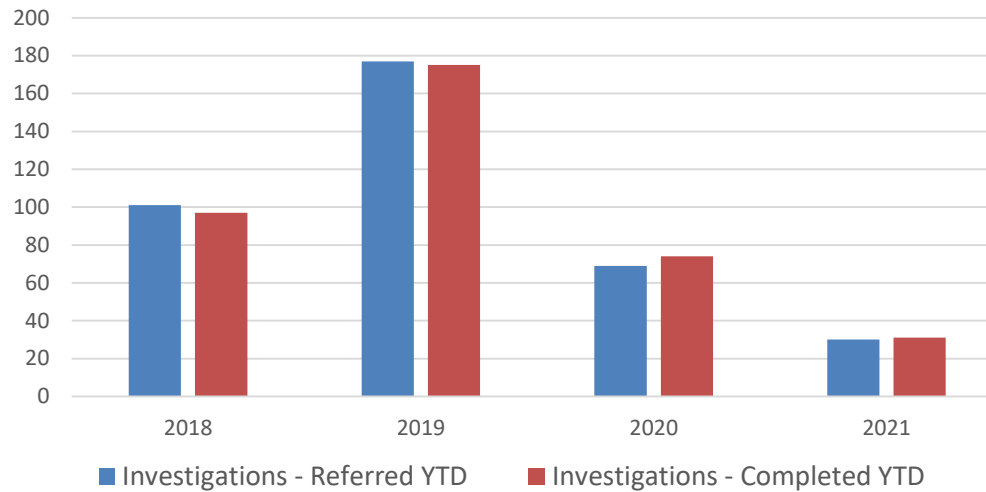
Success Story

Client is an 84-year-old widowed woman who lives in western Martin County. She and her husband never had children, so she doesn't have a support system to help her meet her needs.

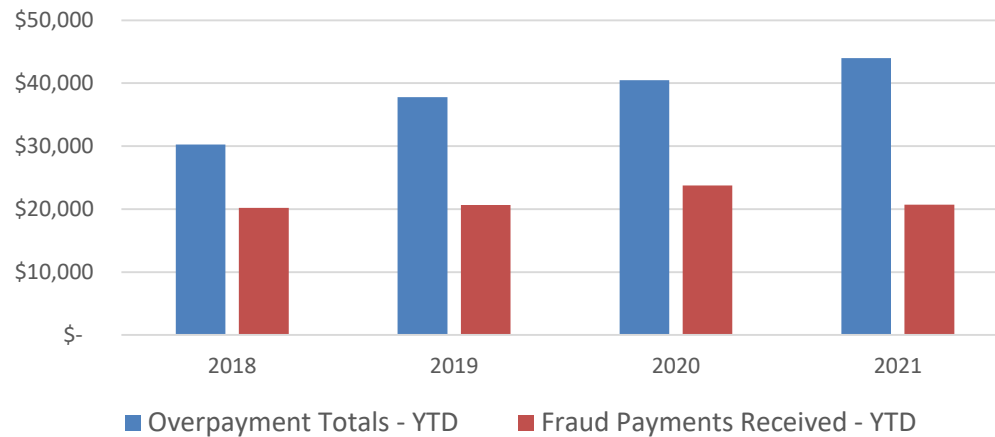
She initially had some of her friends give her a difficult time about accepting assistance and they warned her that she would lose everything and have to live destitute. She now tells them that she is very grateful for the services she receives from us. With the services she received, she had modifications made to her home that allowed her to stay in her home, she can get her medications and go to the doctor if she needs to.

She is on an Elderly Waiver diversion waiver and knows there will be a lien filed when she passes away. She states she is fine with that because of the help she receives now that has allowed her to stay in her home and that is all that matters.

Fraud Investigations Year to Date

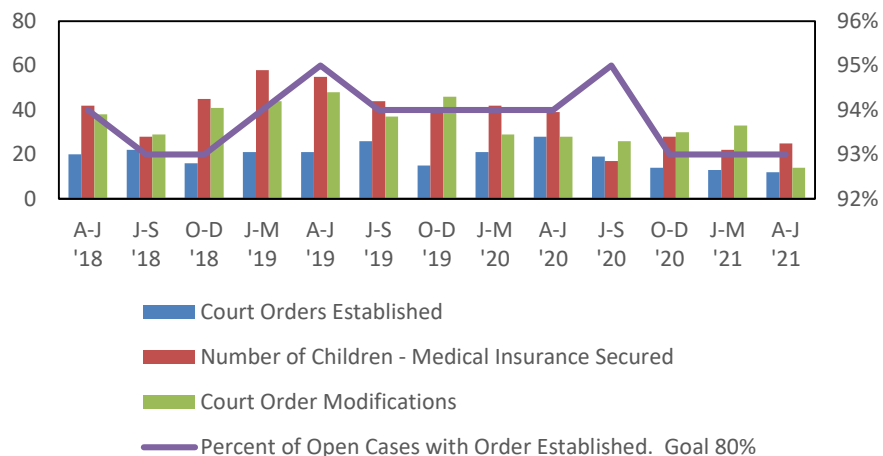


Fraud Overpayments/Payments Received Year to Date

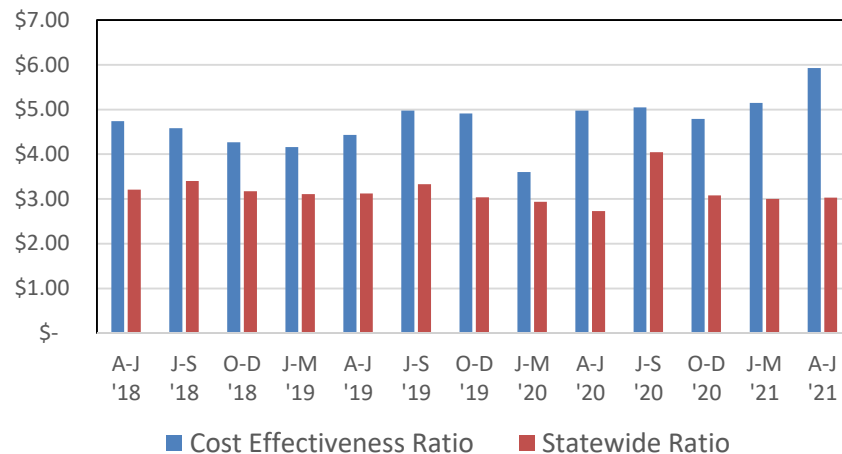


Fraud referrals remain very low for the period due to the COVID waivers remaining in place and clients not having to report changes for many programs.

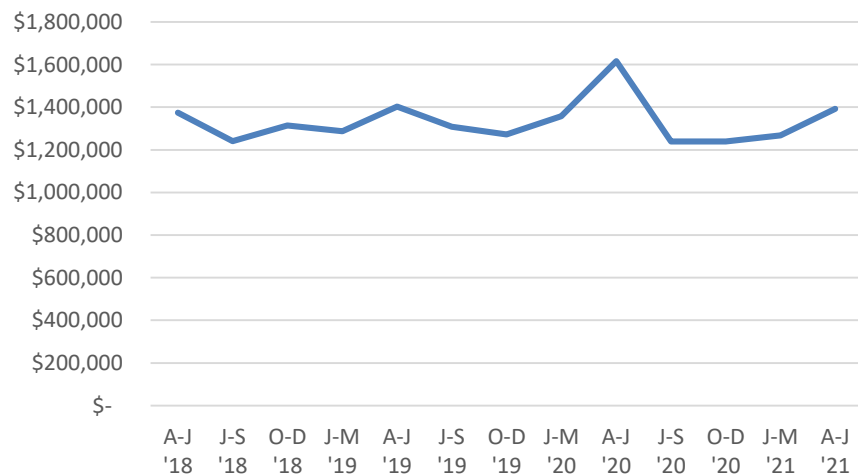
Child Support Court Orders



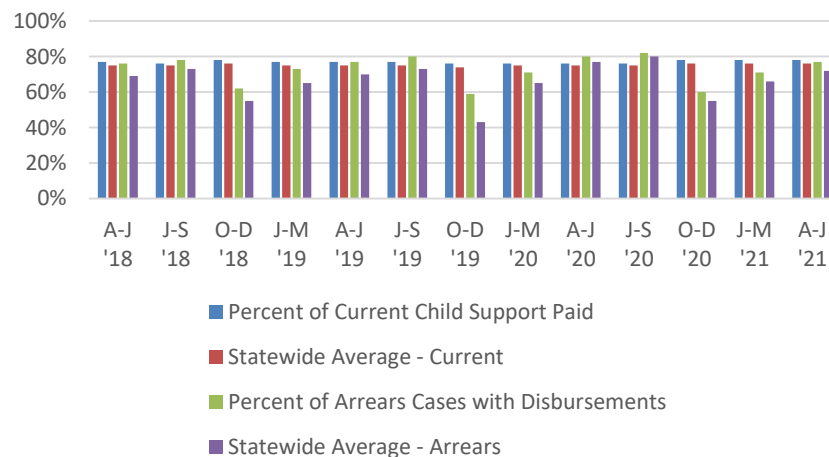
Child Support Cost Effectiveness Ratio



Child Support Collections



Child Support Current/Arrears



- Paternity continues to be established for children at a rate of 93% which is higher than the 90% threshold that has been established by the State.
- Collections on current support have been steady at 78% which is largely as a result of additional payments from Non-Custodial parent's unemployment benefits. Collections on arrears is down about 2% from where it was a year ago which is a result of the stay being placed on enforcement during the Peacetime Emergency. Despite these factors our counties' collections continue to remain above the state average.
- New referrals have been down this quarter which resulted in a slight reduction in the number of orders established and the requests by clients to have their court orders modified also saw a significant decrease this quarter.

Child Support Success Stories

- The child support unit has long term relationships with the clients on their caseloads due to cases remaining open until all the children have graduated from high school and all back support has been paid. Staff work very hard to build good relationships where our clients trust us and feel obligated to keep in touch with any changes they may have with their ability to pay their child support.
- One case where the child support unit saw success was with a Non-Custodial parent who had large amounts of back child support owed on multiple cases due to non-payment of child support when his children were younger. A few years ago he got a very good paying job and was recently able to pay off all the back child support he owed on all of his cases. This was not only a benefit to his children but it also saved him \$300 per month in back payments.
- Another Non-Custodial parent who had been laid off contacted his worker as soon as he got a job to ensure his employer was taking the correct amount out of his checks. This was significant because in the past he would do whatever he could to avoid talking to the child support unit and he is now being proactive to ensure everything is being handled correctly.
- Both of these case examples are very rewarding to staff as they are able to see the benefits of the relationship building they have done which results in the children getting the financial support they are entitled to.

County Burial



- During the quarter, Faribault County had five (5) burials; two (2) traditional. Cost of \$17,418.
- During the quarter, Martin County had four (4) burials; all cremations. Cost of \$11,549.00.
- Year to date for 18 total burials is \$52,353.98.

**EXCEPTIONAL
PROBLEMS/ISSUES/ACTIVITIES &
SPECIAL PROJECT REPORTING**



Social Services

A case manager in the CADI/CAC/BI unit worked for three weeks trying to find a IRTS (Intensive Residential Treatment Services) facility for a woman who was admitted to Avera-Sioux Falls due to her mental health. The case manager called every IRTS in the state looking for one that had an opening and was accessible for this woman. The hospital discharged the consumer knowing that she would be homeless but the case manager's diligent effort made it possible for this consumer to go to a crisis center and then to a temporary treatment program. The next challenge is to find a long term placement for her as she would prefer to live in an assisted living.

Our Developmental Disability / Adult Services Unit experienced two vacancies. This is a unit that has been stable for years so having not one but two vacancies is noteworthy. One vacancy occurred because of a job change and move. Another vacancy occurred through a retirement. Below is a picture of that retirement party with all of the unit attending.



Behavioral Health

Children's Mental Health

- Challenge - In the last quarter and on, we've had one especially challenging case of seeking placement for a child with extremely high needs. This child is being raised by his grandmother, who he severely assaulted. The child was placed in detention as a result, but was determined to be incompetent to face his charges due to the nature of his disabilities (Autism Spectrum and Major Depressive Disorder). The CMH and DD case managers spent inordinate amounts of time seeking placement for him, and after looking throughout the state and in numerous other states, they were able to find a respite placement for him until REM created a new homelike setting for him. His grandmother turned down this respite option, so he went back to live with her. He then attempted to assault his sister and was picked up by law enforcement and held for a short period of time until they realized he was determined to be incompetent. Law enforcement attempted to return him to grandma, who refused to take him back. CPS then got involved and placed him in an emergency placement at Second Changes in Granada. DD, CMH, and CPS then worked together to figure out a resolution, which included a very creative combination of getting waivers in place for long-term respite through DD and short-term respite through CMH until his REM home is available. The CMH case manager has spent about 65 hours working on finding placement for this child since the case opened.
- Successes: One child who the agency had custody of for many years due to family noninvolvement turned 18 and will be attending college this fall. She has been doing well and plans to live in on-campus housing. Another child successfully completed residential programming at Gerard and is doing incredibly well in his pre-adoptive home with his maternal aunt. Another child who had huge struggles when the case initially opened is also doing well. He was on the waiting list for Gerard but the family started working with Ken and Jonelle, and the child and family have made leaps and bounds of success since then. He has had zero instances of physical aggression or law enforcement needing to be called to the house. He also attended school full-time for the last two weeks of school, which is the first time he has attended school full-time in over a year.

Behavioral Health

Adult Mental Health:

- Success: A client who was initially opened to case management in 2019 has made incredible progress in the last two years. When he initially opened, he was extremely angry and would become easily agitated. He could only work a couple of hours each week due to his anger, irritability, vindictiveness, and depression. He had very few social skills and struggled to be socially appropriate as a result, and was also heavily using marijuana to cope with symptoms. At one point, we thought we may need to pursue a commitment due to concerns about him becoming aggressive and driving recklessly. The client began working with a therapist, ARMHS worker, and psychiatrist. Over the last year, he has stabilized and has learned many social skills. He has been taking medication as prescribed, sees his therapist and ARMHS worker regularly, stopped his substance use, and has been employed full-time at Walmart for over 9 months! He has been working on saving money, and AMH case management was able to close because of how well he is doing.
- Vanessa Juarez also started as a new AMH case manager in June. She is located in the Faribault County office, and has a background working with people with both MI and CD issues. She has been an amazing addition to the team and we are working now to build up her caseload.

Behavioral Health

- A Mental Health Program in the new justice center in Martin County is in the works! Several meetings have been held with key stakeholders to learn more about similar programs in the region and establish ideas as to the program design. Primary goals of this program include reducing recidivism and connecting clients to critical mental health services and supports prior to discharge.
- The Behavioral Health Manager has also been involved in several meetings with Lakeview in Fairmont, as they are looking for ways to use the space (70+ beds) that will be vacated due to their new building. Lakeview wants to use the space in a way that will meet the needs of the community. Thus far, ideas for the space include Intensive Residential Treatment settings, Group Residential Housing with or without supports, affordable efficiency apartments, classroom space for local colleges, and other transition housing.

Community Health

- Staffing changes / difficulty hiring PHN/RN's
- COVID-19 community survey to understand the impacts of COVID-19 on substance use, mental health and financial stability.
- COVID-19 response continues by providing mobile vaccine opportunities for the community.

Income Maintenance

- All of Income Maintenance and Child Support started working in the office full time starting in April. The workers were excited to get back into the office and see their co-workers again. Eligibility workers began processing SNAP and Cash reviews – some of the cases involved had not had a review since 2019 so this was a challenge to get the cases to where they should be. We will be dealing with this issue for approximately the next year. In June statewide, workers processed 16,905 SNAP recertifications. 44% of those were processed timely, 18% needed to be reinstated, 31% auto closed and 7% became ineligible. In June statewide, workers processed 2960 MFIP recertifications. 46% were processed timely, 18% were reinstated, 17% auto closed and 9% became ineligible.
- In Martin County we processed 80 recertifications: 38 were SNAP recertifications, 19 were a combination of cash and SNAP, and 19 were cash only recertifications. 3% of the recertification cases closed in June. In Faribault County we processed 63 recertifications: 34 were SNAP recertifications, 13 were a combination of cash and SNAP and 16 were cash only recertifications. 6% of the recertifications cases in Faribault County closed in June.
- The waivers for Income Maintenance and Child Support remained in place.

Income Maintenance (Continued)

- All of the child support staff returned back to the office full-time in the middle of April. They received virtual training mid-April and were able to implement their paperless system, which they have been planning for the past one and one-half years.
- During the month of May they spent a number of hours scanning their paper documents for their files into electronic format. 1650 cases were converted to electronic format which was a major accomplishment for the unit.
- Staff have adapted to the paperless environment and really like the ability to review court orders and other documents at the tip of their fingers.

Business Office

- Budget work for 2022 began in May and continued through the quarter.
- Choosing a new Payroll system and dealing with the current system and equipment was a major project this quarter.