

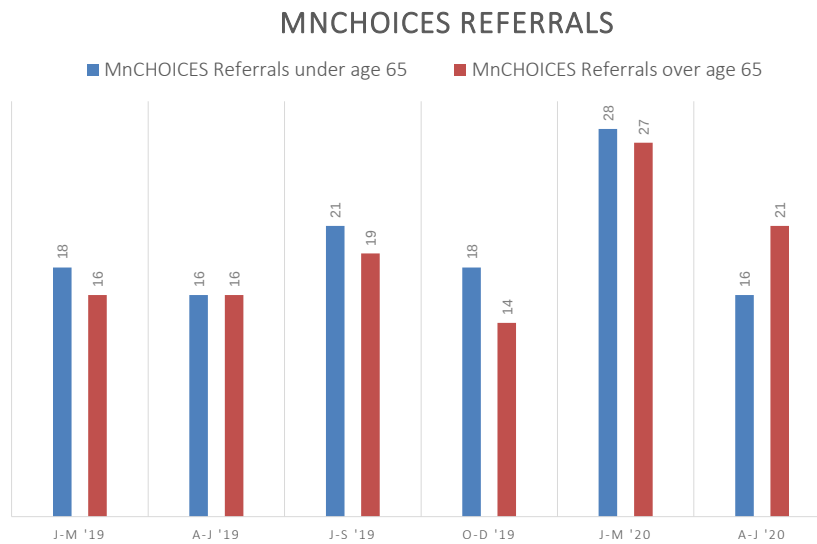


PROGRAMS AND SERVICES TO SUPPORT INDIVIDUALS



Goal I.A.

All residents will safely live within the community and be free to participate at their highest functional level.

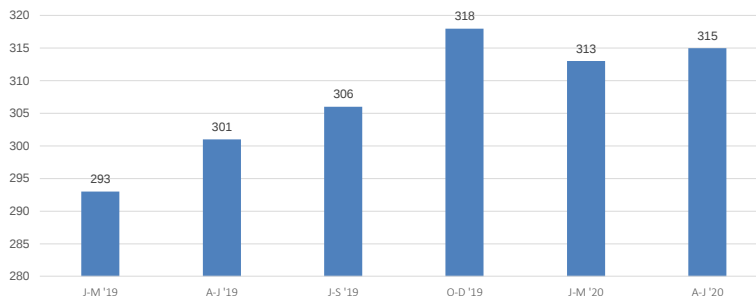


5

- There were 16 new MnCHOICES referrals for the under 65 population and 21 new MnCHOICES referrals for 65+ population in Quarter 2.

6

Developmental Disabilities Case Management



Developmental Disabilities	J-M '20	A-J '20
Children with Disabilities Referred for Services	7	2
Number Determined Eligible	6	1
Percent of Eligibility Children Offered Case Management - Goal 100%	100%	100%
"New" Teenagers Referred for Rule 185 Services	5	1

7

- Referral data for DD – We received two referrals for MnCHOICES this quarter. Both were in Martin County. The MnCHOICES process was started within 20 days for one of these referrals. The other one, the assessor was not able to make contact with the parent to schedule the assessment.
- Lots of changes in the DD world this quarter. Many, many residential settings rate changes due to individuals unable to work due to COVID. Our biggest employment provider also decided to completely change how they were providing services and will no longer offer employment services in a sheltered workshop. This has led to extra conversations and meetings regarding individuals and future plans for work. Referrals to Vocational Rehabilitation Services or a new employment provider are needed and more changes to rates and service agreements.

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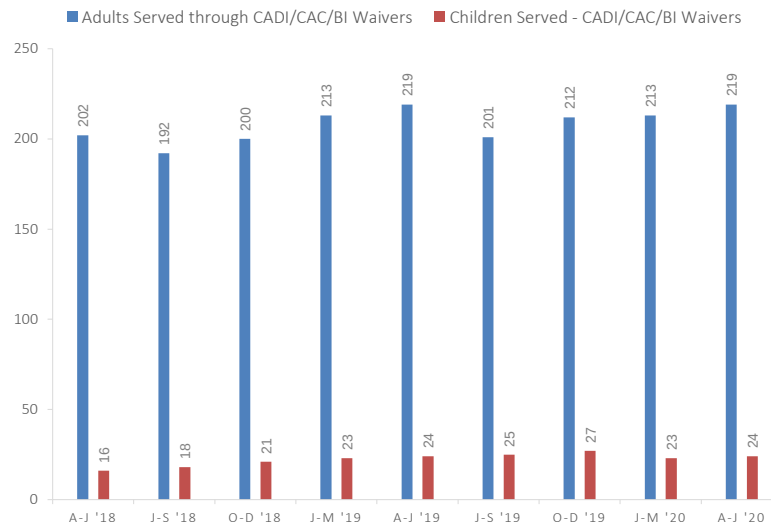


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- One family was able to use their Consumer Directed Community Support (CDCS) to fund items for a sensory room for their special needs daughter in their home. The room is brightly painted and has some great sensory items in it which they put into their annual budget and were able to purchase. These are two views of the room.

10

CADI/CAC/BI WAIVER CASELOAD

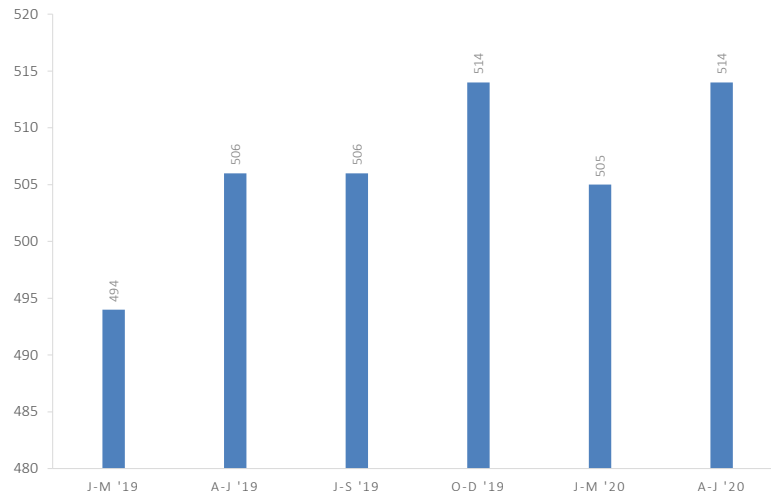


11

- CADI/CAC/BI – Co 22 had seven referrals for MnCHOICES, four were accepted for assessment and all MnCHOICES were started within the timeline for a percentage of 100%. For the three that did not accept the assessment, one went into hospice and passed, one declined services, and one was not eligible for the service. Co 46 had nine referrals for MnCHOICES, six were accepted, and all met timelines for 100%. For those not accepted, one declined due to cost of spend-down, one declined due to not wanting the requested service of the referral by facility, and the last one did not respond by referral made by family member.

12

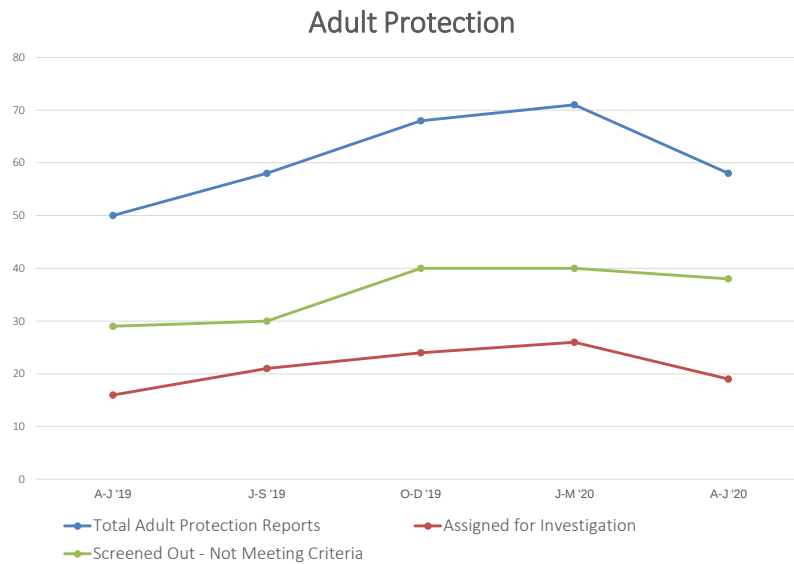
ELDERLY WAIVER/ MN SENIOR HEALTH OPTIONS CASELOAD



13

- The EW/MSHO unit ended the quarter with 514 clients. Overall feedback this quarter from MSHO staff highlights the challenges of the COVID-19 Pandemic. Case Managers are unable to complete face-to-face visits and must complete all reassessments and new assessments via phone. Initial MnCHOICES assessments have been especially challenging without having any knowledge at all of their home environment or physical functioning. Clients have been reaching out more with concerns and anxiety related to the restrictions in place and the inability to have regular contact with their families and loved ones. Case Managers are spending more time offering reassurance and encouragement to clients with the events of the pandemic. Home care agencies continue to struggle with staffing and are not able to take new referrals as readily or timely.
- A client passed away in early March and her husband had been a client previously before passing away himself. The son called to thank the Care Coordinator for all that was done to help them and care for both of his parents.

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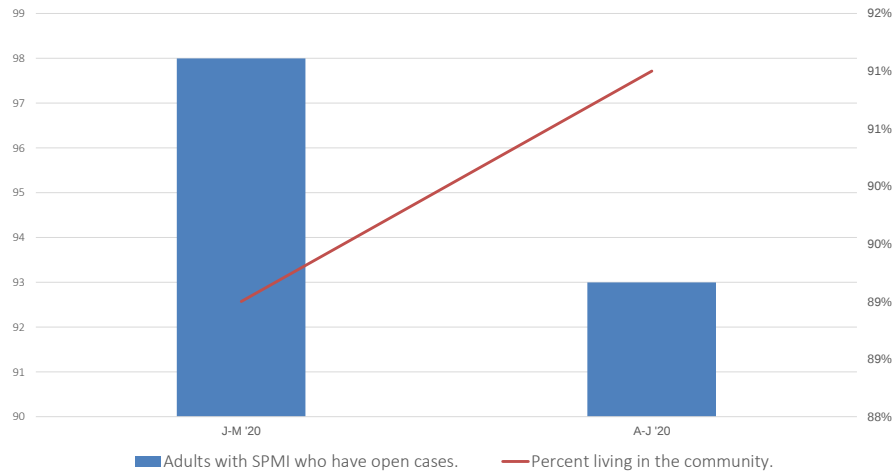


15

- For the current quarter 33% of the total reports were assigned for investigation or protective services.
- The AP investigators continue to conduct AP investigations in person despite the current pandemic we are in. They attempt to do as much as possible by phone and use personal protective equipment when having to do face-to-face contacts. There are also less restrictions on a worker's ability to contact collateral contacts in the screening process so more information is able to be obtained before actually screening in the report. This is probably one factor in the decrease in percentage of screened in reports. *** An overall concern relating to the decrease in vulnerable adult reports may be the lack of socializing and social exposure with the elderly population. Due to many agencies closing their door to the public, we wonder if this is one causal reason for the decline in reports received.

16

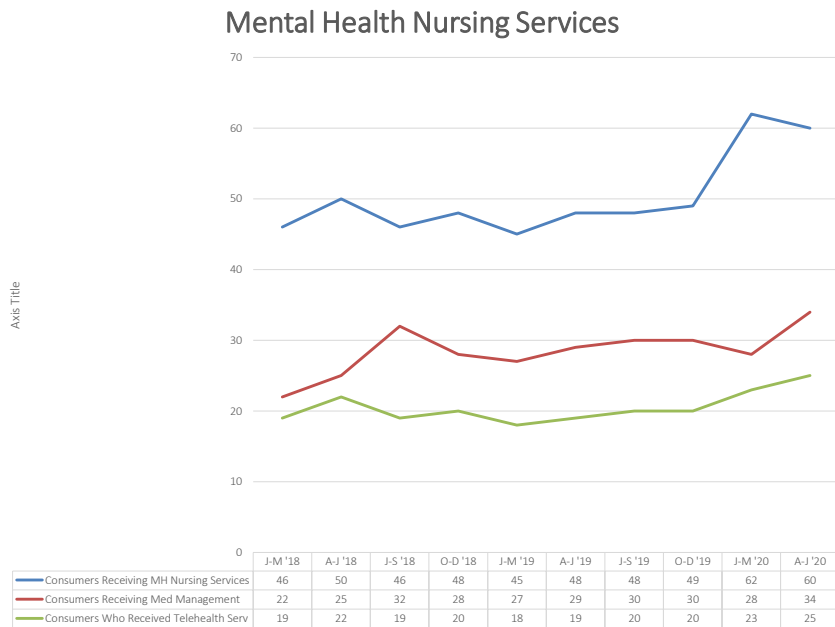
Adults with Serious and Persistent Mental Illness Goal = 80% Living in the Community



17

- Not living in the community is defined as being hospitalized, incarcerated, or being in a residential facility. Living at a board and lodge, corporate foster care home, or adult foster care home is considered living in the community.
- AMH and CMH case managers consistently encourage and assist clients with getting involved in their communities by volunteering, taking classes, attending events, etc.
- **The Clubhouse** was closed to all members during this quarter and all Clubhouse and 10 County activities were canceled as well. The Clubhouse Coordinator had weekly phone and/or text contact with 36 of our more active clubhouse members during this time, and delivered masks to the majority of those 36 members in early May.
- All 36 of those Clubhouse members received a gift bag (canvas bag and canvas notebook with fabric markers, playing cards, Minnesota facts and coloring sheet, etc.) in late May. These items were purchased with 10-County funds and were assembled and delivered by the Clubhouse coordinator. The coordinator also delivered groceries several times for a couple of members.
- Board meetings during this quarter were held via Zoom. One outcome of meetings was determining “wish list” items to purchase, which resulted in the coordinator ordering a new vacuum, a new printer/copy machine, two toilet risers (including installation), and will also include getting two chairs reupholstered hopefully soon. All 10-County Coordinator meetings were held bi-weekly via Zoom as well. The Clubhouse coordinator continued sorting, organizing, and cleaning at the clubhouse in this quarter as well.

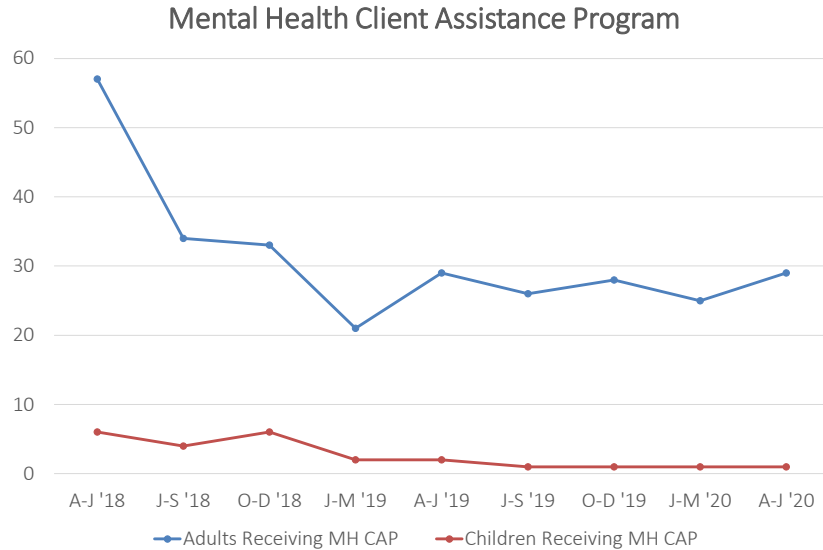
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19

The mental health nurses report that not seeing clients as often as usual due to COVID-19 restrictions has been a challenge for some of the clients who have limited support systems. The nurses have adjusted client visits to the best of their abilities to meet client needs. Appointments with psychiatric providers are now occurring by video, and this has been working well. The nurses are able to participate in these appointments so they are kept informed of changes and updates for clients.

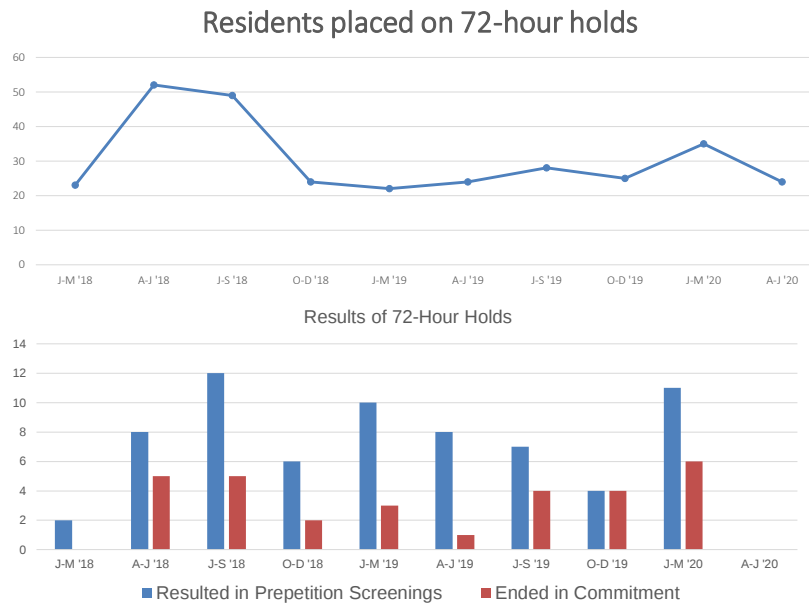
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- The Mental Health Client Assistance Program contracts with local providers so adults, youth, and their families who do not have insurance or their insurance does not cover mental health services have access to free or low-cost mental health services. Any fees are based on the Social Services Fee Scale, which is a monthly fee, not a per-event fee.
- Adult, Child, Family Services (ACFS) and JJ Counseling are two new providers in this program, and UHD in Blue Earth has expressed interest in becoming a provider as well.

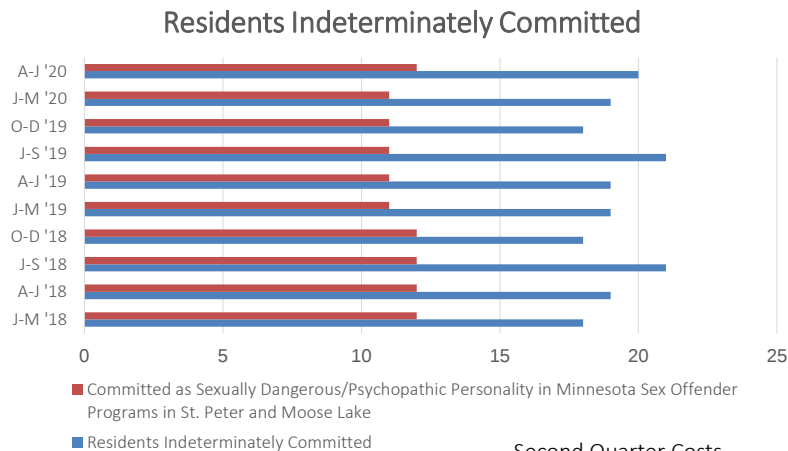
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23

- We had no Prepetition Screenings this quarter.

24



Second Quarter Costs
 County 22 MSOP - \$15,720.00
 County 22 MSH - \$7,980.70
 County 46 MSOP - \$30,398.55
 County 46 MSH - \$15,961.00
 County 46 Forensic NH - \$15,488.20

25

We have twenty (20) residents indeterminately committed. Eight (8) are committed as Mentally Ill and Dangerous (MI&D). Of the eight, two reside in the forensic nursing home, three in the security hospital, and three are provisionally discharged in the community (one in Fairmont and two in adult foster care in Mankato). We have twelve (12) committed as Sexually Dangerous/Psychopathic Personality in the Minnesota Sex Offender Programs (MSOP) in St. Peter and Moose Lake.

One new client moved to MSOP from prison. That case is currently being reviewed by Faribault County.

26

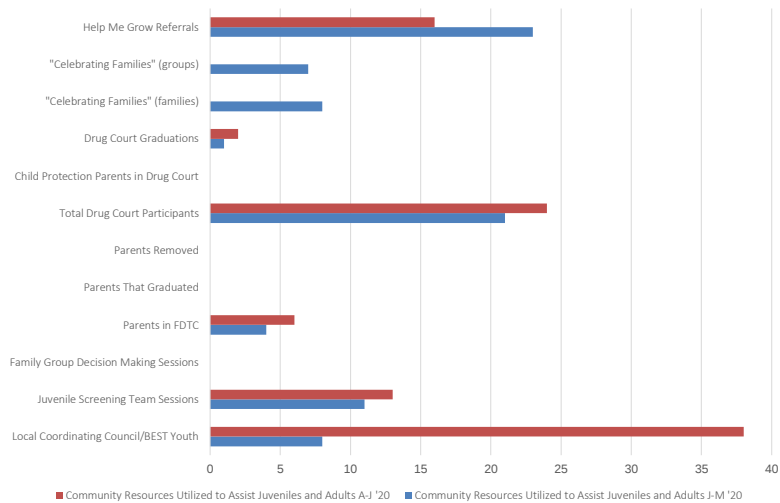
Goal I.B.

High risk juveniles and adults will develop into productive, law abiding members of the community.

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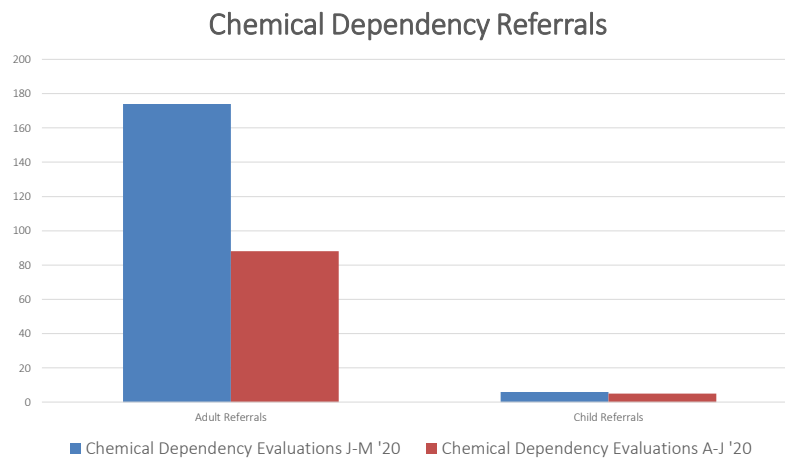
Community Resources Utilized to Assist Juveniles and Adults



29

- Celebrating Families, as shared during the last review had to end with the pandemic. One of the facilitators has been participating in webinars with the hope that the next time the curriculum is offered it would be offered virtually. However there is only the adult portion, not the child portion and there isn't sound virtual program support.
- Some schools canceled LCC and BEST meetings, while others greatly ramped these up to provide additional support to children and families during the pandemic.

30

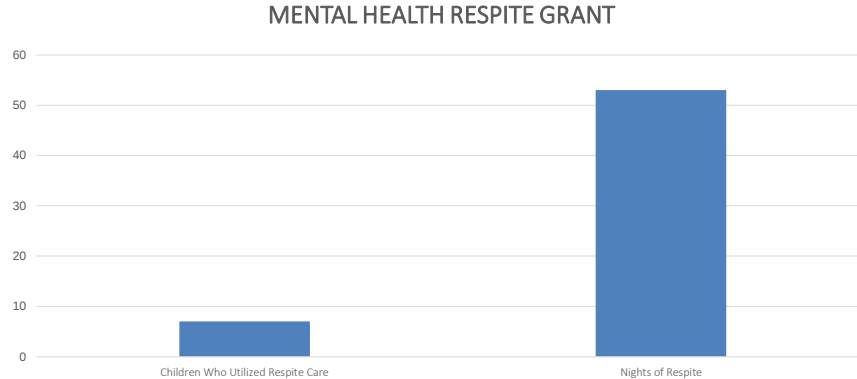


100% of high risk youth and adults received chemical dependency evaluations within 30 days of a court, self, or agency referral.

31

- The chemical dependency assessors completed all assessments by phone in this quarter. They report that things have continued, as described above, but have found that it is a challenge to get clients to return paperwork in the mail in a timely manner as well.

32



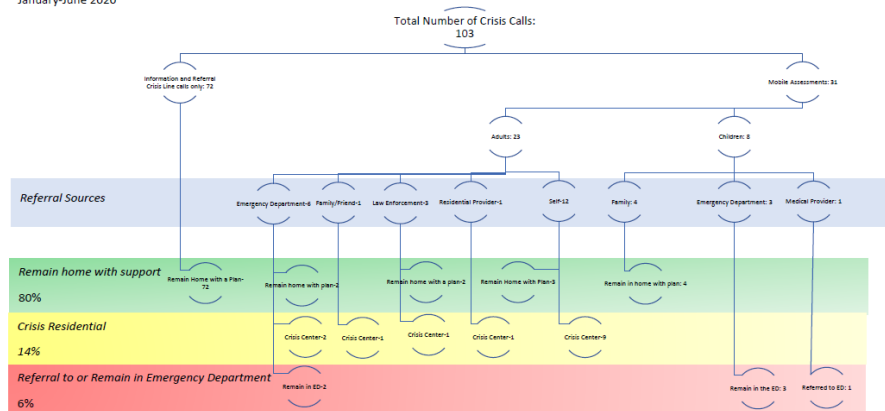
We received our state respite grant dollars at the beginning of April and were able to begin using those funds creatively due to Covid-19 and state-granted flexibility. Children's MH clients used these funds for a range of items. The combination of state and local respite grant dollars led to seven CMH clients spending a total of 35 nights out of the home in the last quarter. Our agency providing respite for CMH clients has led to countless positive outcomes, including helping families with limited support systems develop trusting relationships for both the child and the parent.

33

- CMH case managers consistently encourage and assist clients with getting involved in their communities by volunteering, taking classes, attending events, etc. Respite funds from the state were received in April. Due to Covid-19, the state granted additional flexibility with how these funds could be used. This included numerous creative ways to use the funds for things intended to reduce stress levels in the home, as all activities that would traditionally be funded through respite as listed above had been canceled.
- In this quarter, respite funds were used for art and craft supplies and kits, educational workbooks, including some in reading and math, sidewalk chalk, pool floats, noodles, and swim toys, water balloons, fishing supplies, sports equipment including soccer balls, goals, basketball hoops, and basketballs, roller-skates and knee pads, bicycles, longboards, aquatic park and pool passes, a pedometer, outdoor games, and supplies for 4-H projects.
- Respite funds were also used in a traditional manner during this quarter for CMH clients. The combination of state and local respite grant dollars led to seven CMH clients spending a total of 35 nights out of the home in the last quarter.

34

Faribault and Martin County Crisis Services Calls, Referral Sources & Outcomes
January-June 2020



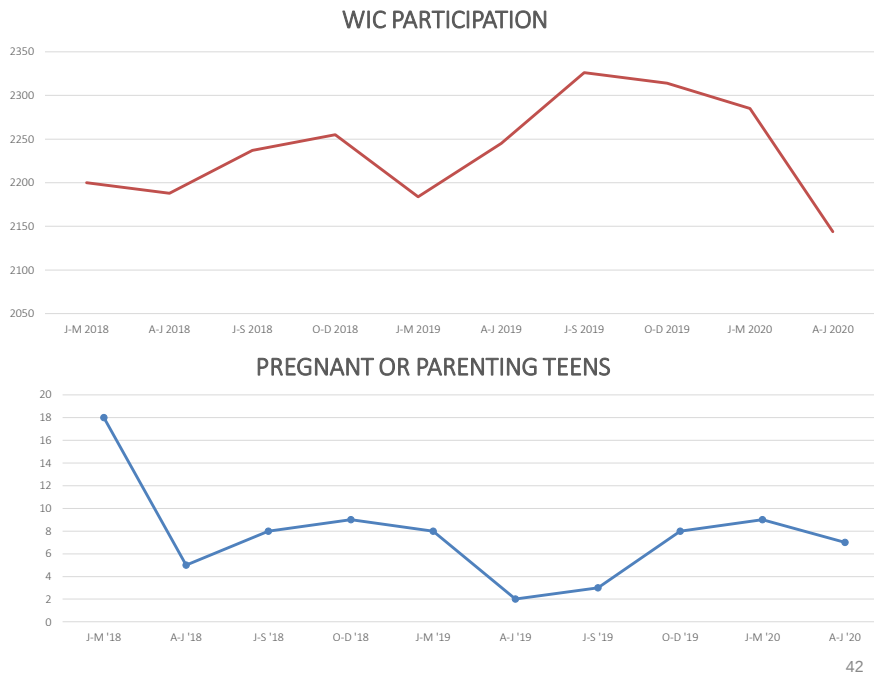
- Residents of Faribault and Martin Counties called in to the Horizon Homes Crisis Line a total of 103 times from Jan-June of 2020. 72 of these calls were for information and referral only, but 31 of the calls resulted in mobile assessments for 23 adults and 8 children.
- Of all these calls, 80% of residents were able to stay in their homes with a plan and support, 14% ended up using crisis residential services, and 6% were either referred to or remained in the ED.
- With the assistance of their case manager, CMH clients who use this service are also able to access Rapid Access Psychiatry through Open Door Health Center due to an agreement between Horizon Homes and Open Door. This has led to significant positive changes for multiple CMH clients.



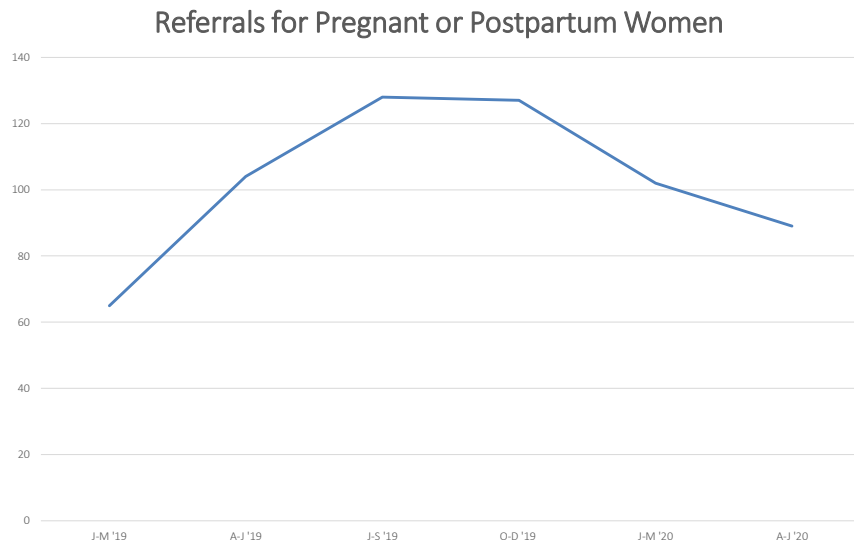
PROGRAMS AND SERVICES TO SUPPORT FAMILIES

Goal II.A.

Families will have healthy pregnancies, deliveries, and parenting so all children will grow and develop to their full potential. Help parents prevent overweight in their children by influencing their health-related knowledge, attitudes, and behaviors. Increase the duration of breastfeeding among Minnesota WIC participants.



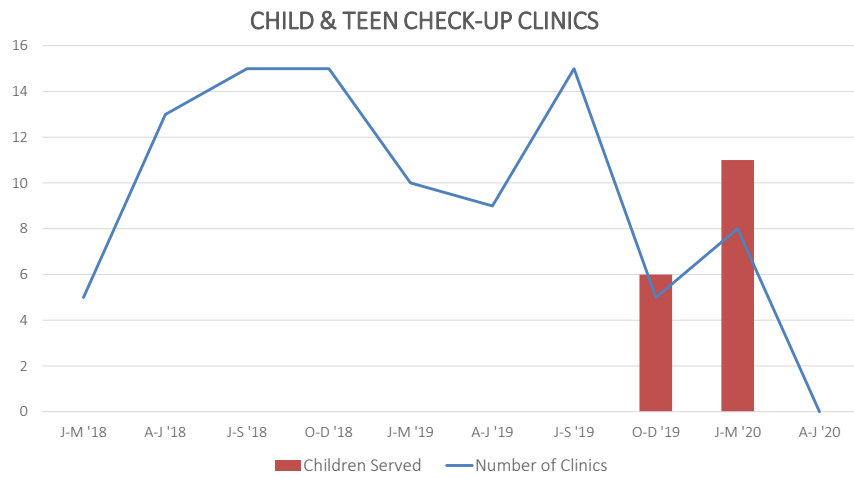
- This quarter our agency served 2,144 clients through WIC. This is a decrease from Quarter 2 of 2019. We served seven pregnant or parenting teens in WIC this quarter. In March WIC services moved to virtual WIC visits done by phone or over video. As a result our no-show rate has decreased.



44

- This quarter we received 89 referrals for pregnant and postpartum women.

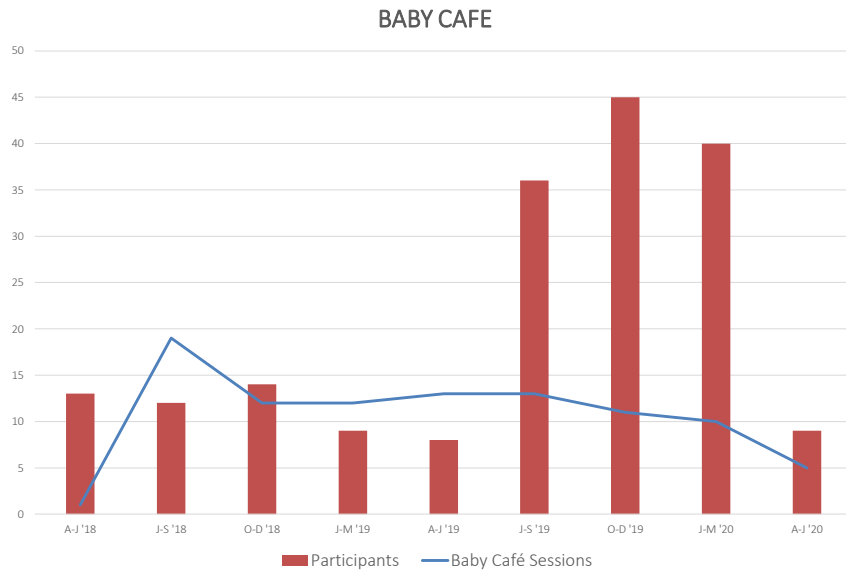
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46

- This quarter we held no Child & Teen Check-up clinics. C&TC appointments were cancelled beginning mid-March due to COVID-19.

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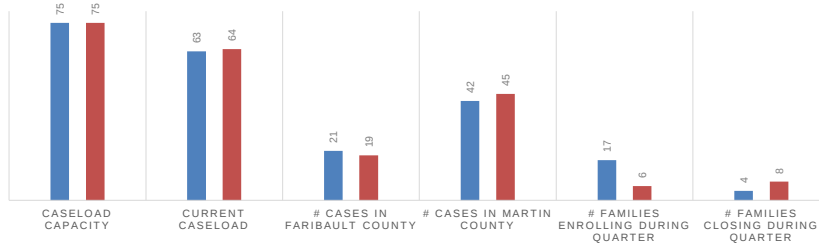


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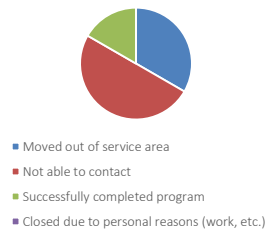
- This quarter we held five Baby Café Sessions serving nine women. COVID-19 required us to cancel sessions. Staff worked towards developing a virtual Baby Café model and providing breastfeeding support to women through maternal tele-health home visits. All of our maternal and children's health staff will be trained in lactation support in Q2, 2020.

49

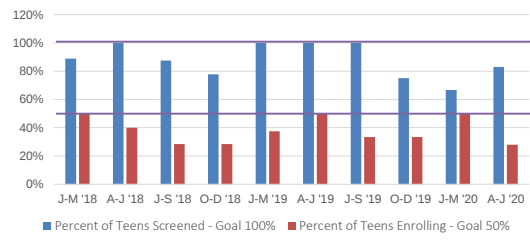
HEALTHY FAMILIES AMERICA CASELOAD



REASON FOR CLOSURE



TEEN ENROLLMENT IN HFA PROGRAM



50

- As of June 30, 2020 we have a current caseload of 64 families, which is 85% of our target caseload size of 75 families. 19 cases are families in Faribault County and 45 families are located in Martin County. We had six families enroll during the quarter. We continue to gain a majority of our referrals from our WIC program. We closed eight families to services. Reasons for closures included, unable to contact (3), client moving out of service area (3) and successful completion of the program (2). Our agency was scheduled to have our site accreditation for Healthy Families in April, 2020, however we were informed in March this was postponed indefinitely due to COVID-19.

51

Healthy Families Success Story

- A client started our program after being referred because of involvement with child protection due to parental drug use by both parents. The father ended up going to jail and then entered a drug treatment program. The mother took awhile to become engaged in the HF program. The home visitor would arrive for their planned visit and the client would not answer the door or be gone. The home visitor did not give up and after awhile the mom started to engage in our program's service.
- Through the home visiting services, the home visitor was able to work with the family on some development issues with her child and handling some challenging and stressful situations. Prior to home visiting, the client acknowledged she would have turned to drug use due to stress. The home visitor was helpful in mom's recovery progress which included finding positive ways to cope with stress instead of turning to illicit drugs.
- This client successfully complete involvement with child protection and has now successfully graduated from the HFA program.

52

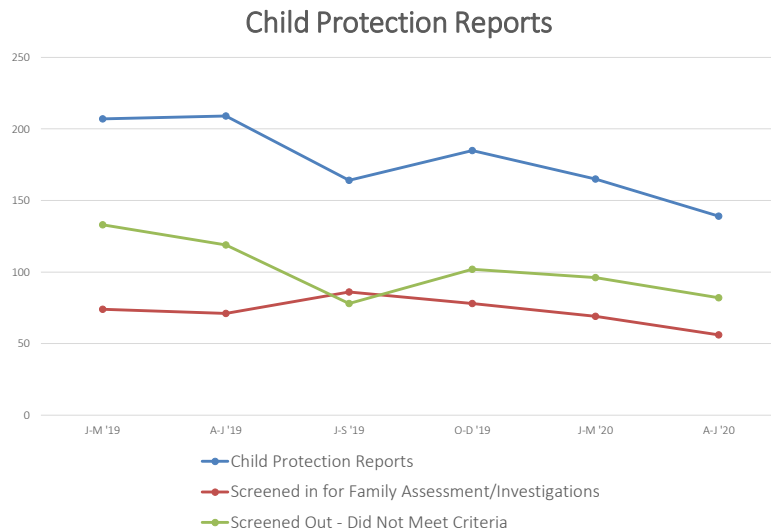
53

Goal II.B.

Children will be raised in a healthy,
happy, safe, permanent family
environment.

54

55



56

- At the start of 2020, there was a notable uptick in child protection reports but, as the data shows, there was a decrease in referrals (26) during quarter two. Schools, being the first referral source for reports, were shut down during the pandemic.

57

CHILD PROTECTION PERFORMANCE MEASURES

	J-M '20	A-J '20
Percent of Children Who Were NOT Victims of Another Substantiated Maltreatment Report within 12 Months of Their Initial Report - Above or Below Goal of 90.9%	0 of 35 or 100%	1 of 35 or 97%
Percent of Children Who Re-Enter Foster Care Within 12 Months of Previous Discharge - Above or Below Goal of <8.3%	4 of 29 or 13.8%	4 of 29 or 13.8%
Percent of Children Discharged to Permanency Within 12-Months of Entering Foster Care. Above or Below Goal of 40.5%.	24.1% of 54	29.6% of 54
Of all the days children spent in family foster care settings, the percentage of days spent with a relative. Above or Below Goal Range 35.7%-45.0%.	4075 of 5932 or 68.7%	9,665 of 13,123 or 73.6%
Of all children who enter foster care in the year, the number of placement moves per 1000 days spent in foster care. Above or Below Goal of 4.12 or less.	8 moves in 1096 days or 7.30	21 moves in 4,477 days or 4.69
Percentage of Children Who Received Physical Health Exams Within 30 Days. Goal 100%.	10 of 35 or 52%	53.70%

Blue – meeting goal, Orange – not meeting goal

58

- Of the 10 children that foster care this quarter, three of them were initially paced with relatives. Another sibling group of three went into a county foster home for one night before being placed with a relative.
- There are 16 children that have been discharged to permanency, 25 children in which permanency is still possible, and 11 children that are past the timeline. Of these 11, there is a sibling group of three that a termination of parental rights has been filed, a sibling group of four are going through the adoption process, one child that is in relative care and awaiting Kinship finalization, and one child in which Human Services requested an extension for the child to begin a trial home visit.

59

School Social Worker Program	J-M '20	A-J '20
Number of School Social Workers reporting	14 of 15	14 of 15
Number of open cases at end of quarter	478	397
Number of cases closed for completion of program	10	70
For students, percent of identified problems reduced or eliminated at closure	97%	93.6%
Number of cases closed during quarter of last year	18	90
Number of cases NOT ACTIVE 12 months later	18	90
Percent NOT ACTIVE	100%	100%

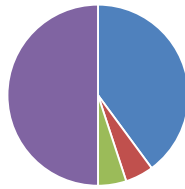
61

- We continue to see a high percentage (100%) of children who have successfully completed the School Social Worker Program who are not active with Child Protective Services (within the next 12 months). The goal is that through early intervention, problems for the child or within the family can be addressed so that the child stays out of the formal CP system.

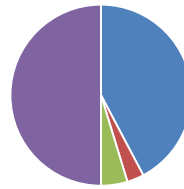
62

OUT OF HOME PLACEMENT, APRIL-JUNE 2020

of Kids

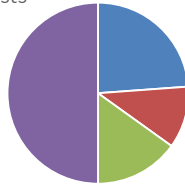


of Days



■ Children & Family ■ Court Services ■ Mental Health ■ TOTAL ■ Children & Family ■ Court Services ■ Mental Health ■ TOTAL

Costs

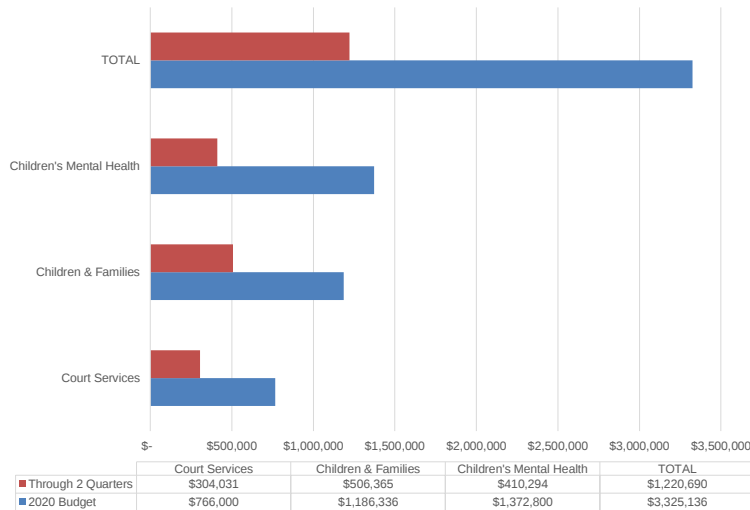


Apr-June 2020 Quarter	# of Kids	# of Days	Costs
Children & Family	79	6,966	\$ 293,609
Court Services	10	497	\$ 136,266
Mental Health	10	778	\$ 185,808
TOTAL	99	8,241	\$ 615,683

■ Children & Family ■ Court Services ■ Mental Health ■ TOTAL

63

Out of Home Placement Costs



64

OUT OF HOME PLACEMENT BY COUNTY

	1st Qrt 2019	2nd Qrt 2019	3rd Qrt 2019	4th Qrt 2019	1st Qrt 2020	2nd Qrt 2020
FARIBAULT COUNTY						
TOTAL FARIBAULT COUNTY						
# of Kids	41	41	37	30	40	43
# of Days	2,864	2,986	2,285	2,291	2,871	3,538
Cost	264,907	267,609	215,461	226,415	275,628	269,091
MARTIN COUNTY						
TOTAL MARTIN COUNTY						
# of Kids	43	59	39	37	50	56
# of Days	3,696	2,859	2,315	3,169	3,899	4,703
Cost	279,771	253,085	210,995	292,816	329,379	346,592
TOTAL BI-COUNTY						
# of Kids	84	100	76	67	90	99
# of Days	6,560	5,845	4,600	5,460	6,770	8,241
Cost	\$ 544,678	\$ 520,694	\$ 426,456	\$ 519,231	\$ 605,007	\$ 615,683

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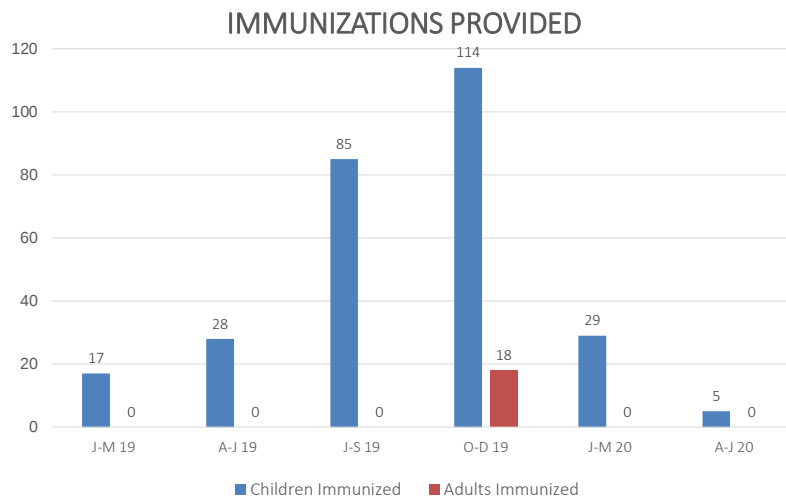
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PROGRAMS AND SERVICES SUPPORTING THE COMMUNITY



Goal III.A.

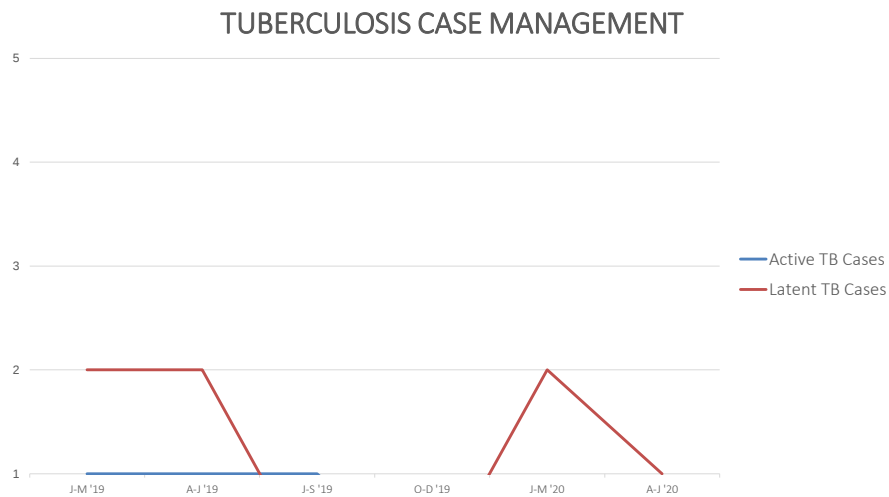
Residents and visitors are protected from acute communicable diseases and other health threats including unintentional injury.



70

- This quarter five children received their immunizations through our immunization clinics. Immunizations were one of the first service public health resumed to ensure access to vaccinations.

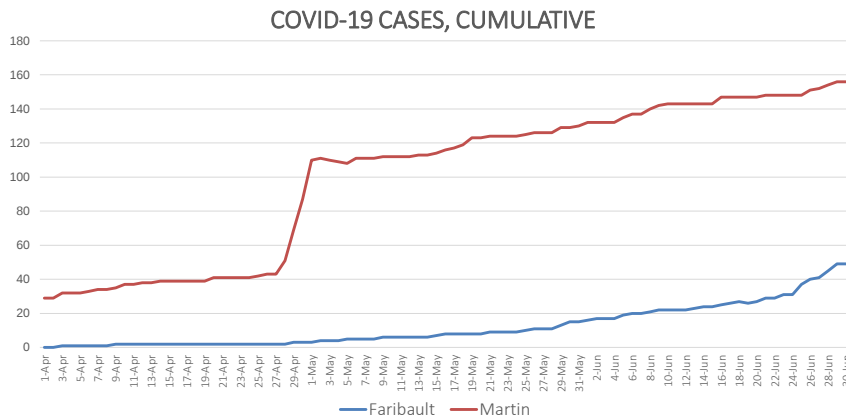
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72

- This quarter we received one new referral for latent Tuberculosis case management services. There were no active cases.

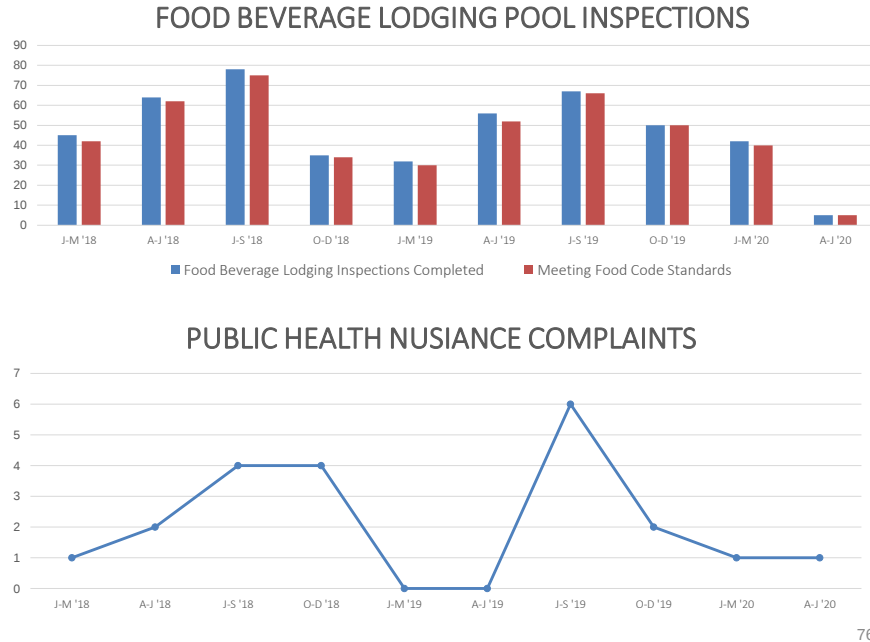
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74

- We have had a steady increase of positive COVID-19 cases in Faribault County during the past quarter from 0 cases on April 1 to 49 on June 30.
- In Martin County we had a total of 29 cases on April 1. We experienced a drastic increase at the end of April due to a workplace outbreak at a local processing plant. We ended the quarter at 156 cases in Martin County.

75



76

- Our Sanitarian completed 25 inspections in food, beverage, lodging and pool establishments this quarter. Of those, none required follow-up inspections. We had one public health nuisance complaint responded to this quarter.

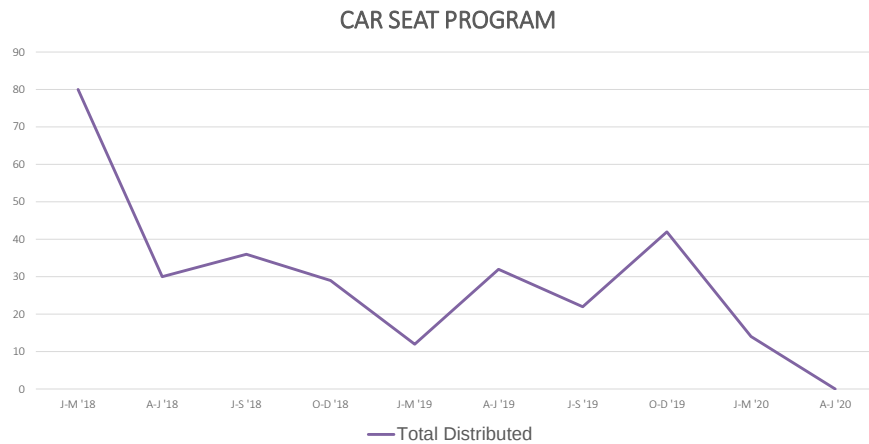
77

Statewide Health Improvement Partnership (SHIP)

- Staff have continued to schedule and host zoom meetings with mini-grantee sites. Work is delayed, but continuing.
- Several active living groups are working towards messaging surrounding walking and biking safety.
- MCSAP and FARICares have included tobacco cessation and mental health resources in their lunch inserts for school meals that are going out throughout Faribault and Martin Co's from MN new Quit Partner resource for teens and parents.
- BEA Schools is training one educator on Yoga Calm to be utilized in PE and in classrooms or virtually, depending on what this upcoming school year looks like.
- The bike trailer that FMW SHIP purchased has been delivered, bikes inventoried, and the trailer is ready for use. This however is also on hold due to the pandemic, but the resource is available for area schools when they are ready to use it again.

78

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81

- This quarter we distributed no car seats to families. We held no car seat classes during the quarter. We were able to make referrals to the South Central Emergency Management System (EMS) Car Seat Coordinator to provide this service.

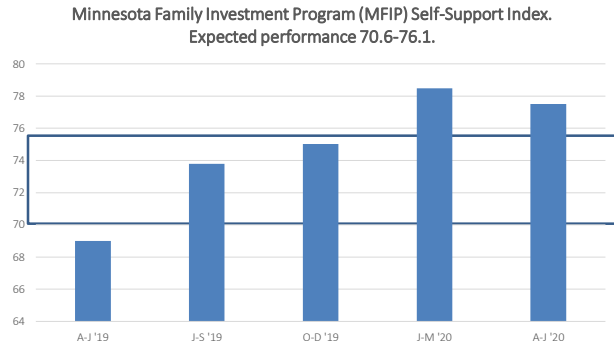
82

Goal III.B.

Residents will be financially secure
while also maintaining family
stability.

83

84



April-June 2020	
Referrals to SNAP Employment and Training who are enrolled.	1 of 14 or 7%

4 of the 7 participants being case managed by CareerForce are currently enrolled in unsubsidized employment.

85

Compliance with Employment services is a mandatory requirement for the MFIP & DWP programs. The Self Support Index is an outcome measure that quantifies goals of the MFIP program to help participants find and maintain employment, increase earnings, and decrease the use of cash assistance. The self-support index is the percentage of caregivers eligible for MFIP or DWP in the baseline quarter who are either no longer receiving MFIP or DWP or are working an average of 30 or more hours per week each month of the measurement quarter three years later. For the period of October – December 2019 (reported 2nd Quarter 2020) Faribault and Martin Counties were at 78.49% which was above the expected range of performance.

SUCCESS STORY - Ashley was on assistance when her children were placed into foster care in 2015. She was able to get her children back in 2016; at the time she was working part time but needed a little extra money to make ends meet so she applied for cash assistance. She received cash assistance until 2018 when she requested closure because she became employed full time. She continued to receive SNAP until 2019 and Health Care until May of 2020 when she accepted a position that offers medical benefits. She and her children were recently approved for a house through Habitat for Humanity.

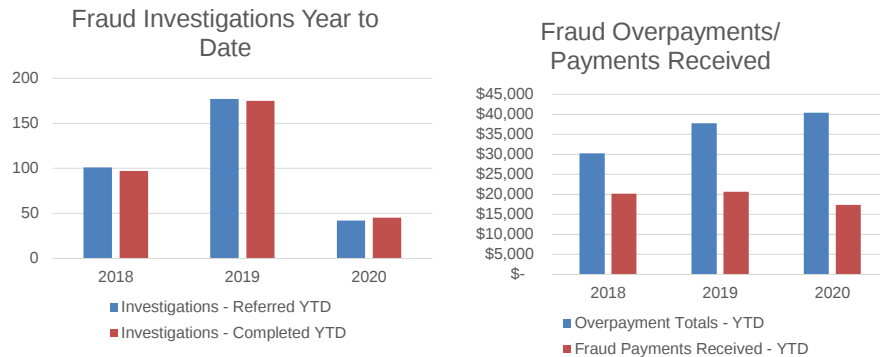
86

Financial Assistance Statistics	J-M '20	A-J '20
Referrals to SNAP Employment and Training who are enrolled.	8 of 68 or 12%	1 of 7 or 12.5%
Total SNAP, cash assistance, and health care application processed - Faribault.	197	132
Total SNAP, cash assistance, and health care application processed - Martin.	264	225

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- Compliance with SNAP Employment and Training is voluntary at this time, but Faribault and Martin Counties continue to have a very high compliance rate compared to other counties in the state. For the period of April-June 2020 we referred 14 participants to SNAP Employment and Training. One participant enrolled or 7%.
- Decrease in overall applications for April – June of this year is due to the fact that cases were not closing due to multiple waivers and therefore we did not have the reapplications we have seen in the past.

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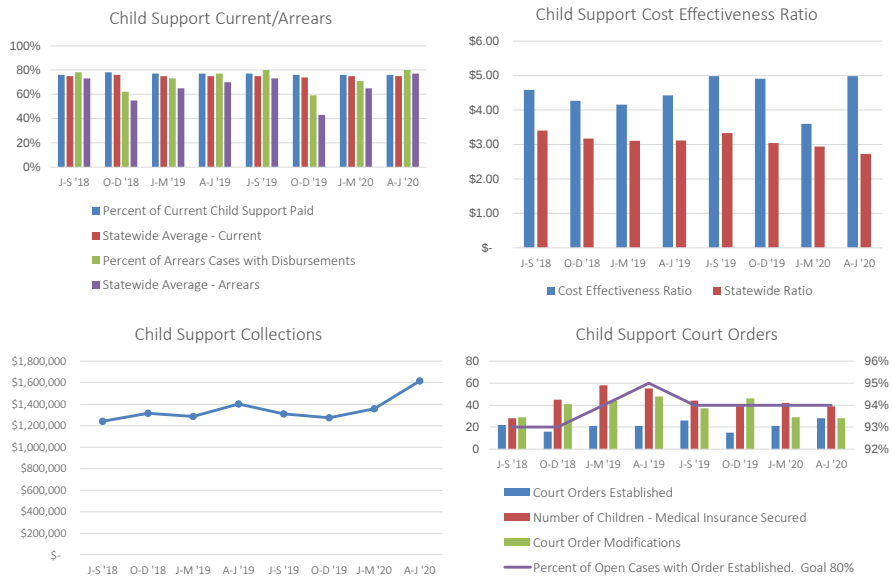
	J-M '18	A-J '18	J-S '18	O-D '18	J-M '19	A-J '19	J-S '19	O-D '19	J-M '20	A-J '20
Investigations - Referred/Qrt	18	28	30	25	25	46	48	58	24	18
Investigations - Referred YTD				101				177		42
Investigations - Completed/Qrt	19	24	31	23	24	46	52	53	23	22
Investigations - Completed YTD				97				175		45

	2018	2019	2020
Overpayment Totals - YTD	\$ 30,243	\$ 37,763	\$ 40,398
Fraud Payments Received - YTD	\$ 20,202	\$ 20,627	\$ 17,390
Percent of Overpayments Received - YTD	67%	55%	43%

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Fraud referrals were lower in this period as clients were not required to report many changes due to many COVID-19 related waivers that were in place.

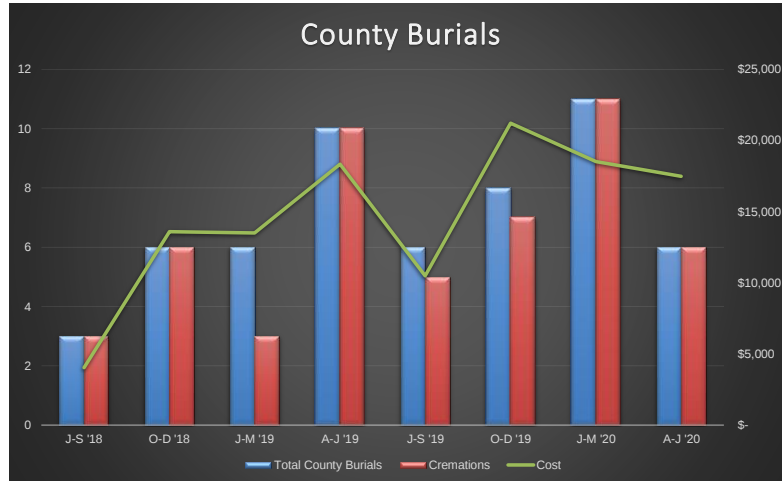
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Child support saw a very large increase in their collections of back child support over this quarter due to he intercepting of stimulus checks of non-custodial parents who owed back child support. Enforcement for non-payment of child support is limited due to a waiver which does not allow for the suspension of drivers licenses, occupational licenses or referral to credit bureau's.

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	A-J '18	J-S '18	O-D '18	J-M '19	A-J '19	J-S '19	O-D '19	J-M '20	A-J '20
Total County Burials	7	3	6	6	10	6	8	11	6
Cremations	6	3	6	3	10	5	7	11	6
Cost	\$ 13,311	\$ 4,045	\$ 13,603	\$ 13,498	\$ 18,350	\$ 10,486	\$ 21,217	\$ 18,510	\$ 17,493

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- The Board approved a revised rate schedule for county burials effective October 2019.

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COVID-19 Impacts

- Agency lobby continues to be closed – appointment only status.
- A majority of staff are still working remotely most days- all new PC's purchased this year were switched to laptops to allow for more remote users.
- Staff continue to be innovative in finding ways to complete job duties.

COVID-19 Impacts

- Able to secure funding from
 - UCARE Foundation – \$10,000 to support essential service delivery
 - ITC Midwest- \$7,000 to support mental health services among the agricultural community
 - Martin County Area Foundation Grant \$8,500 to support mental health needs and client basic technology needs to ensure continuity of mental health services
- Applied for
 - \$700,000 State Grant to provide housing eviction/utilities shut off support to qualified residents – received \$566,000
 - \$500,000 request to Faribault and Martin Counties CARES funding

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Behavioral Health

- **Department Wide** – We continue to make progress in the transition to one BH department.
- **CD** – All assessments continue to occur by phone, but getting signed paperwork back has been challenging. Our new CD assessor, Erica Haugh, started and has been doing a fantastic job!
- **AMH and CMH** – Most visits continue to occur by phone or Zoom. This works well for many clients, but some clients and their families have really struggled with the lack of in-person contact with their case manager. On occasion, CMH and AMH case managers have had in-person contact with clients due to the client's needs.
- **Community Support Services** – The CMH In-Home parent education served 11 children in the last quarter. Ken has transitioned to working fully from home and has increased his contact with some families to provide more support as his travel time has decreased.

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Business Office

- The 2019 Financial Audit was completed on 4/20/2020 with an unmodified opinion
 - Federal Single Audits were completed on the Foster Care and Medicaid Cluster major programs
- Budget activities for 2021 started this quarter

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Community Health

- Continue to be heavily involved in COVID-19 response – with long-term care facilities and began providing contact investigation and case tracing activities locally.
- WIC services – seeing decrease in new client enrollment, which is also impacting HFA enrollment.
- MSHO – Cases continue to climb.

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Financial Assistance

Income Maintenances (IM) continues to operate under many program waivers at this time. It has been very challenging as each of the programs we administer are under differing authorities. We have risen to this challenge and continue to offer a great resource to our community. We have also stepped up to help public health by covering their social service intake. During this period, IM continued to wait for their laptops to be deployed in order to be able to work from home.

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