



Human Services
of Faribault & Martin Counties

QUARTERLY REPORT

JANUARY- MARCH, 2022



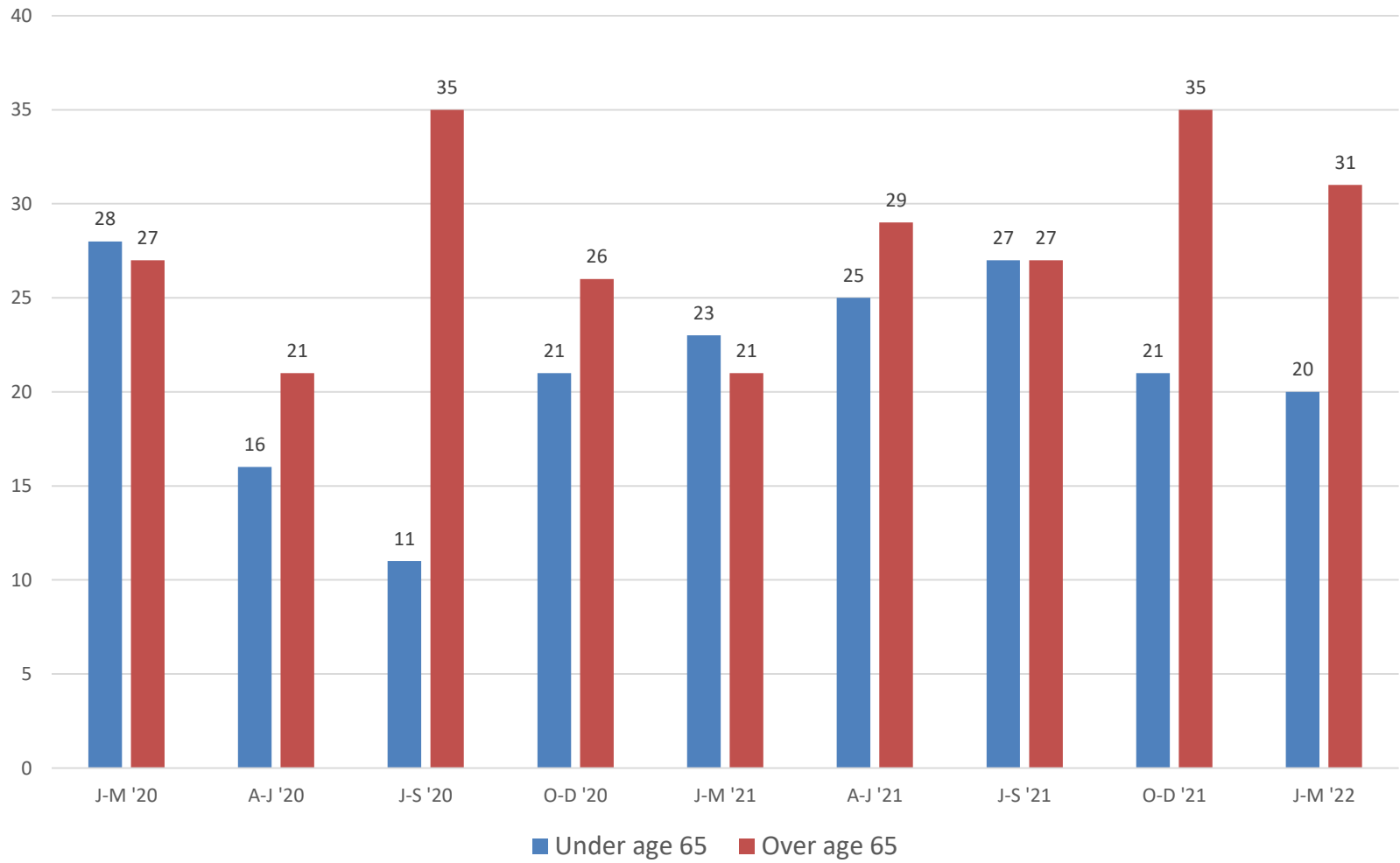
PROGRAMS AND SERVICES TO SUPPORT INDIVIDUALS



Goal I.A.

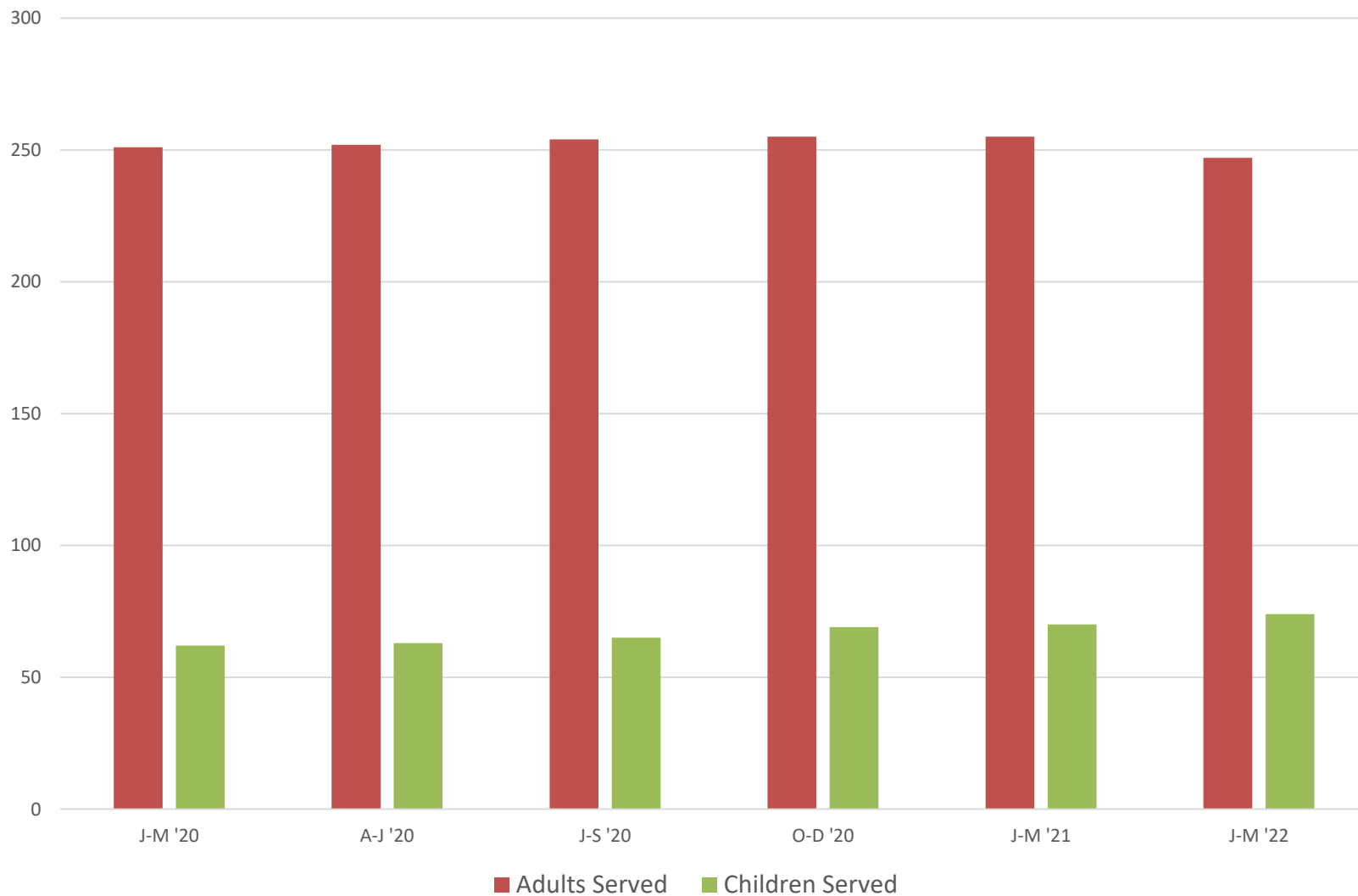
All residents will safely live within the community and be free to participate at their highest functional level.

MnCHOICES Referrals



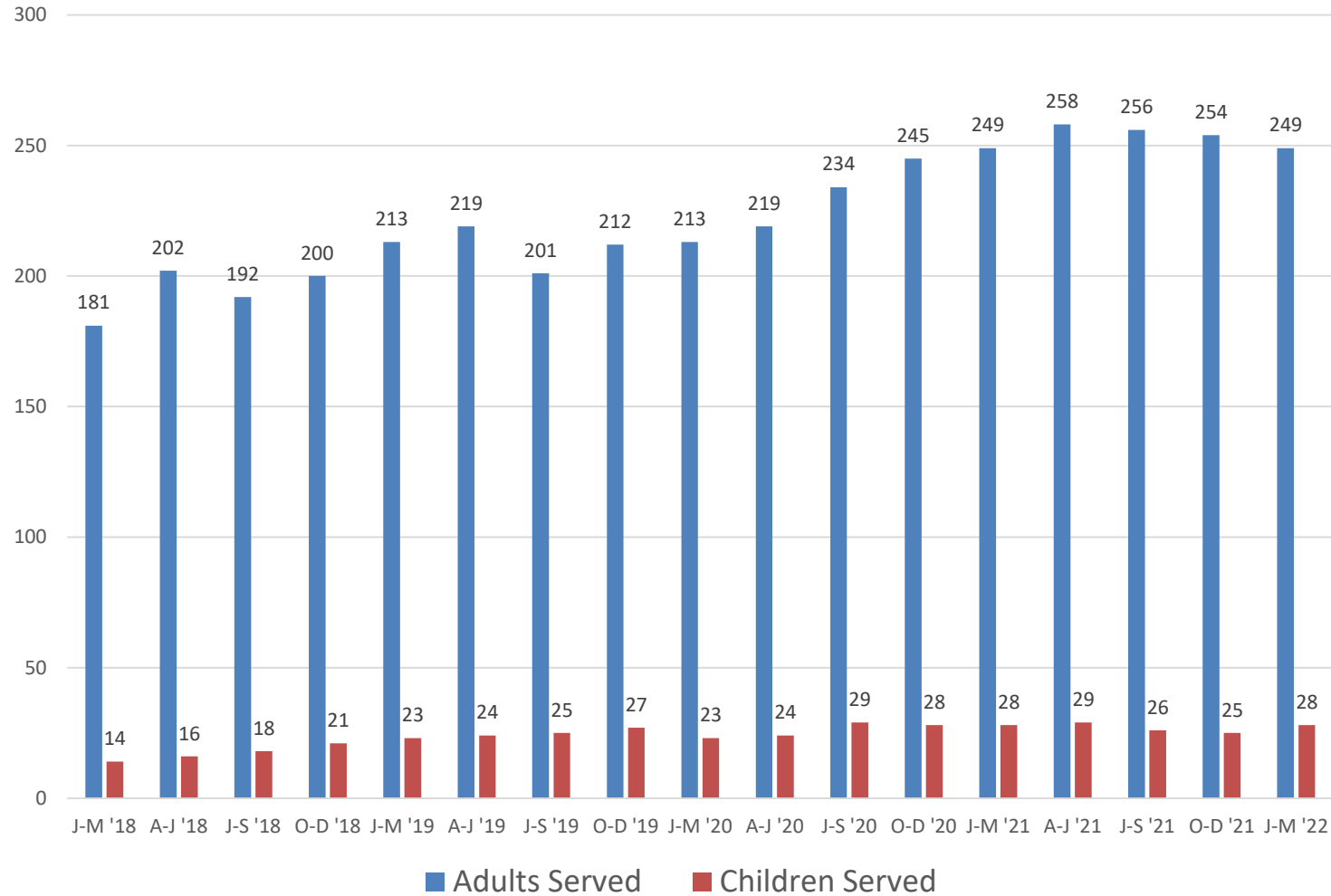
- There were 20 new MnCHOICES referrals for the under 65 population and 31 new MnCHOICES referrals for 65+ population in the first quarter.
- There were also 15 “county of location” referrals and 16 new referrals for PCA services.
- Of the referrals for under 65 population, 20 met criteria and accepted the assessment. Those that did not accept assessments were due to not meeting the eligibility requirements or that the client had too high of a spenddown.

Developmental Disabilities Case Management



- During the quarter, 11 new referrals were received for children with disabilities.
- There were four (4) children that reached eligibility for Rule 185 services during the first quarter of 2022. Of these four eligible teenagers, all were offered services.
- Services have become harder and harder to find due to providers not having enough staff. Case Managers have spent a lot of time and effort trying to find new providers. One case manager was able to find a new Occupational Therapy provider that was located in another county but would work with some of our individuals in their homes. The service has been very helpful to the first individual that started receiving it and the provider is now going to be starting with another individual.

CADI/CAC/BI Waiver Caseload



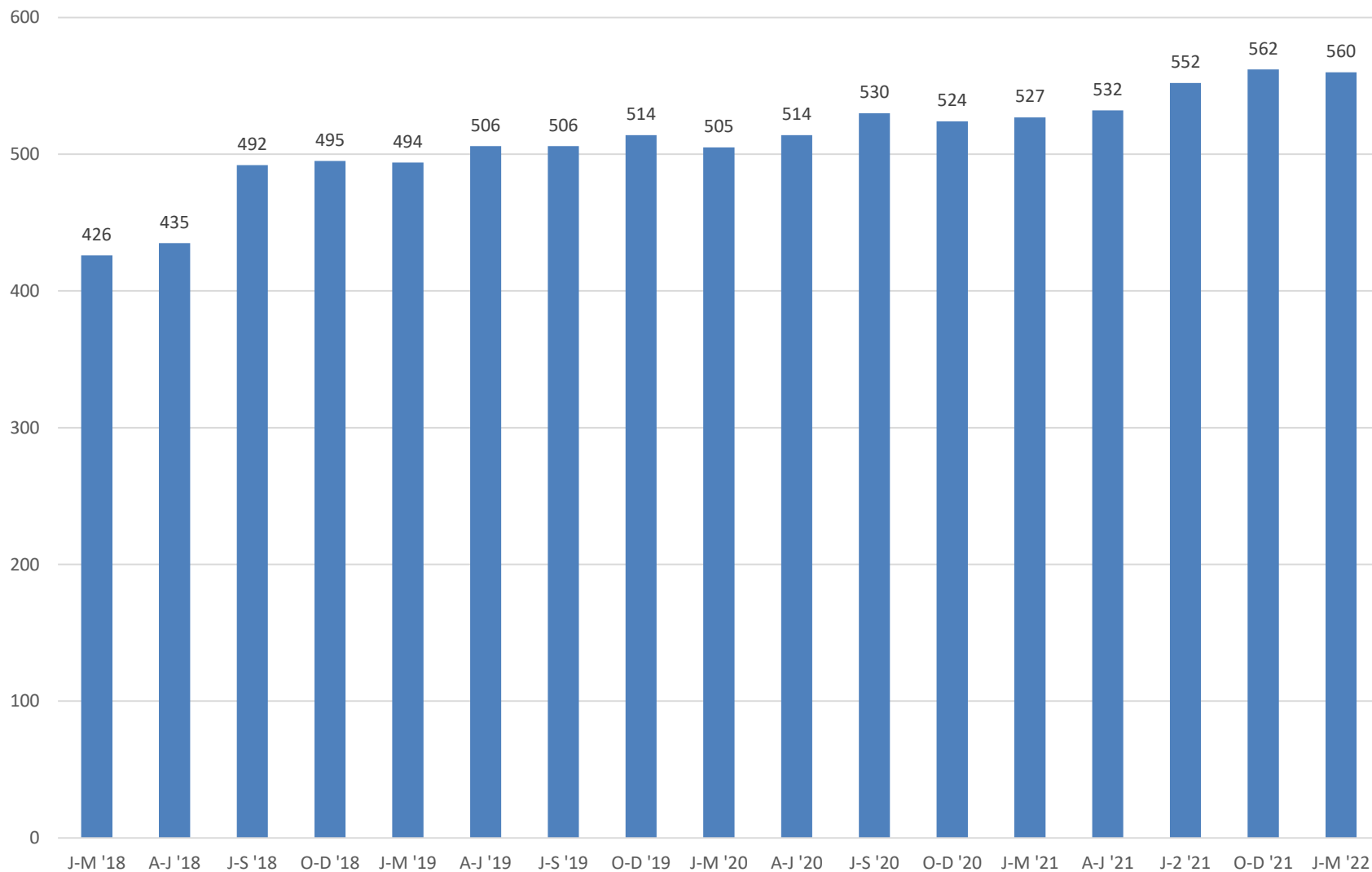
CADI – Community Access for Disabled Inclusion

CAC – Community Alternative Care

BI – Brain Injury

- During the quarter, 249 adults and 28 children were served by the CADI, CAC, and BI Waivers.
- Of the 20 CADI referrals for MnCHOICES, 12 were accepted for assessment and 10 were within time frames. The two that were not assessed within the 20 days were at the request of the client to delay. The 8 referrals that were not accessed 3 declined due to spend downs, 2 requested to wait until disability could be determined and 3 did not meet eligibility.

65+ Care Coordination Caseload

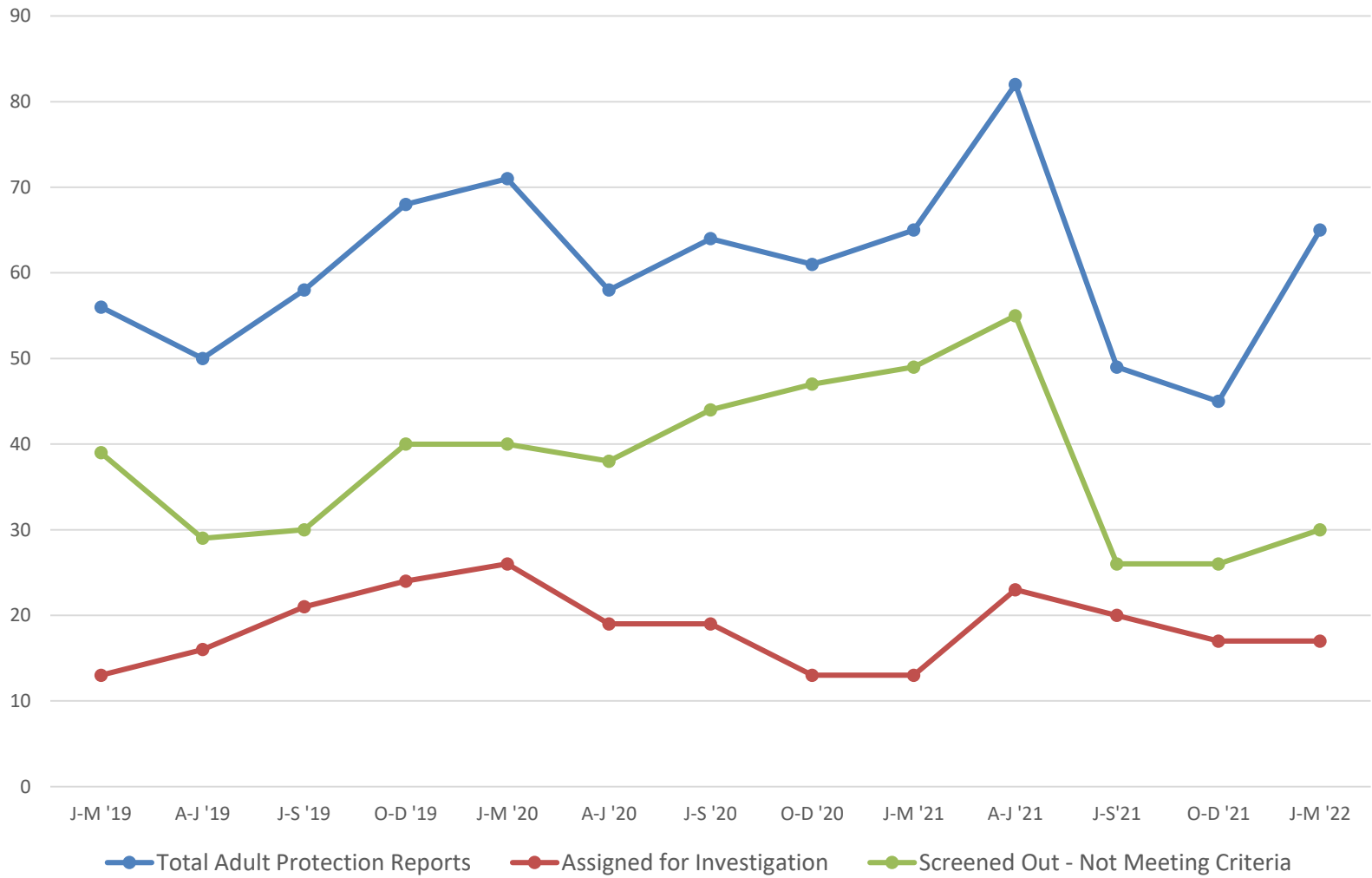


- The Elderly Waiver/MN Senior Health Options (EW/MSHO) unit ended the quarter with 560 cases.
- Care Coordinators are back to seeing clients in person for visits.
- Audit of the UCARE cases completed- 100% compliant. Due to this, no audit again until 2024.
- Home Care Staffing continues to be a challenge with fewer options as providers struggle to recruit and retain staff.



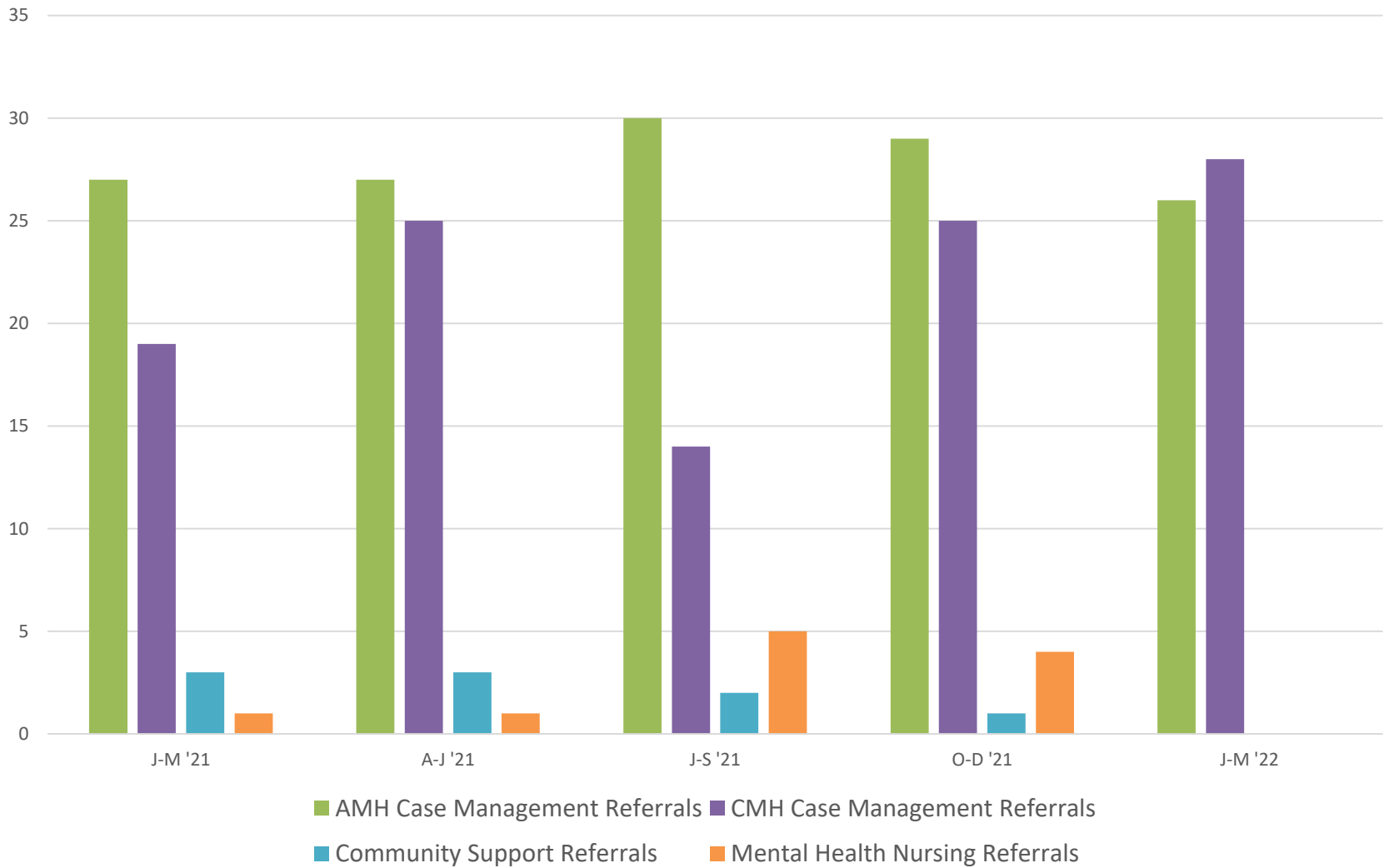
Clients who are enrolled in BluePlus (Blue Cross and Blue Shield of Minnesota) who have a dementia or Alzheimer's diagnosis are now eligible to receive a animatronic pet or baby. We had a client who resides in a memory care unit receive one of these items and staff noticed an immediate change in her demeanor. She required less 1:1 time with staff and had less behaviors as she cared for her pet.

Adult Protection



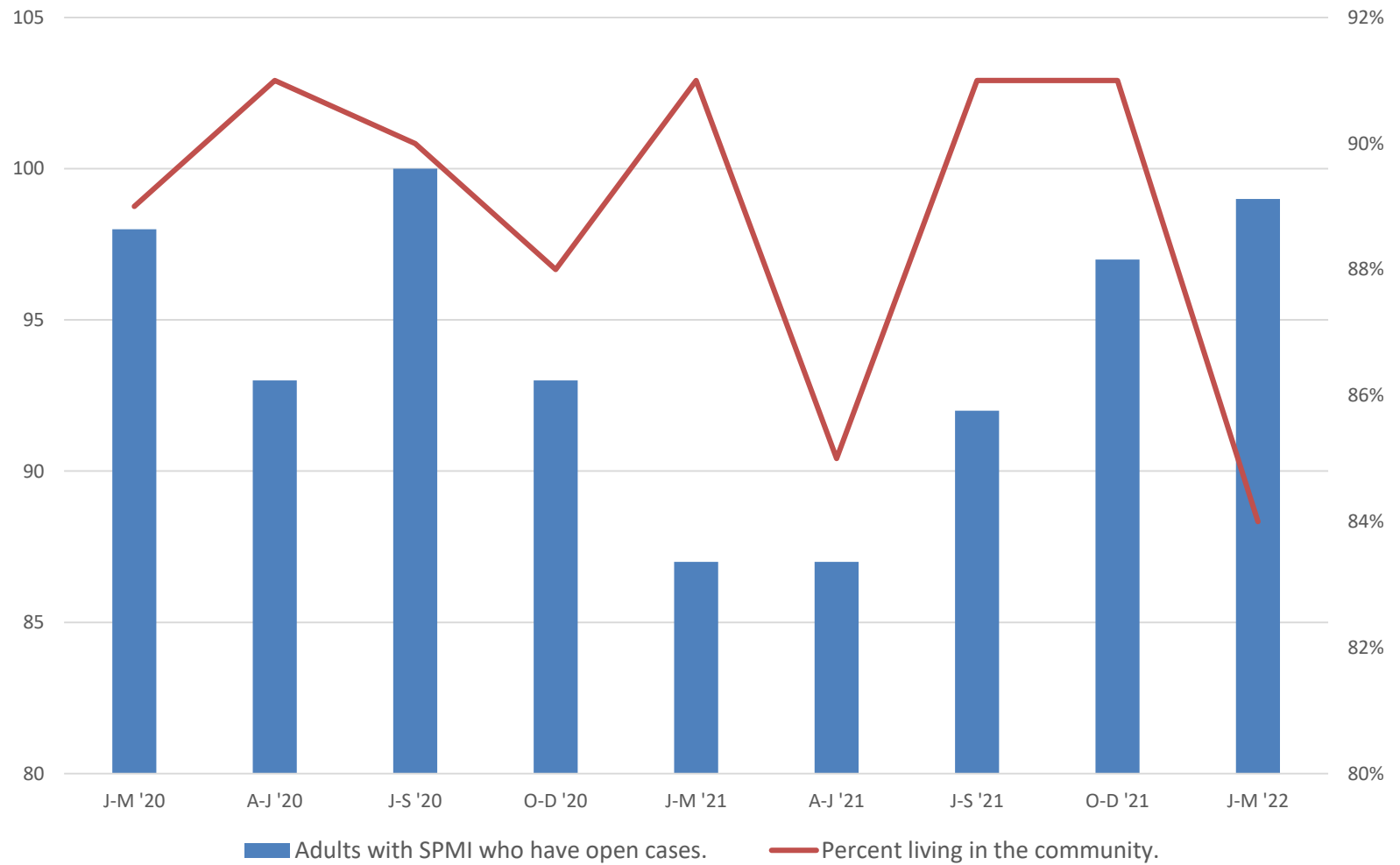
- The average number of reports can vary from quarter to quarter. In 2021 our highest quarter was 82 reports and our lowest was 45. The percentage of reports can range from 38 % screened in to 23% screened in for investigation.
- In our first quarter of 2022, 65 reports received and 26% screened in is in a "normal" range.
- In one particular Adult Protection investigation, the individual lived in a remote part of one of our counties. Based on the information that was received in the AP report, it was decided that Law Enforcement should accompany the investigator when she traveled to this remote area. When the investigator contacted Law Enforcement, the Sheriff indicated he would accompany the investigator. This happened on at least two occasions. The AP staff continue to work hard to foster cooperative relationships with the local law enforcement agencies.

Mental Health Referrals



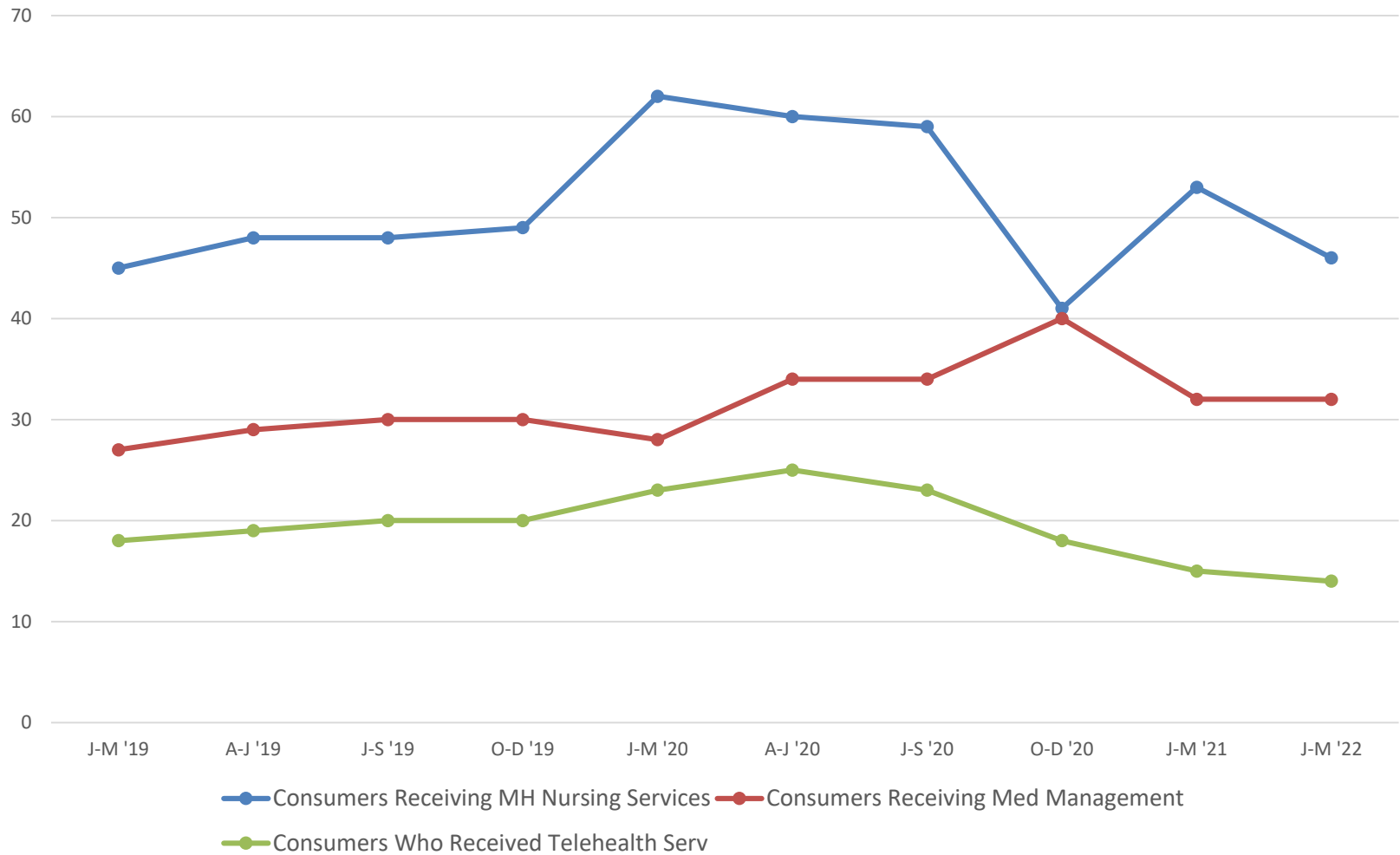
- Of the 26 Adult Mental Health referrals, six (6) were assigned to case managers.
- Of the 28 Children's Mental Health referrals, 16 were assigned to case managers.
- 100% of Mental Health Nursing and Community Support Program referrals have been assigned.

Adults with Serious and Persistent Mental Illness



- During this quarter, the Drop-In Center saw 29 different members that participated in an activity, board meeting, or just stopped by. The clubhouse was open 62 days this quarter, and was utilized by members on 67 days. There were also six guests who came by the clubhouse, and three new member applications were approved.
- Members enjoyed several activities outside of the clubhouse this quarter, including shopping in Mankato, mall walking, and a trip to Wow!Zone. Due to the cold temperatures, most of our activities were in the clubhouse. These activities (some of which are member-led) included Wii bowling, wood burning, painting, board games, plastic canvas, embroidery, and other personal craft projects. Others stop by regularly to use the computer or read the newspaper.
- We were able to resume our Annual Meeting this year, which was attended by twelve members and included elections for several new board members, a delicious catered meal, and Bingo with prizes.
- As our members recover from the effects of COVID, both physically and the limitations it required, as well as the warming temperatures, we are seeing more members return who have taken time away. We look forward to more activities both indoors and outdoors as the outside temperatures warm up.

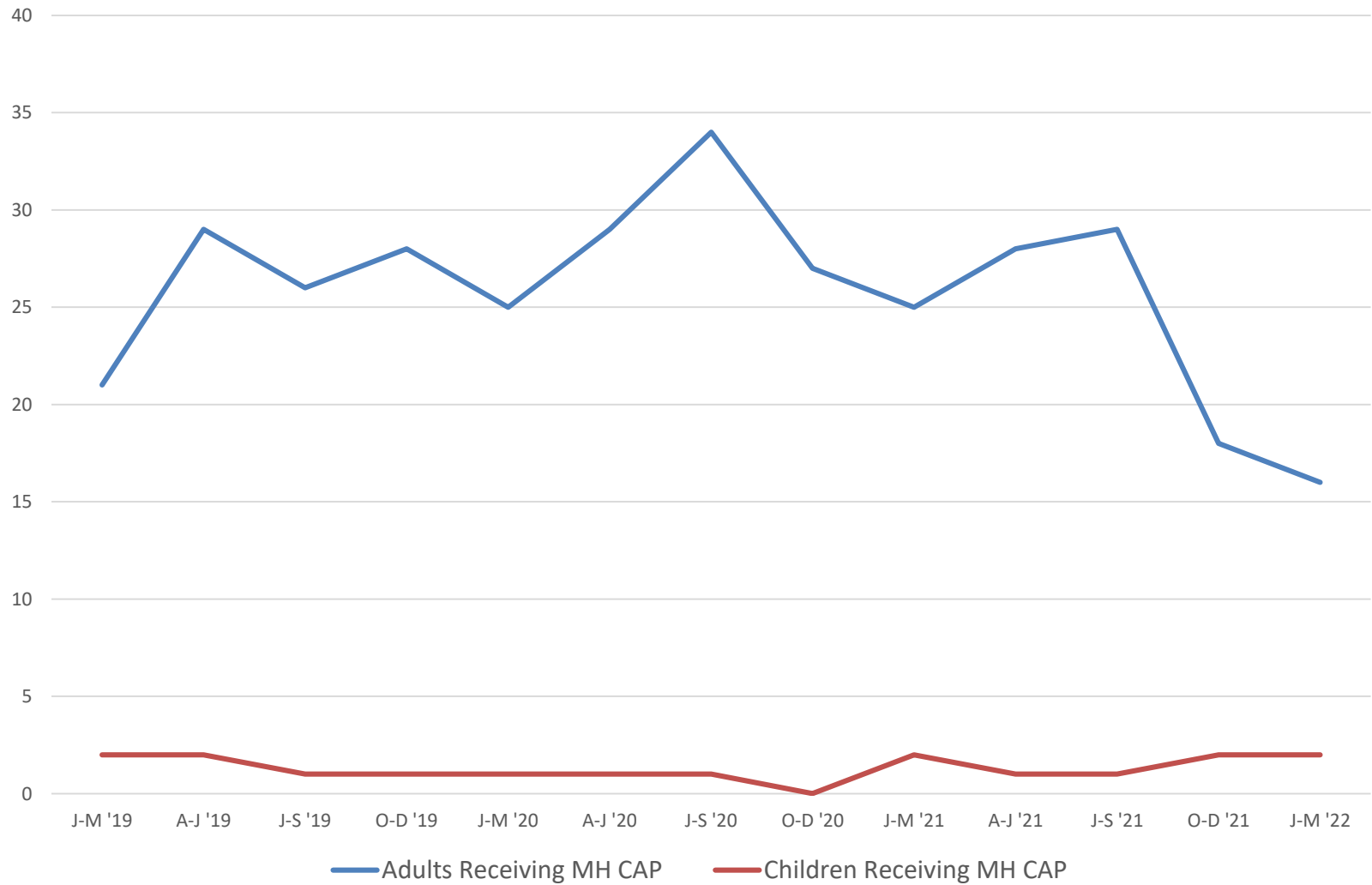
Mental Health Nursing Services



Success Story: Mental Health Nursing

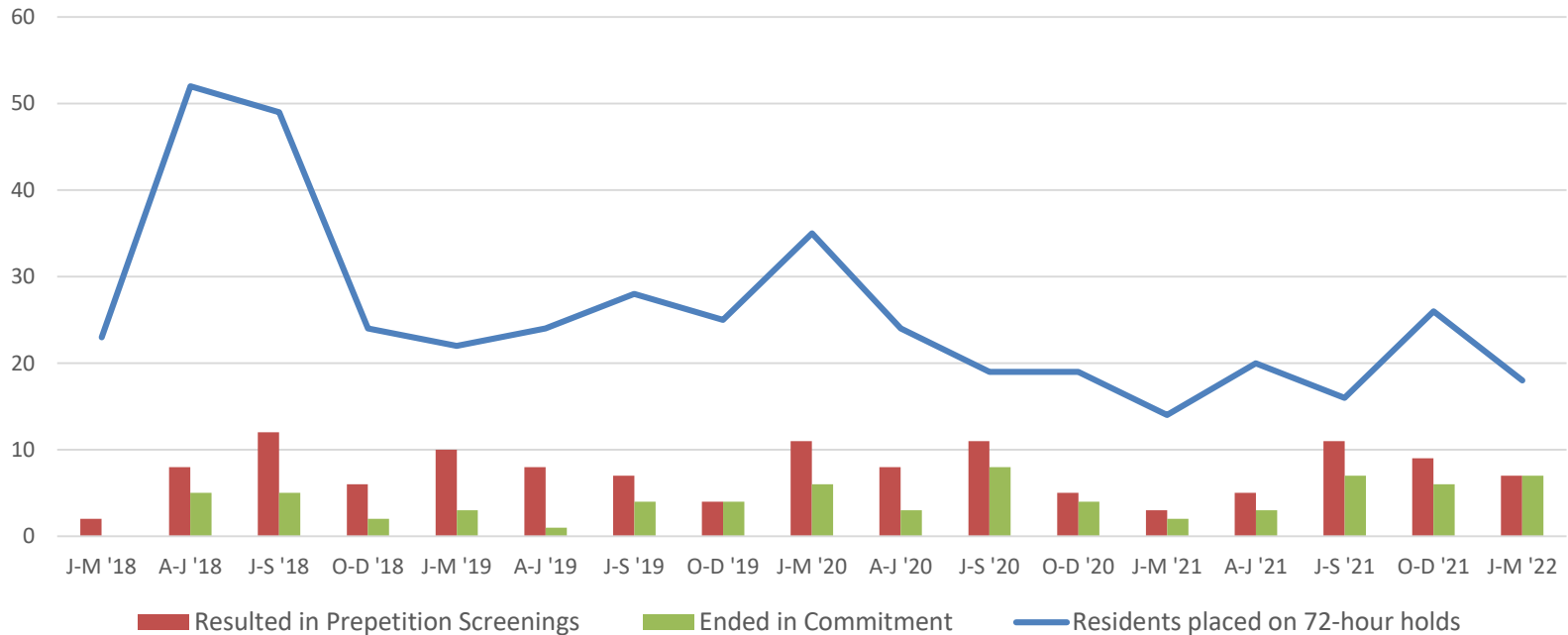
One of our Mental Health Nurses reported the following story about working with one of her clients. The client shared that she had given up a baby for adoption at the age of 16 years old. She talked about being sent away from home at age 16 and was in a half-way home, and went through her pregnancy and delivery alone with no one there to support her. The client also talked about going through the adoption process alone as she knew she did not have the ability to raise or provide for a child. States that the child was placed into foster care and eventually placed with a family. The client stated all she really wanted was for the child to have a mother and father to love him. The client shared that after the child was born and in foster care, the biological father came back and wanted to marry her. She stated that she did not love him but that she did not feel anyone would every ask her again, so they were married at a justice of the peace. They were then able to get baby back from foster care. She stated that the father then left her and baby after 4 days of marriage, as the father's friends did not like her as she did not do drugs. The client stated she then she had to take baby back to the foster home again and give him back for a second time as she could not provide for him alone at 16 years old. The client shared that every year she would go to Perkins for dinner on Mother's day to celebrate being a mom and her son's birth, again doing it alone as did not talk with others about that. The client began looking for her son after he turned 18 but encountered many road blocks and was never successful. One day, her brother called her and stated he had been contacted by her son, who was looking for her! She stated they met in a public area and since then has learned about his childhood and adoptive family, and now has a relationship with him. The client sharing this story really made the Mental Health nurse understand the client and her mental illness better. For example, the client has a hoarding disorder and the nurse now understands that this is linked to her previous losses and not wanting to lose anything again. The nurse shared that this was an incredibly eye-opening experience, and she shared that she just listened and let the client tell her story. The nurse shared that the client really appreciated the time she had to share with her and the nurse stated "I believe that it is times like this one that really makes me feel that what we do has way more value than a person realizes."

Mental Health Client Assistance Program



- The Mental Health Client Assistance Program (MHCAP) assists adults, youth, and their families who have no insurance or expensive insurance with accessing free or affordable mental health services. MHCAP currently contracts with six local mental health agencies. Any fees are based on the Social Services Fee Scale, which is a monthly fee, not a per-event fee.
- Sixteen (16) adults and two (2) children used MHCAP services this quarter. Case managers and mental health staff regularly work with mental health and other service providers in the region to provide comprehensive supportive services to youth and adults.

Residents Placed on 72-hour Holds and Results of 72-hour Holds



1st Quarter 2022 Costs:

Faribault Mn Sex Offender Prog – \$14,904

Martin Mn Sex Offender Prog – \$46,574

Martin Mn State Hospital – \$36,980

Martin Forensic Nursing Home – \$14,112

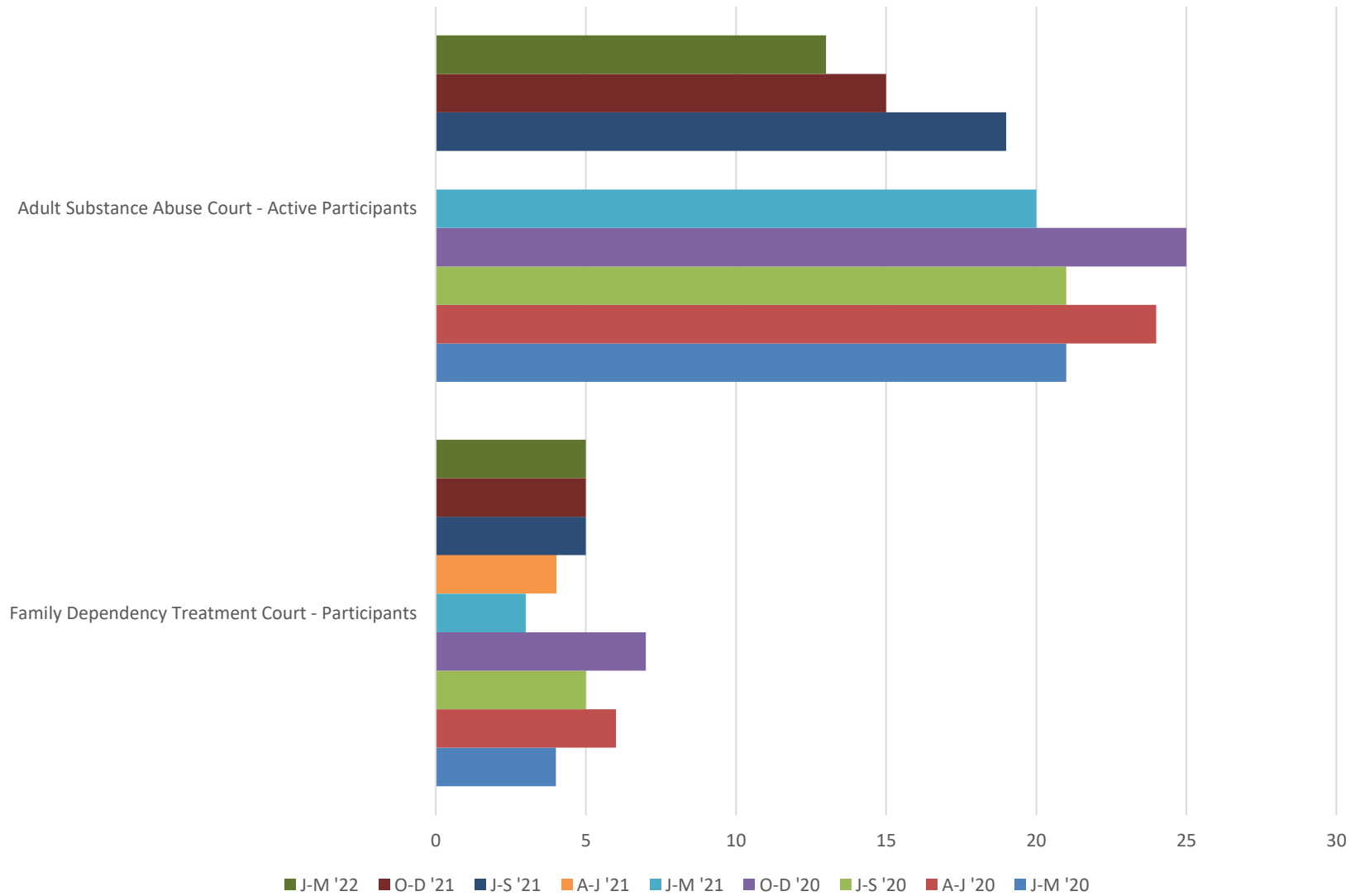
Martin County Does Not Meet Criteria - \$10,668

- One client committed MI&D that was deemed DNMC (Does not meet criteria) in April so can anticipate an increase in cost for the next quarter. His final commitment hearing for the MI&D (mentally ill and dangerous) commitment is not until the end of June and he may be facing criminal charges in the meantime as well.
- Guardianship paperwork filed for client in the forensic nursing home (FNH) to assist with potential end of life decisions over the next several years.
- State is considering looking at community based services for another forensic nursing home client but unsure if an appropriate facility can be found. The State Hospital is also looking at potentially stepping down another client to a lesser restrictive level of care in the near future. The hearing is scheduled in May 2022.

Goal I.B.

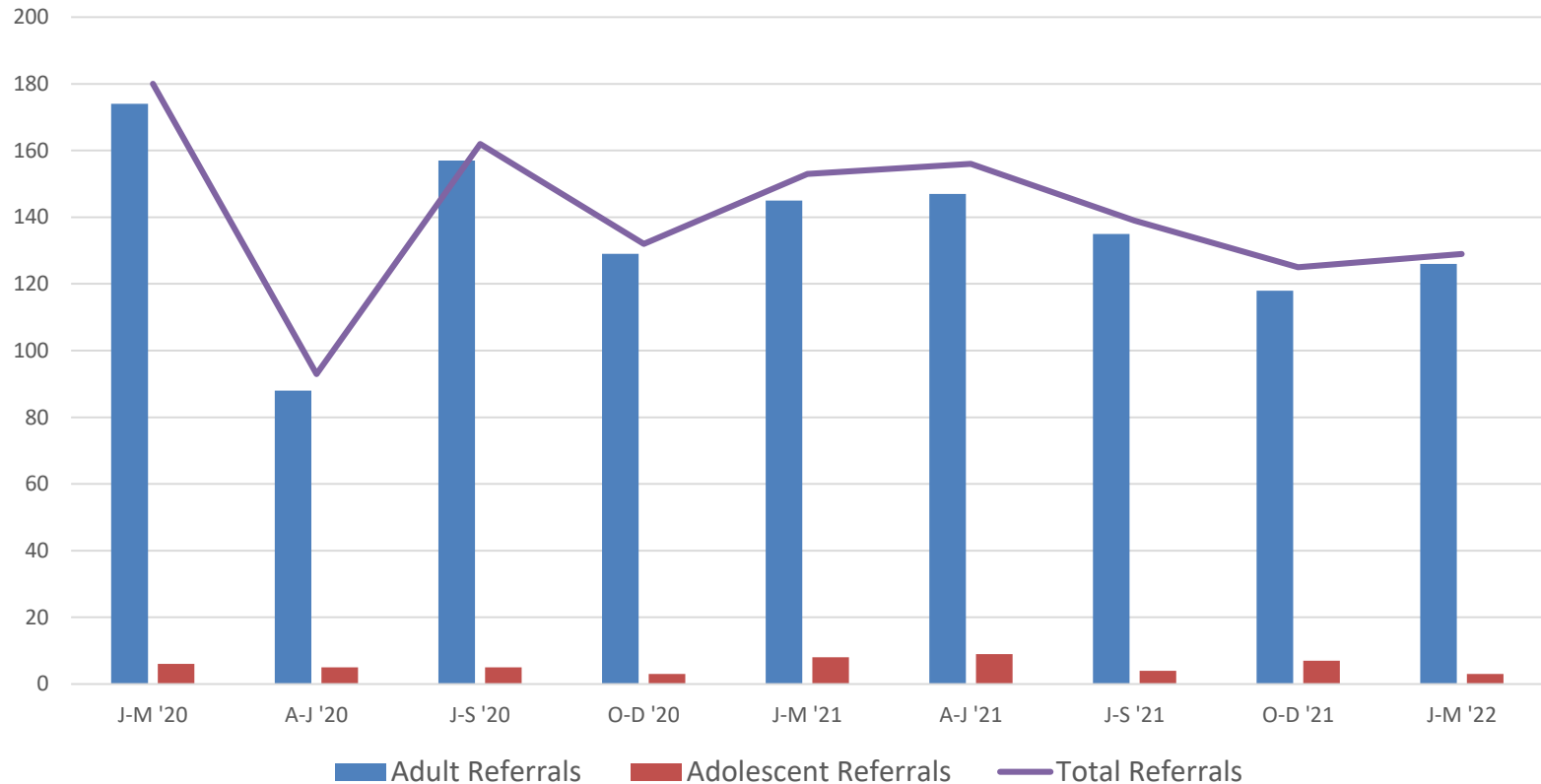
High risk juveniles and adults will develop into productive, law abiding members of the community.

Community Resources Utilized to Assist Juveniles and Adults



- There are currently five (5) participants in Family Dependency Treatment Court (FDTC). All are still making progress and are in compliance with all requirements of the program.
- There are currently thirteen (13) active participants in the Adult Substance Abuse Court. Two (2) referrals have been made; one (1) termination.
- One (1) family was referred for a Family Group Decision Making (FGDM) conference. A conference was held but unfortunately none of the extended family chose to participate. Several collaterals were in attendance at the meeting. This experience was good practice for the trained facilitators to hose and then reflect on how our Agency is going to provide this service for families.

Chemical Dependency Evaluations



100% of high risk youth and adults received chemical dependency evaluations within 30 days of a court, self, or agency referral. CD assessors participated in three pre-petition screenings this quarter.

CD Success Story: A client was referred on the afternoon of 4/4/22 by social worker at Avera McKennan in Sioux Falls; client was on 72-hour hold. Appointment for assessment interview was set for 4/5/22 at 10:00 a.m. Since client was on 72 hour hold and due to time and distance constraints the assessment will be done by phone. Avera SW reported client is open to engaging in treatment; Keystone would be a great option. Client likely could not return to her son's home per 72 hour hold report; her son did speak with us and, due to the precipitating events, he was not willing for her to come back home to live with him, his children and their grandmother at that time.

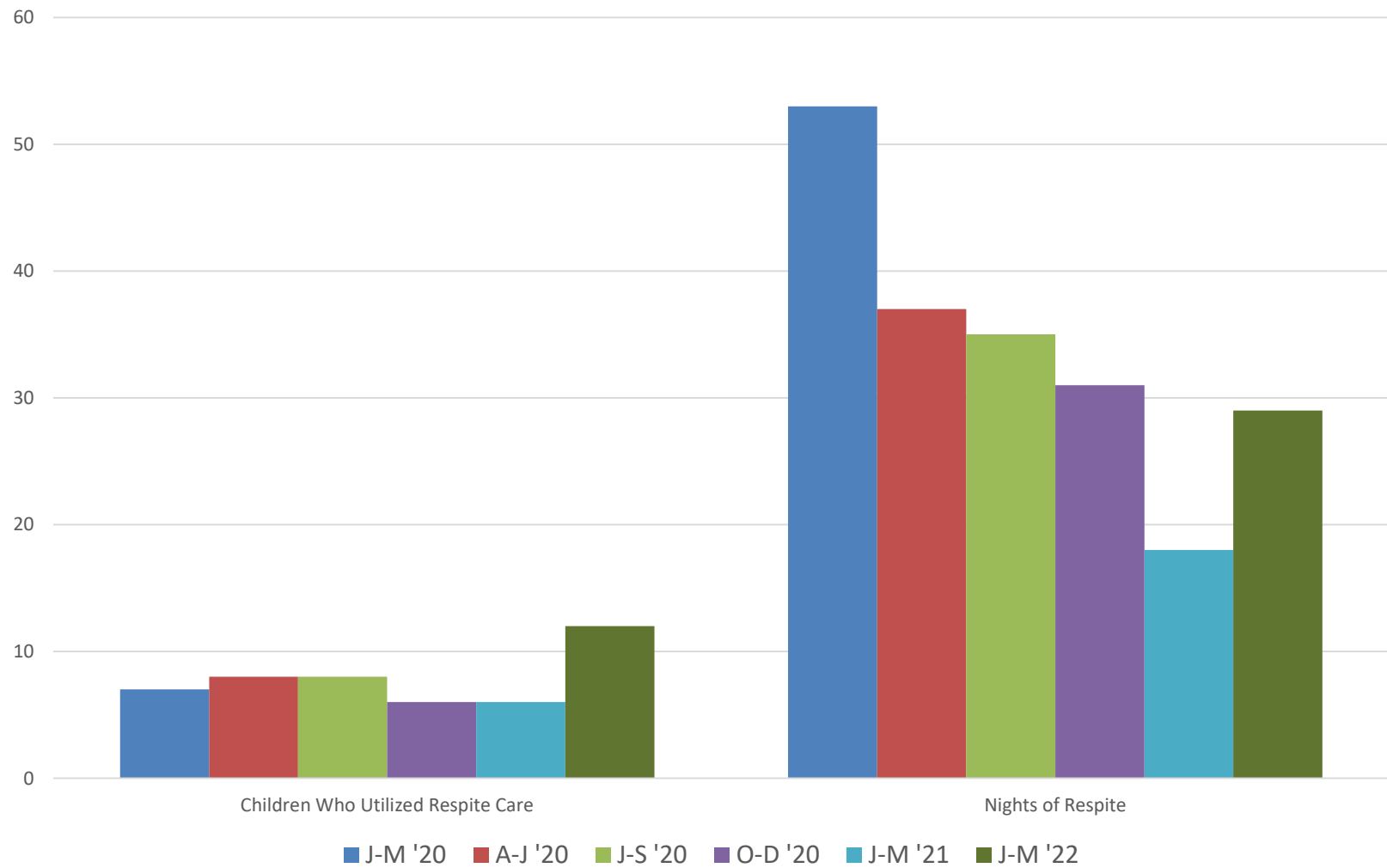
Keystone was contacted to ascertain wait list; they had an intake cancel on them and they could get client in on 4/5/22 or 4/6/22.

Client was open to residential services and met criteria for same; she was referred to Keystone residential program. Intake was scheduled for 4/6/22; Avera arranged transportation. She was admitted to treatment and her son was very grateful for the quick response and admission to needed services. Mental health case management was also set up.

Her son had originally told her that she could never come back due to the events that had a quite negative impact on the whole family. When worker spoke to him and outlined the services being put into place, he said that he would be open to her returning to the home if she follows recommendations and is able to maintain sobriety and mental health.

There was a great amount of intra-agency, inter-agency, and family cooperation. There was also a great amount of providence, or luck, depending on one's world view. This all happened quickly and smoothly and is how we would like them all to go!

Mental Health Respite Grant



- Mental health case managers encourage and assist clients with getting involved in their communities by volunteering, taking classes, attending events, etc. In this quarter, state respite grant funds were used for traditional and non-traditional purposes, including overnights with licensed and non-licensed providers, as well as church camps.
- Respite funds were used for a total of 29 nights out of the home for 12 children with both licensed and unlicensed providers. Respite funds can also be used for mileage for respite providers to pick up or drop off children from respite.

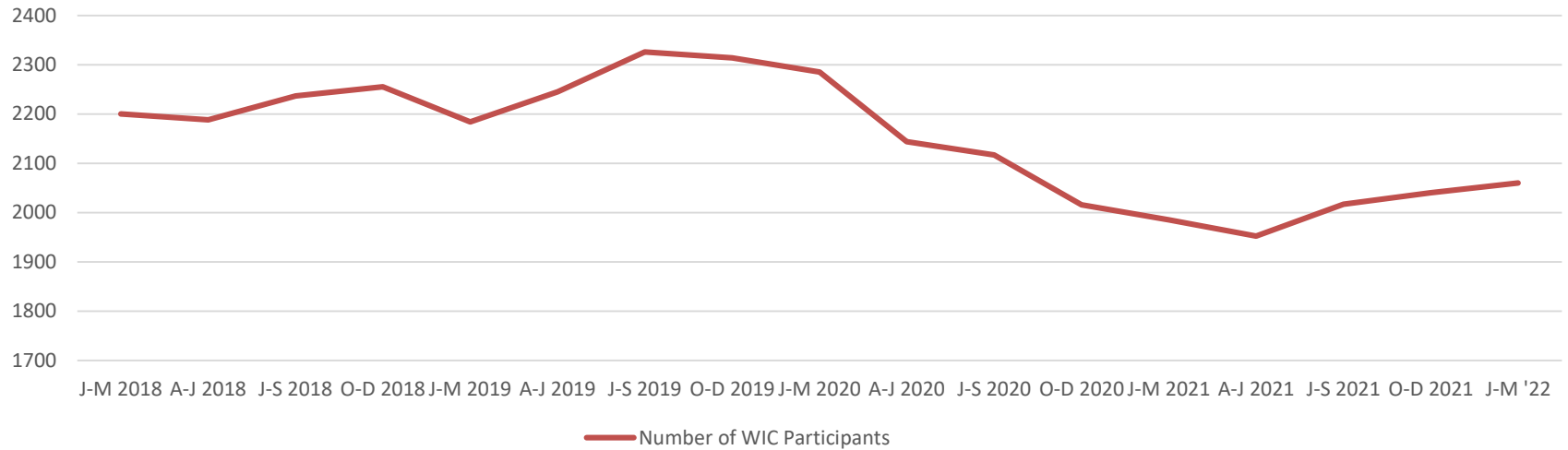
PROGRAMS AND SERVICES TO SUPPORT FAMILIES



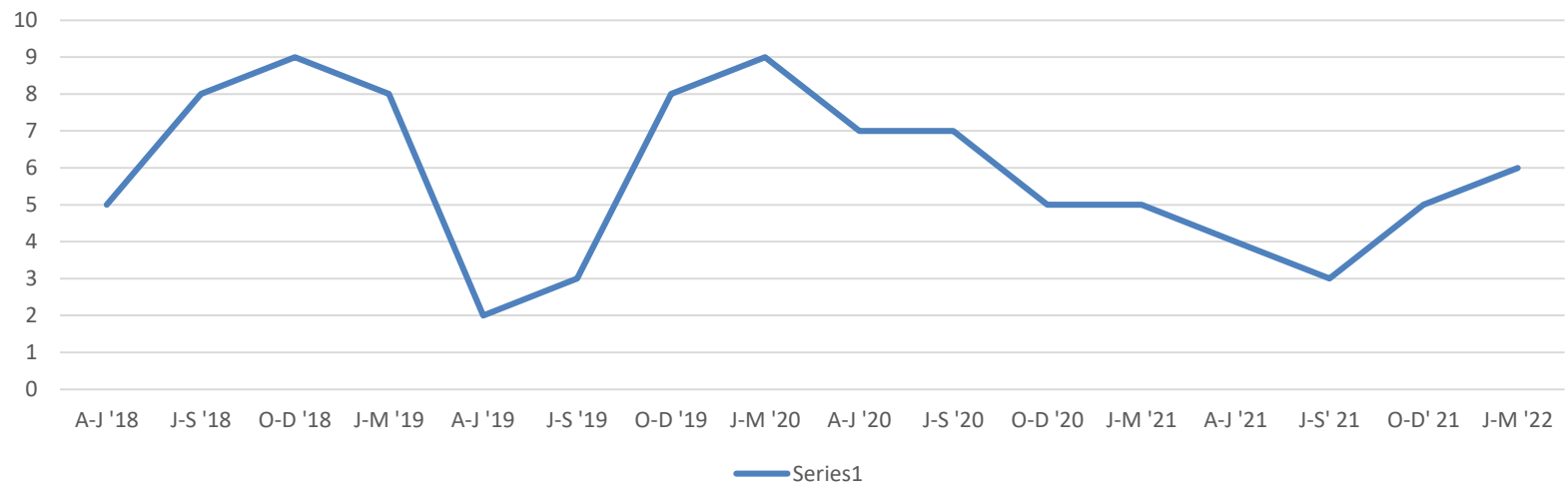
Goal II.A.

Families will have healthy pregnancies, deliveries, and parenting so all children will grow and develop to their full potential. Help parents prevent overweight in their children by influencing their health-related knowledge, attitudes, and behaviors. Increase the duration of breastfeeding among Minnesota WIC participants.

WIC Participation

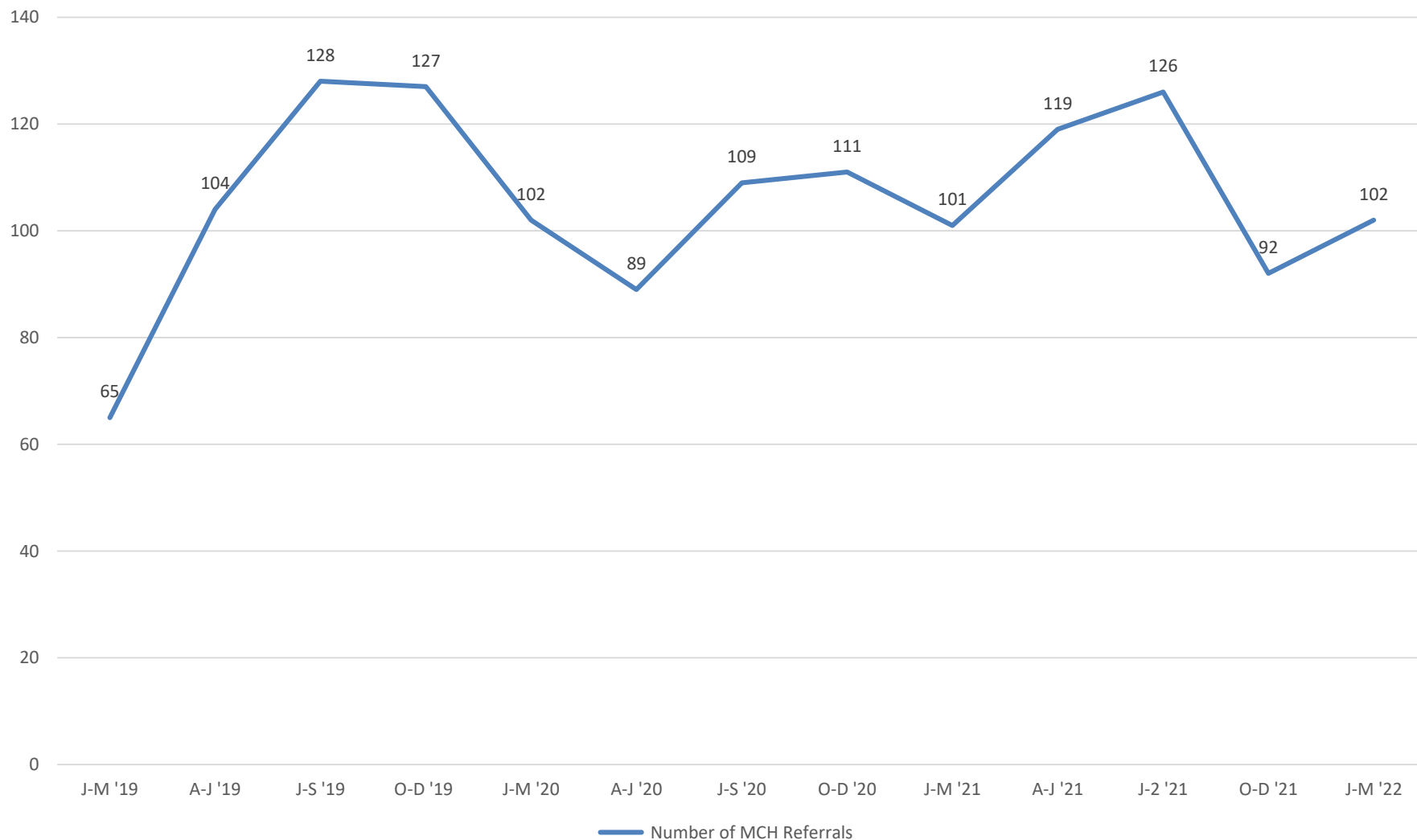


Pregnant or Parenting Teens



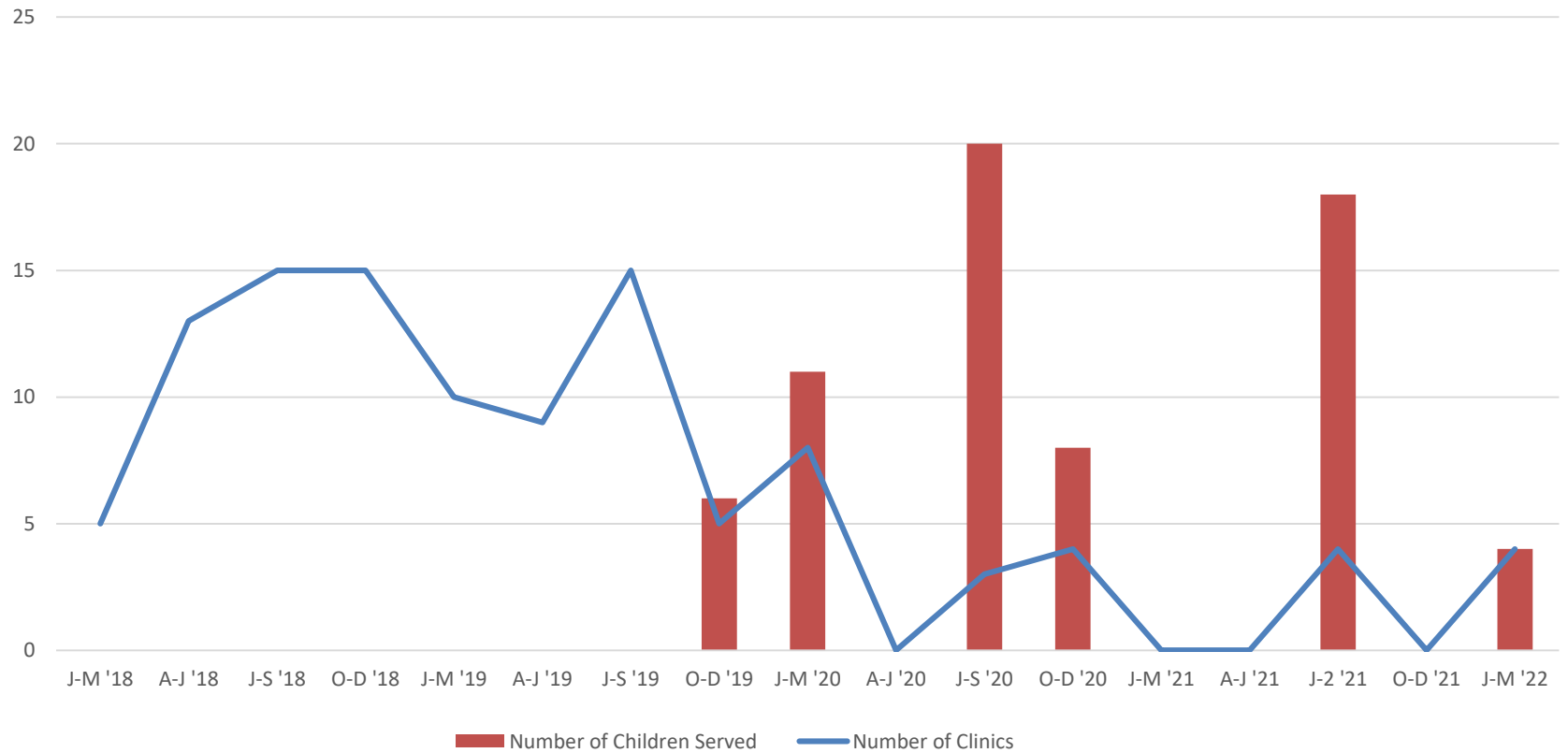
- The agency serviced 2,060 WIC clients during Quarter 1, 2022.
- WIC services are offered virtually, and will be until the Public Health Emergency at the Federal level is declared over (currently extended through July 2022).
- We served five (6) pregnant or parenting teens in WIC this quarter.
- Started the Peer Breastfeeding Program Grant – contracted with 4 peers who will provide support to WIC clients who are interested in or currently breastfeeding.

Number of MCH Referrals



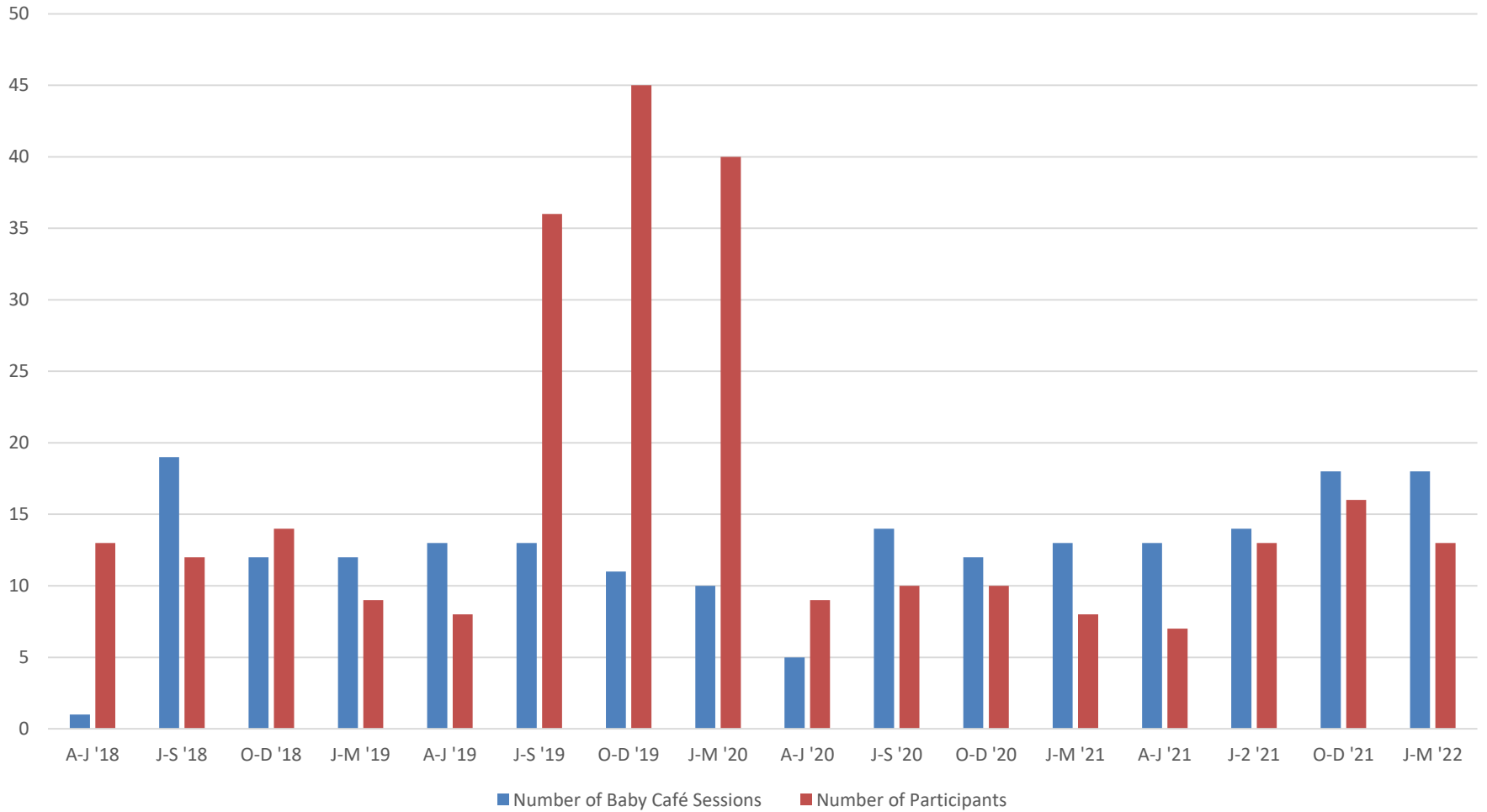
- This quarter we received 102 referrals for pregnant and postpartum women.
- Our Maternal Child Health nurses offer a hospital visiting program to connect with families at the time of birth. They provide resource and encourage enrollment in our Follow Along Program, WIC and Maternal Child Health programs.

Number of Child & Teen Checkup Clinics



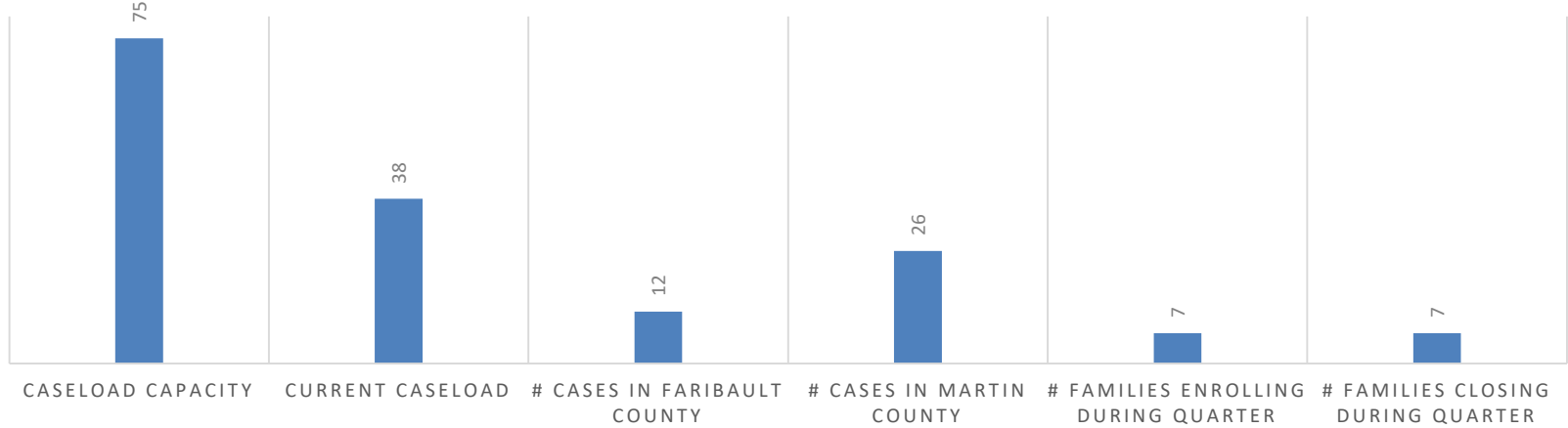
- Four (4) Child & Teen Check-Up Clinics were provided this quarter serving four (4) children.

Baby Cafe

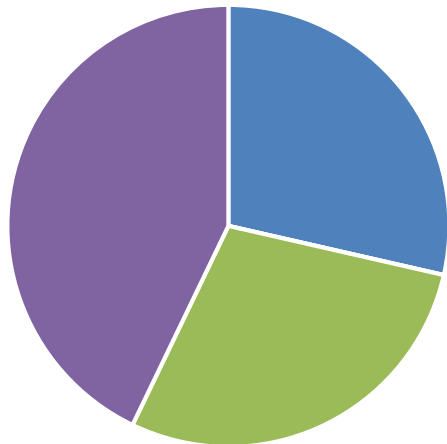


- This quarter we held 18 Baby Café Sessions serving 13 women.
- Several staff success stories this quarter sharing how Baby Café/Lactation services offered by our agency are helping mothers to successfully establish and continue breastfeeding, when they may otherwise not have.

HEALTHY FAMILIES AMERICA CASELOAD

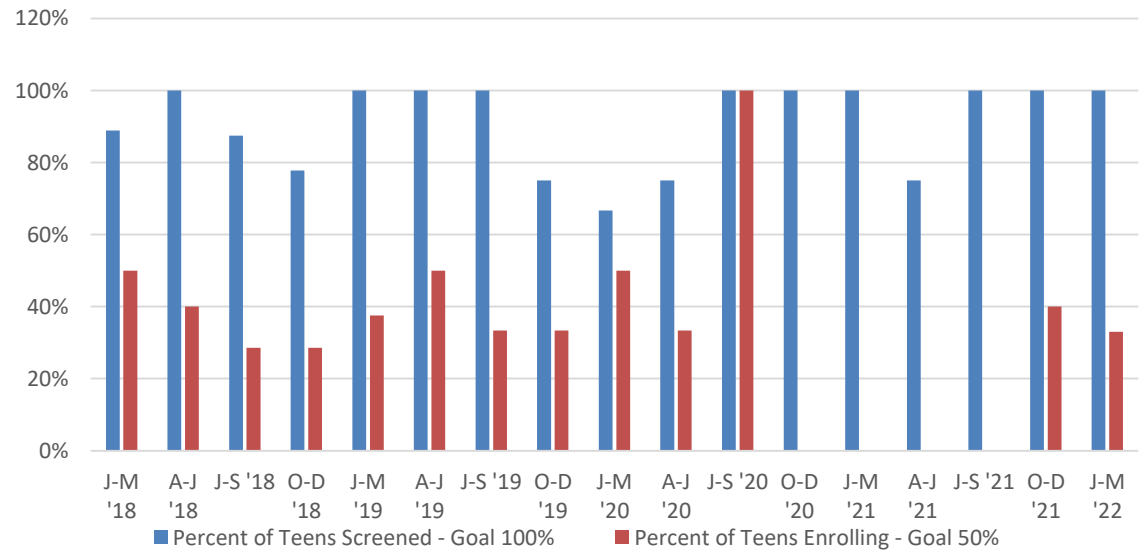


Reasons for Closures



- Moved out of service area
- Not able to contact
- Successfully completed program
- Closed due to personal reasons (work, etc.)

Teens Enrollment in HFA



- As of March 31, 2022 we had a caseload of 38 families, which is 51% of our target caseload size of 75 families.
- Twelve (12) cases are families who reside in Faribault County and 26 families reside in Martin County.
- We had seven (7) families enroll during the quarter. We continue to gain a majority of our referrals from our WIC program.
- We closed seven (7) families to services. Reasons for closures included, client moved (2), graduated (2), and personal reasons (3).
- Accreditation site visit scheduled for April 25-27. Three National Office site staff/peers will be on site to review files, conduct staff, HFA advisory board member and client interviews.
- The next 5-year grant request for proposal for the Evidence-Based Home Visiting Grant is expected to be released in April.



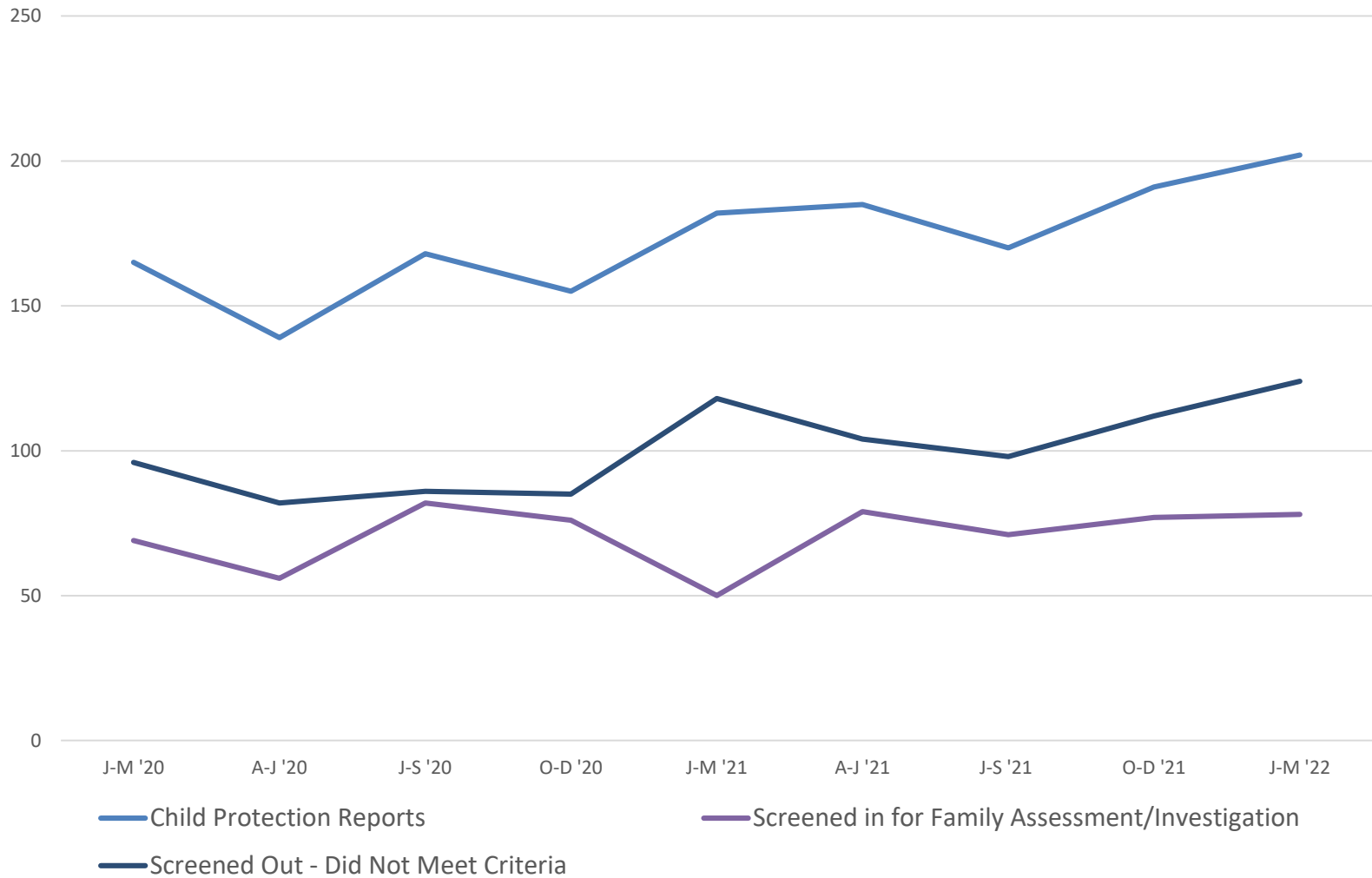
HFA Success Story

- We enrolled a teen who was a Junior in High School who was expecting her first baby. The teen participated in HFA services and progressed through the program. Her home visitor helped her set goals and navigate parenthood as a teen mom. She graduated from HS, obtained employment, purchased a car and became connected to several services to support herself and her child within the community. After three years, this family successfully completed (graduated) the HFA program and continues to do well.

Goal II.B.

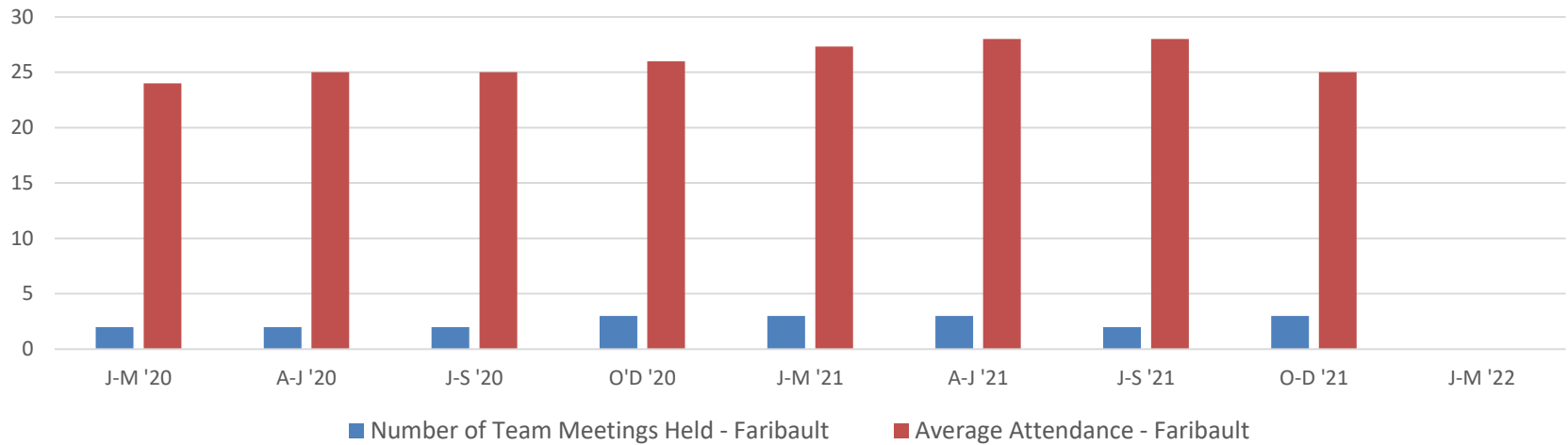
Children will be raised in a healthy,
happy, safe, permanent family
environment.

Child Protection Investigations

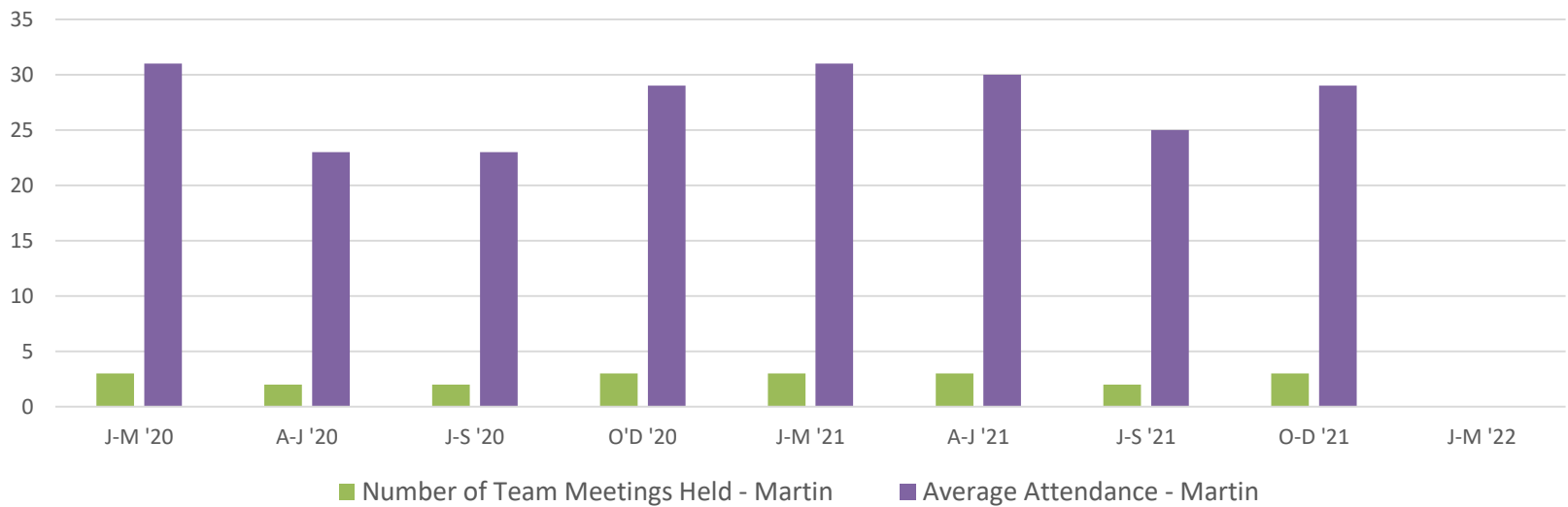


- There were six (6) children that re-entered care within 12 months of being discharged from relative care. Four of the children were on a trial home visit that failed due to parental relapse.
- This quarter, twenty-two (22) children entered placement due to parental use of methamphetamine. All of these referrals are being co-supervised by a case manager and the unit's recovery specialist. The recovery specialist is working with seven (7) caregivers to gain knowledge and skills needed to begin their journey towards sobriety.

Child Protection Team - Faribault County



Child Protection Team - Martin County



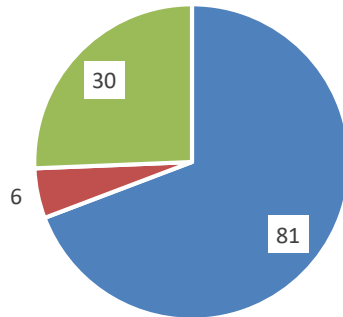
School Social Worker	<u>J-M '20</u>	<u>A-J '20</u>	<u>J-S '20</u>	<u>O-D '20</u>	<u>J-M '21</u>	<u>A-J '21</u>	<u>J-2 '21</u>	<u>O-D '21</u>	<u>J-M '22</u>
Number of School Social Workers reporting	14 of 15	14 of 15	14 of 15	15	15	13 of 15	15	15	15
Number of open cases at end of quarter	478	397	393%	492	499	448.00	483	585	622
Number of cases closed for completion of program	10	70	27	10	5	61	18	13	23
For students, percent of identified problems reduced or eliminated at closure	97%	93.6%	100%	100%	100%	89%	100%	91%	97%
Number of cases closed during quarter of last year	18	90	31	12	8	70	20	10	5
Number of cases NOT ACTIVE 12 months later	18	90	31	12	8	69	20	10	5
Percent NOT ACTIVE 12 months later	100%	100%	100%	100%	100%	99%	100%	100%	100%

- We continue to see a high percentage (100%) of children who have successfully completed the School Social Worker Program who are not active with Child Protective Services (within the next 12 months). The goal is that through early intervention, problems for the child or within the family can be addressed so that the child stays out of the formal Child Protection system.

OUT OF HOME PLACEMENT

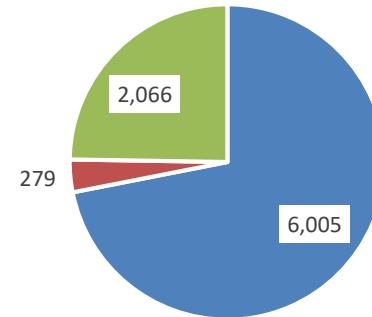
January-March 2022

Number of Kids



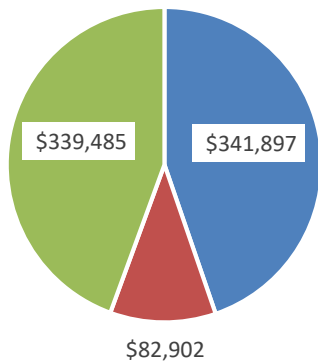
■ Children & Family ■ Court Services ■ Mental Health

Number of Days



■ Children & Family ■ Court Services ■ Mental Health

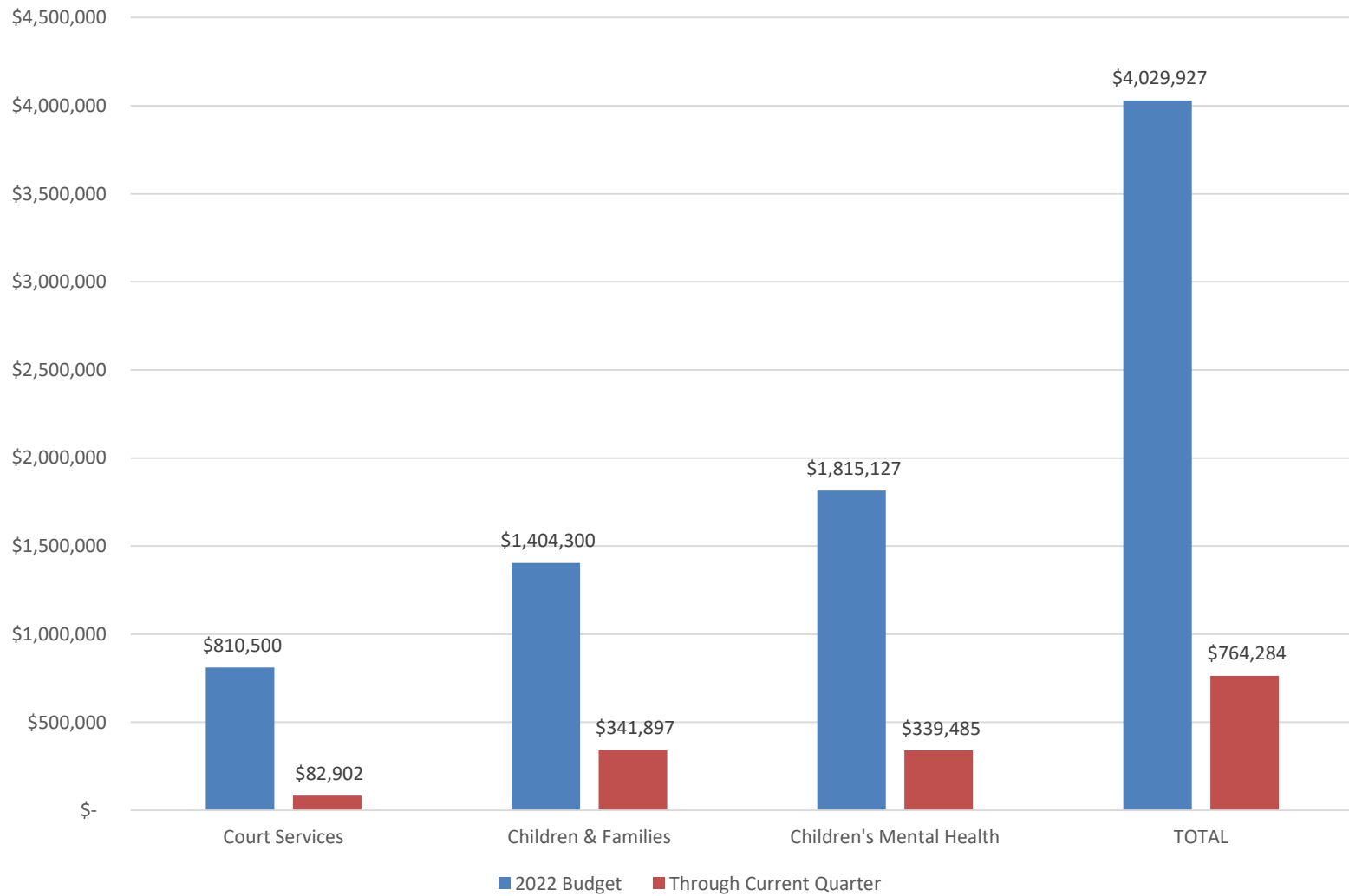
Quarterly Costs



■ Children & Family ■ Court Services ■ Mental Health

January-March 2022	# of Kids	# of Days	Costs
Children & Family	81	6,005	\$ 341,897
Court Services	6	279	\$ 82,902
Mental Health	30	2,066	\$ 339,485
TOTAL	117	8,350	\$ 764,284

Out of Home Placement Costs

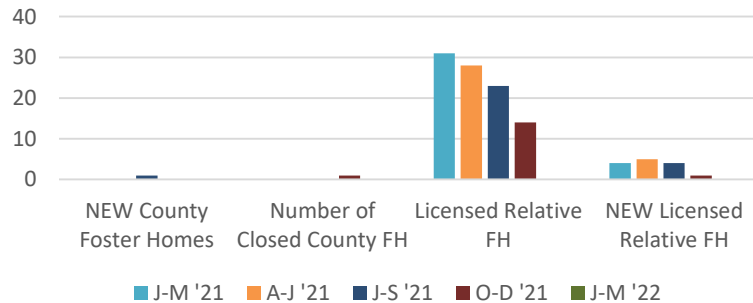


OUT OF HOME PLACEMENT BY COUNTY

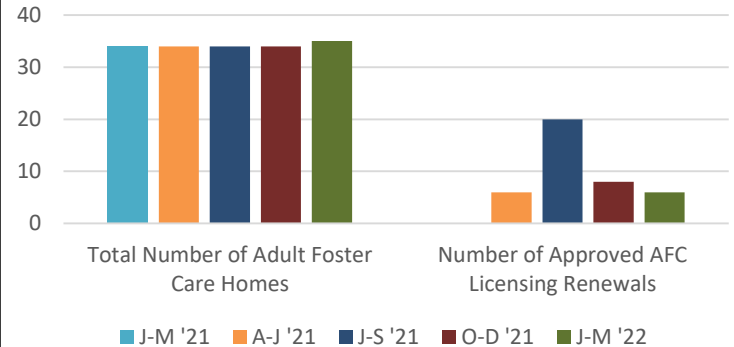
	4th Qtr 2020	1st Qtr 2021	2nd Qtr 2021	2nd Qtr 2021	4th Qtr 2021	1st Qtr 2022
FARIBAULT COUNTY						
TOTAL FARIBAULT COUNTY						
# of Kids	45	31	44	40	36	41
# of Days	2,132	2,256	2,780	2,727	2,329	2,972
Cost	258,672	270,678	352,427	288,962	225,632	257,926
MARTIN COUNTY						
TOTAL MARTIN COUNTY						
# of Kids	80	64	76	79	90	76
# of Days	5,981	4,575	4,915	4,998	5,655	5,378
Cost	456,966	309,801	361,619	376,789	555,167	506,358
TOTAL BI-COUNTY						
# of Kids	125	95	120	119	126	117
# of Days	8,113	6,831	7,695	7,725	7,984	8,350
Cost	\$ 715,638	\$ 580,479	\$ 714,046	\$ 665,751	\$ 780,799	\$ 764,284
Year to Date Cost	\$ 2,501,046				\$ 2,741,075	
Budgeted	\$ 3,325,136				\$ 3,869,002	

Day Care & Foster Care Licensing

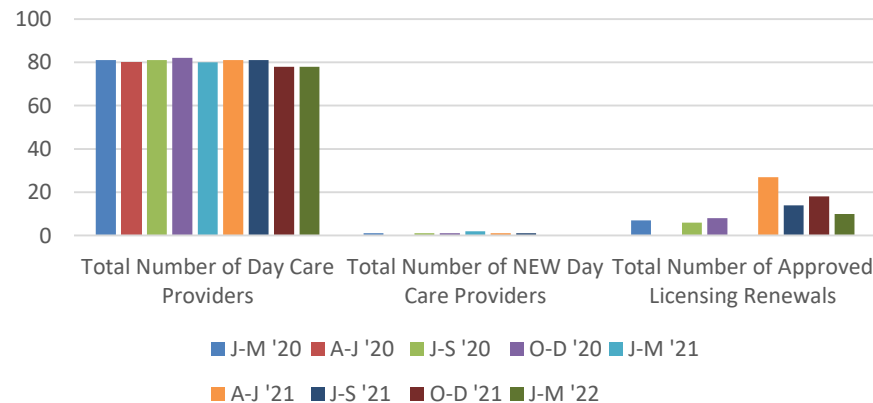
Children in need of foster care services will be cared for through quality licensed relative foster care families and/or quality licensed county foster homes.



Adult Foster Care homes are adequately licensed through Human Services and Licensing staff.



Children will be cared for through quality licensed day care services.



- Some of the data is static, especially with adult foster care.
- We are very happy to report a new county licensed family foster home in Martin County.

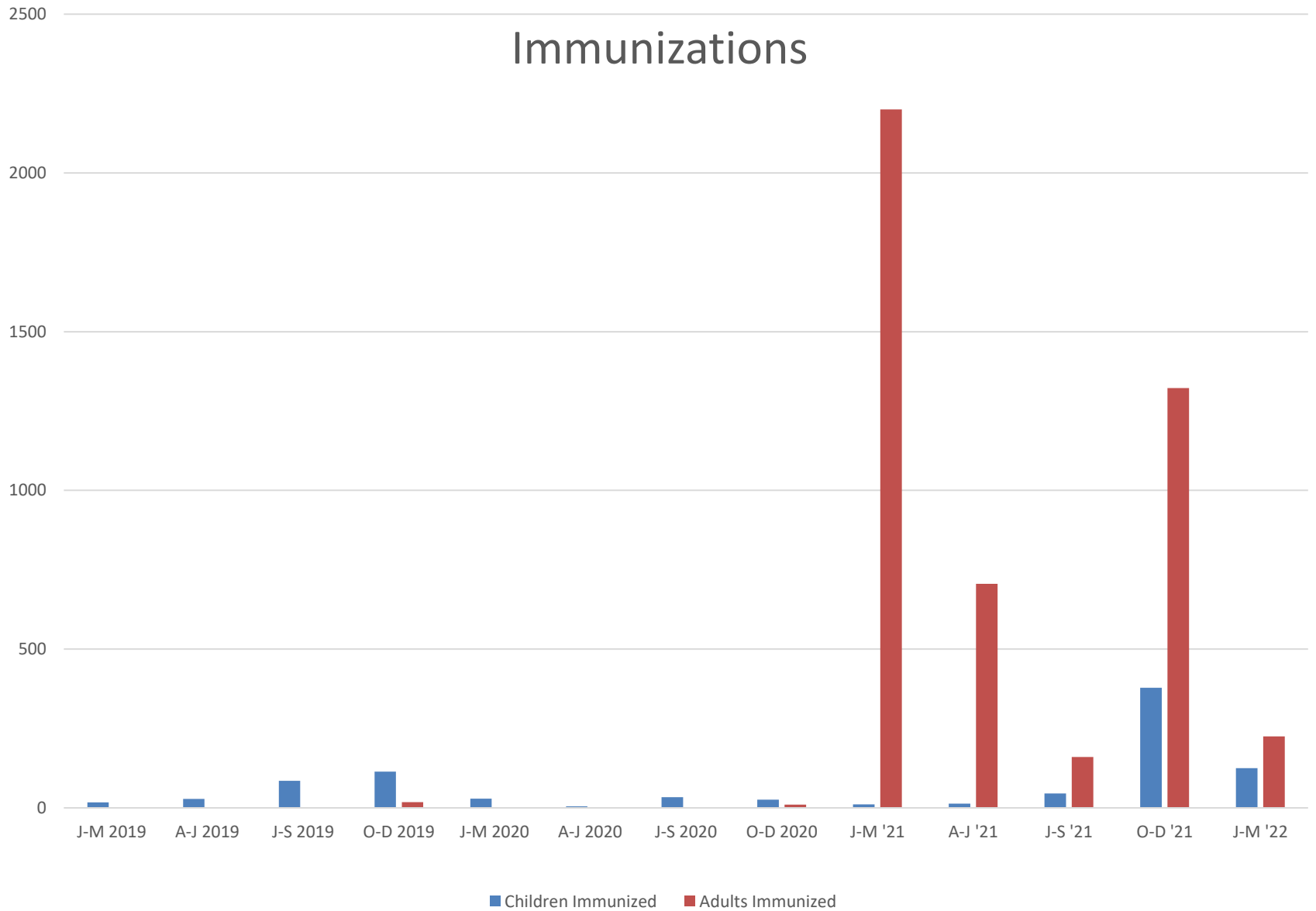
PROGRAMS AND SERVICES SUPPORTING THE COMMUNITY



Goal III.A.

Residents and visitors are protected from acute communicable diseases and other health threats including unintentional injury.

Immunizations

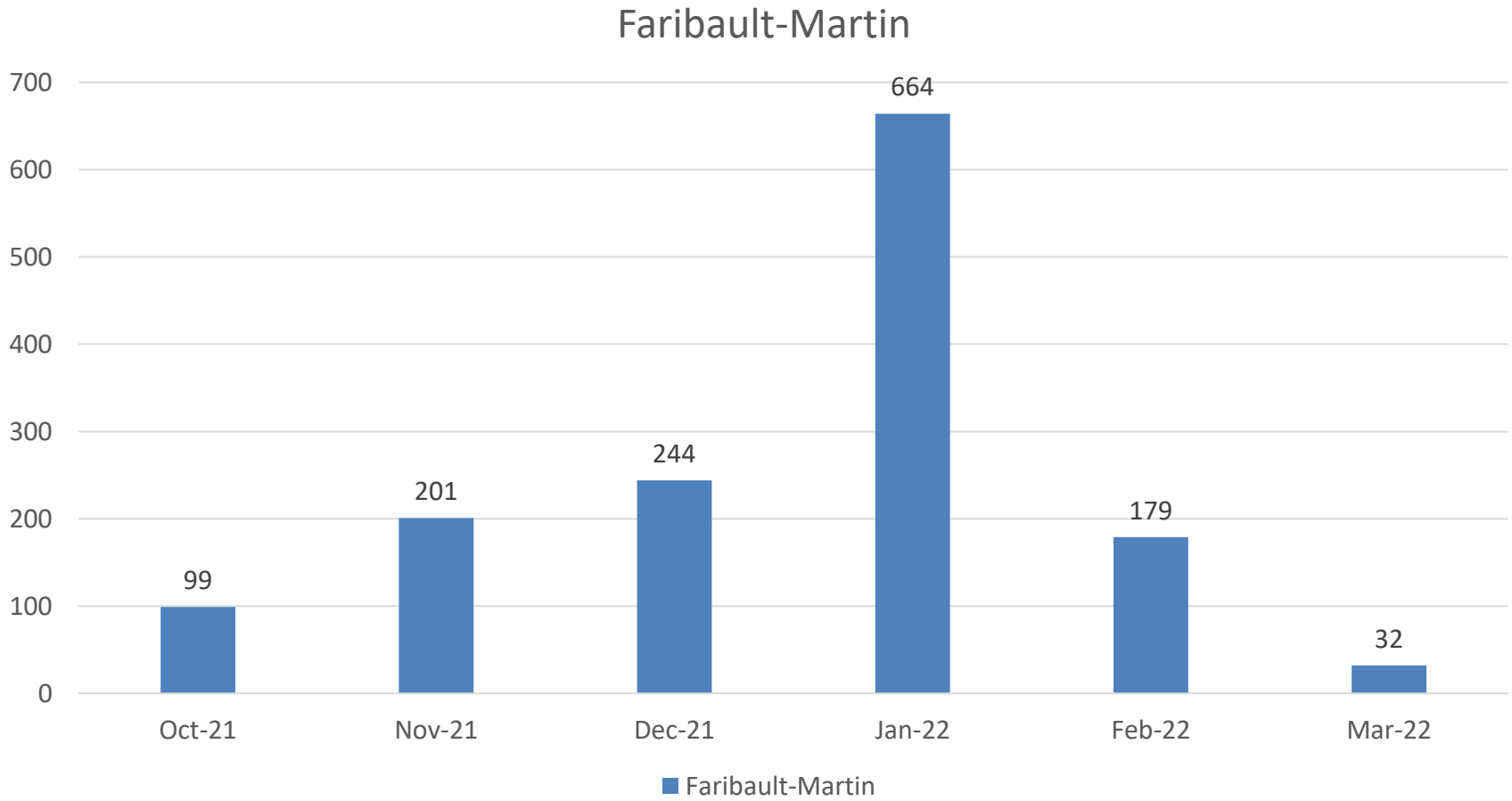


- This quarter sixteen (16) children and four (4) adults received routine immunizations through our immunization program.
- 109 doses COVID-19 vaccinations provided this quarter to school-aged children (5-17yo). We provided 225 COVID-19 vaccination (initial or booster dose) to adults.

Immunization Success Story

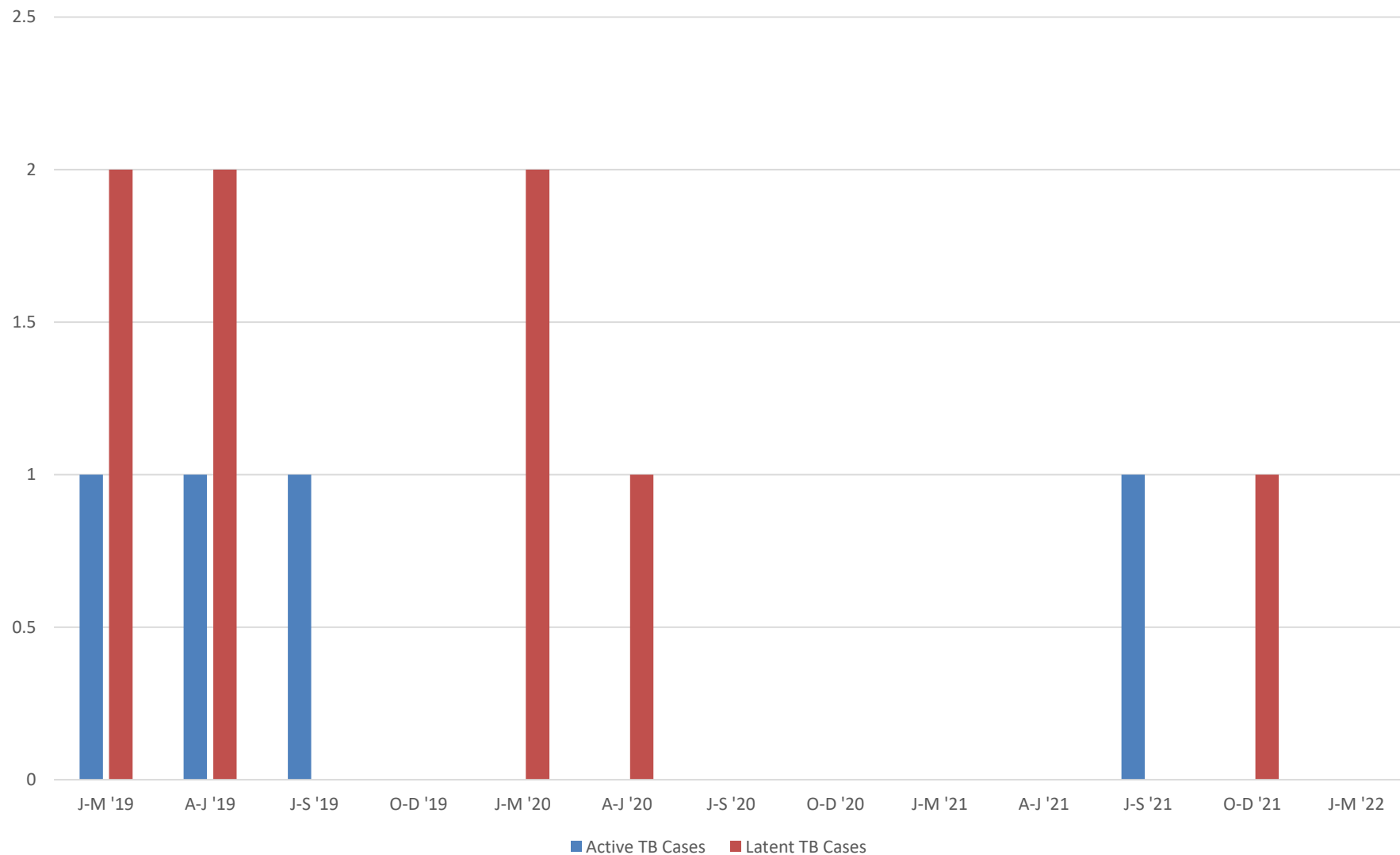
Young married family working with Healthy Families. With education from HF home visitor Mom received both doses of COVID-19 vaccine. Dad was very against the vaccine and did not want the government telling him what to do. Dad's mother had a very bad case of COVID-19 pneumonia and Dad realized that he did not want to have to have his own child exposed to COVID-19 if he himself would get ill. Dad made the decision to get vaccinated with a 2-dose series. Since becoming vaccinated, the family did become ill with COVID-19. Dad thanked his HF home visitor for continuing to educate, answer questions. He shared that he is thankful that he did not get extremely ill with COVID-19, which he credits with having had the vaccination.

COVID-19 Testing by Public Health

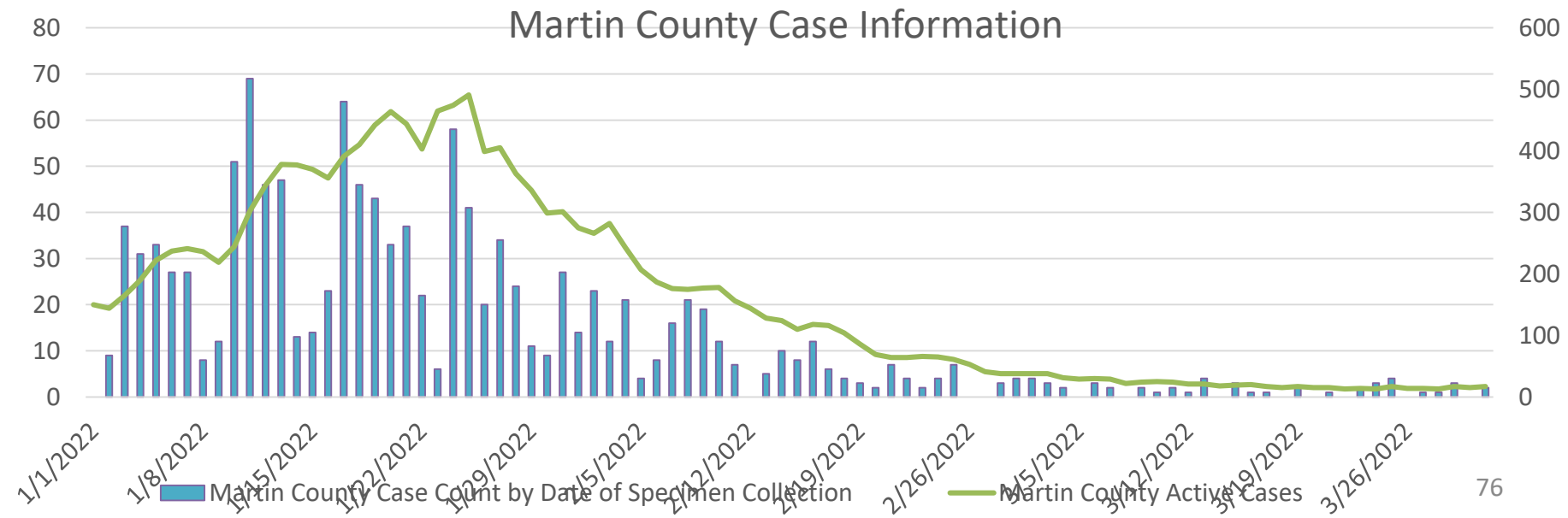
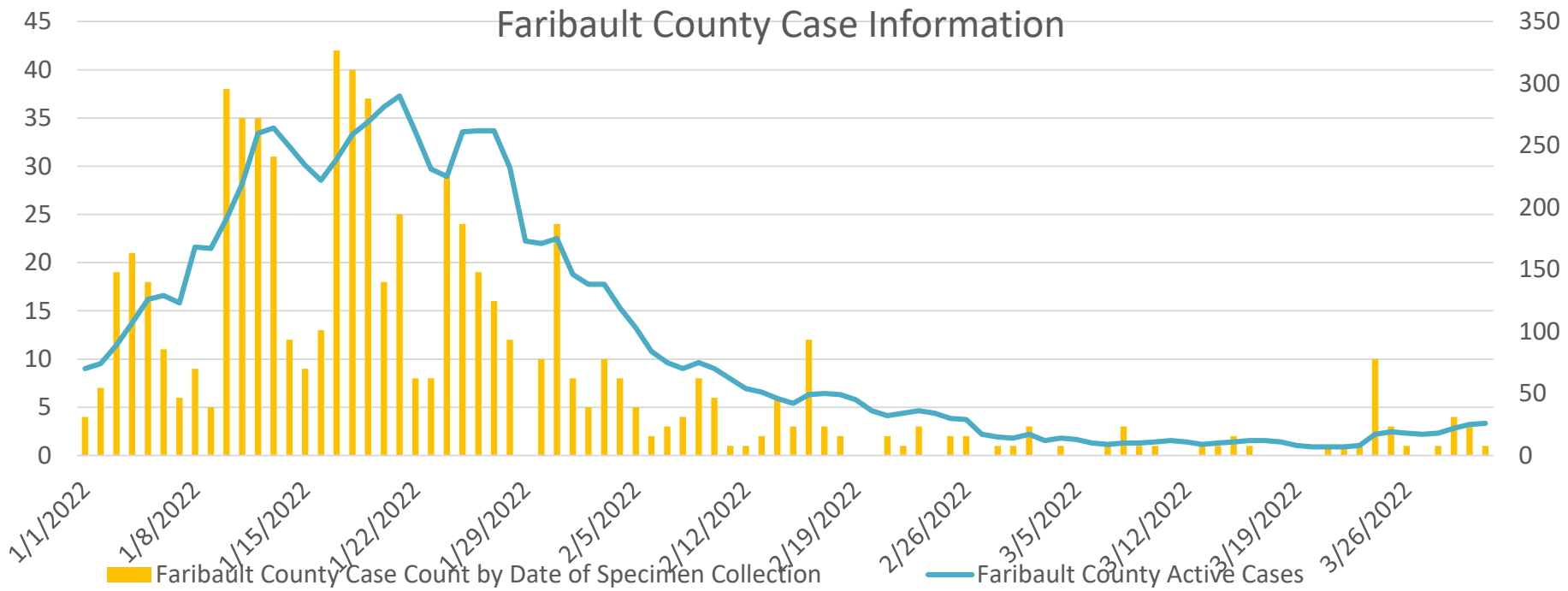


We continued offering COVID-19 drive-thru testing clinics in Fairmont and Blue Earth, conducting a total of 875 tests in Quarter 1.

Tuberculosis Case Management

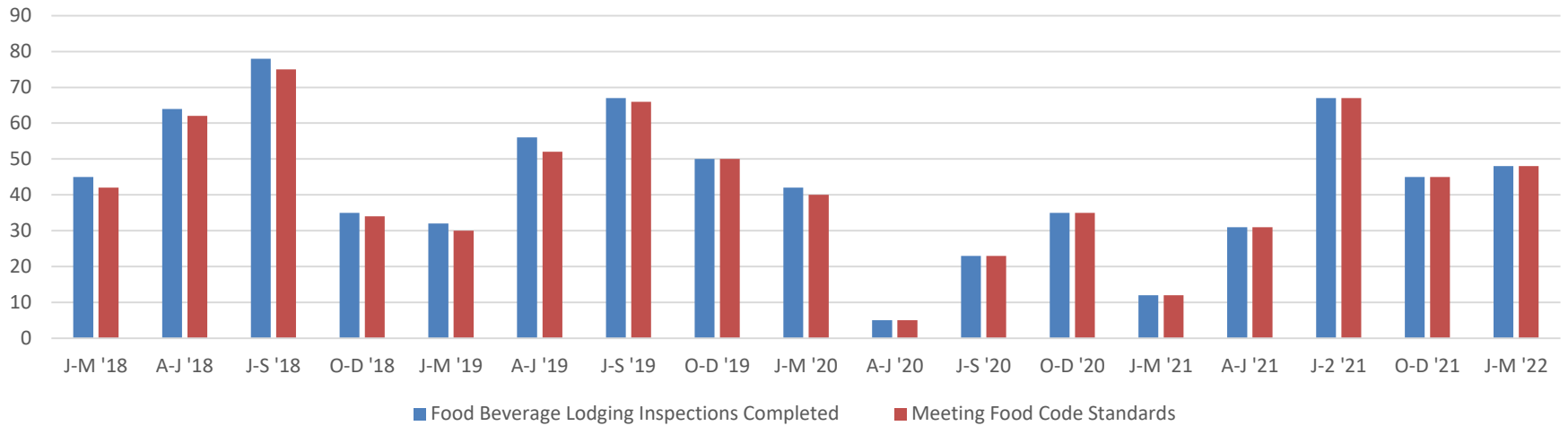


This quarter we have no new referrals for active or latent Tuberculosis case management services.

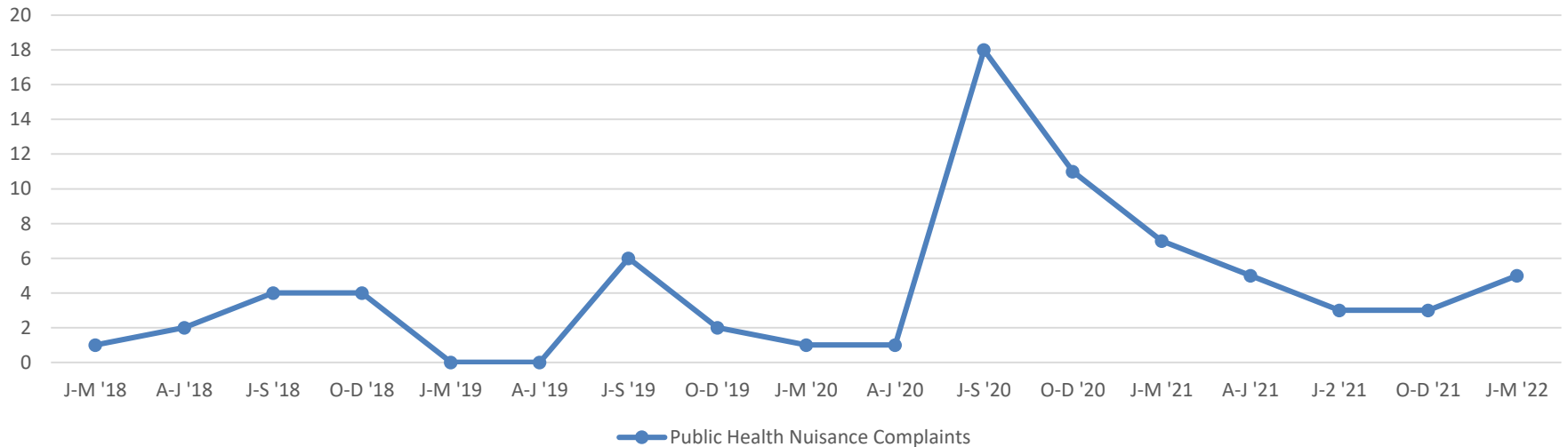


- In Faribault County we started the quarter with 2,832 cases on 01/1/22 and ended the quarter with 3,610 cases on 03/31/22. At the peak of the omicron wave we had 290 active 'reported' cases in a single day.
- In Martin County we started the quarter with a total of 4,269 cases on 01/01/22 and ended the quarter at 5,560 cases on 03/31/22. At the peak of the omicron wave we had 474 active 'reported' cases in a single day.

Food Beverage Lodging Inspections Completed



Public Health Nuisance Complaints



- Our Sanitarian completed 48 inspections in food, beverage, lodging and pool establishments this quarter. Of those, one (1) required a follow-up inspection. Eleven (11) plan reviews were completed for establishments looking to make modifications to their building, or for new establishments.
- We received five (5) public health nuisance complaints this quarter for rat complaint, mold, rental property condition issues.

Statewide Health Improvement Partnership

- We held our quarterly Community Leadership Team meeting, Healthier Together, where the group voted on and approved 8 new mini grants: Truman Active Living Coalition, Martin County West Public School, Granada Huntley East Chain Public School, Faribault Martin County Human Services (Worksite Wellness), 3M, The City of Fairmont, FariCARES, and Martin County Community Food Partnership. All were approved by MDH with the exception of 3M (which is still under review and has been resubmitted with changes).
- MCW Public Schools since then has started with the successful implementation of “Try Day Friday”, where students are encouraged to try new fruits and vegetables and learn about them as well. SHIP staff have continued to work with other schools and provide technical assistance and resources as needed.
- SHIP staff continue to attend substance prevention meetings in Faribault and Martin Counties as well as additional DFC grant writing meetings for FariCARES. SHIP staff continues to provide resources and support as needed and create educational deliverables as needed.
- SHIP staff are working with the new worksites grantees and continuing to recruit for an additional 3 sites. Staff is also working on updating the Worksite Wellness Collaborative materials for this new group of worksites. The goal is to host a collaborative meeting in Quarter 2 for worksite wellness and school partners in food service.
- SHIP Staff have continuing to provide assistance to our Active Living partners, of which, multiple have received grants outside of SHIP with SHIP Staff support in writing these applications. Staff continue to attend Active Living meetings as they try to resume their once a month meeting schedule (changed due to COVID).
- Martin County Community Food Partnership meetings continued to be hosted by SHIP for Martin County and they now are beginning work on their new action plan, first starting with two new Power of Produce clubs (one in Fairmont and one in Trimont).
- FMW SHIP hosted a hybrid training, “Healing Together: A Mind Body Approach to Suicide Prevention”, open to all school staff and EMS workers in our tri-county area. 30 people attended the training and provided positive feedback as well as mentioned they would like to offer the training again in the future to more community members and target populations.

Stronger Together

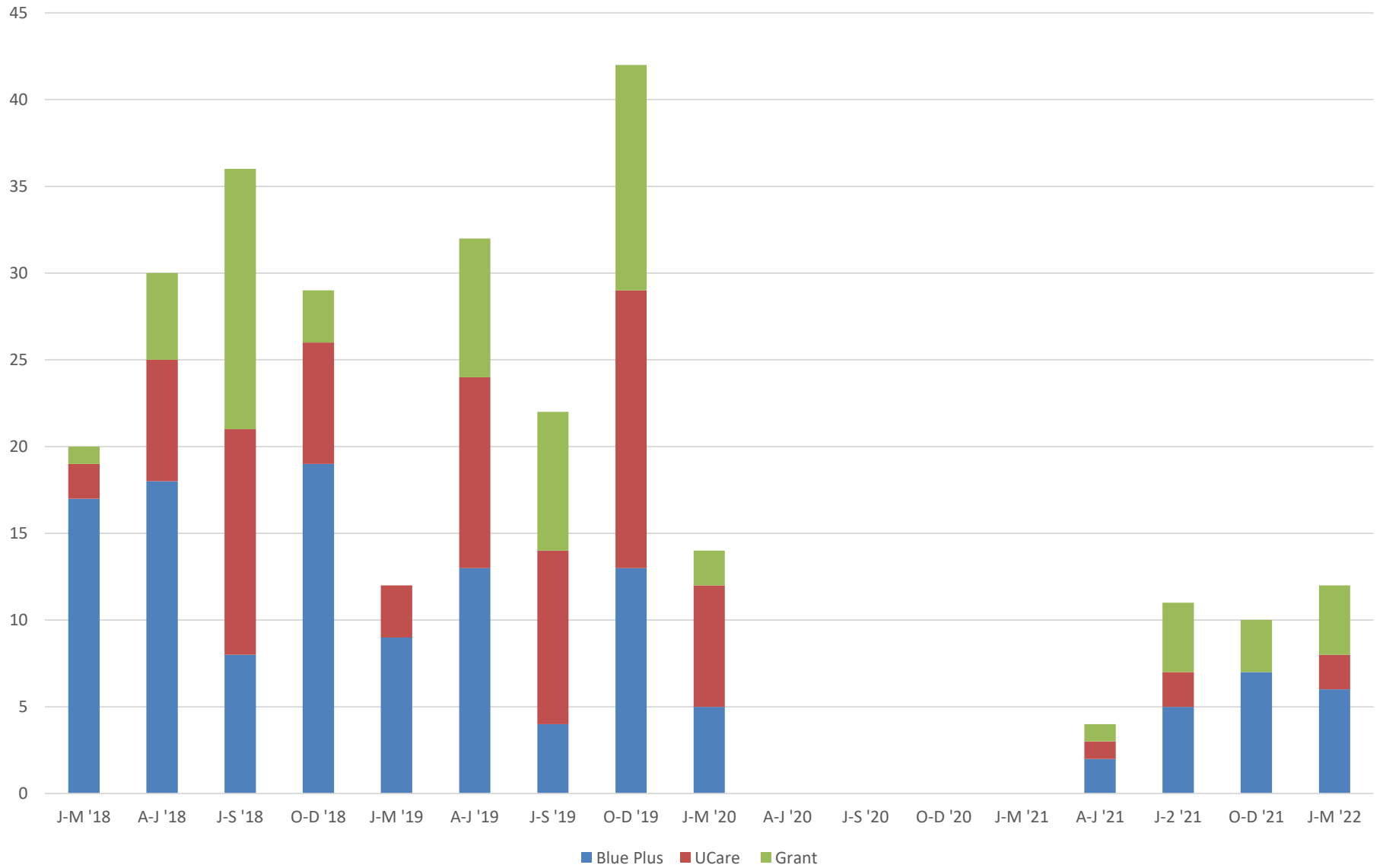


COMMUNITY HEALTH INITIATIVE OF
FARIBAULT & MARTIN COUNTIES

Inspire healthy, resilient communities through partnership and collaboration.

- The Stronger Together Coalition includes a membership of community members and organizations from across the two counties. This coalition was developed to create and oversee implementation of the Community Health Improvement Plan (CHIP). The CHIP is a required deliverable of local public health agencies from the Minnesota Department of Health (MDH). For the past two years, our agency has led the work towards completing the community health assessment and subsequent CHIP. The following were items prioritized for inclusion in the CHIP: Adverse Childhood Experiences (ACEs), Mental Health, Substance Abuse, Chronic Disease and Access to Health Care & Dental.
- Within the broader Stronger Together Coalition, there are action teams – the Community Resiliency Team, focused on developing the action plan to address Adverse Childhood Experiences, mental health and substance abuse; Healthier Together, combines SHIP efforts with action plan items identified by the committee for addressing chronic disease; and the Access to Care Team- focused on increasing access to health and dental across the two counties.

Car Seat Distribution

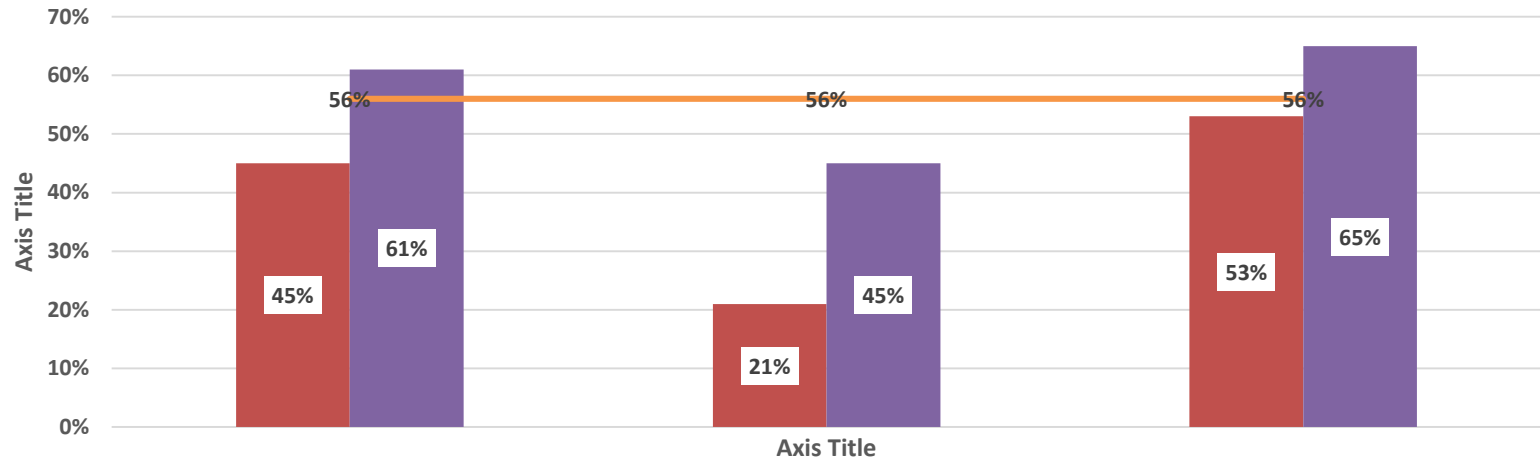


- This quarter we distributed twelve (12) car seats to families. We held two car seat classes during the quarter.

Goal III.B.

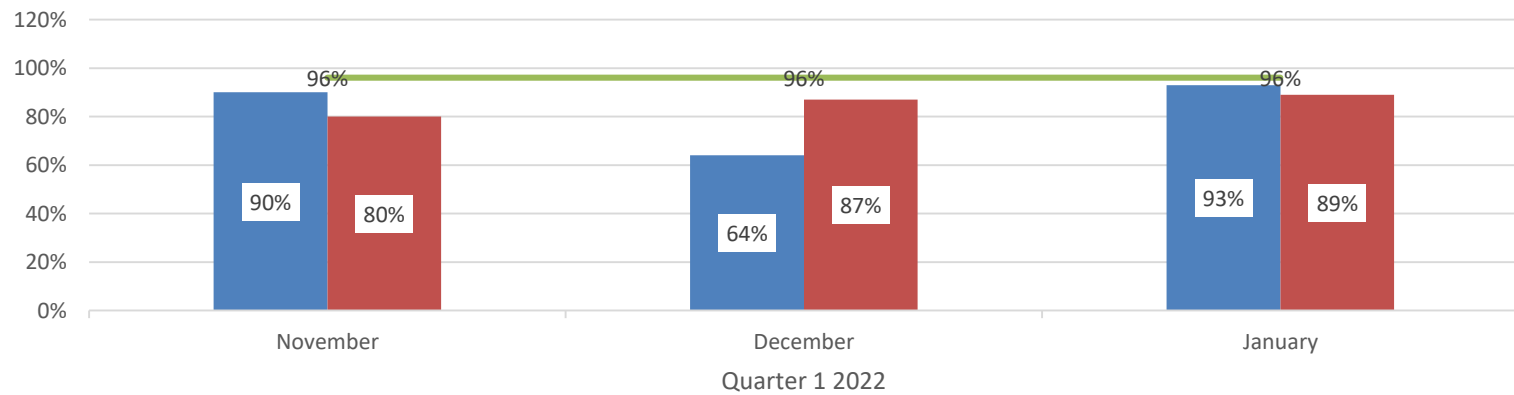
Residents will be financially secure while also maintaining family stability.

Expedited SNAP 24 Hours



Faribault Martin Goal

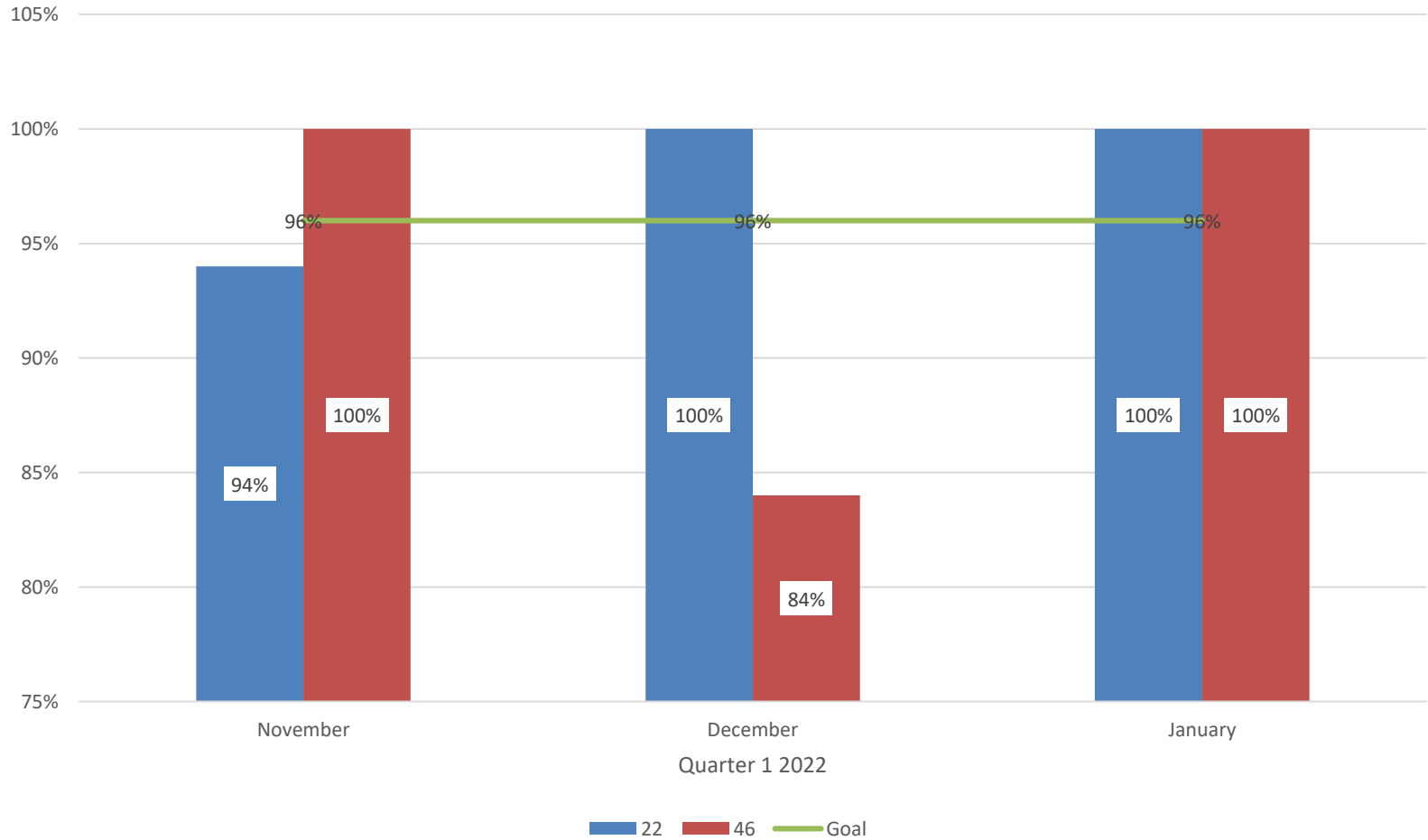
Expedited SNAP 5 Bus Days



22 46 Goal

- When we report on this data, the time frame is a bit off from the current quarter of this report. This is the most current data available.
- For November, December, and January, Martin County processed 76 Expedited SNAP applications and Faribault County processed 40 Expedited SNAP applications.

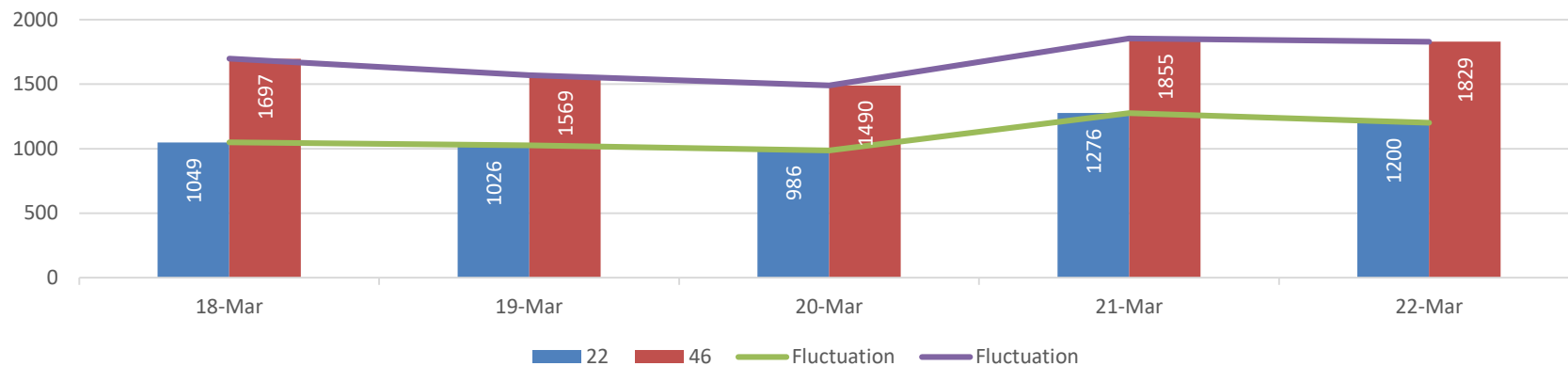
Regular SNAP



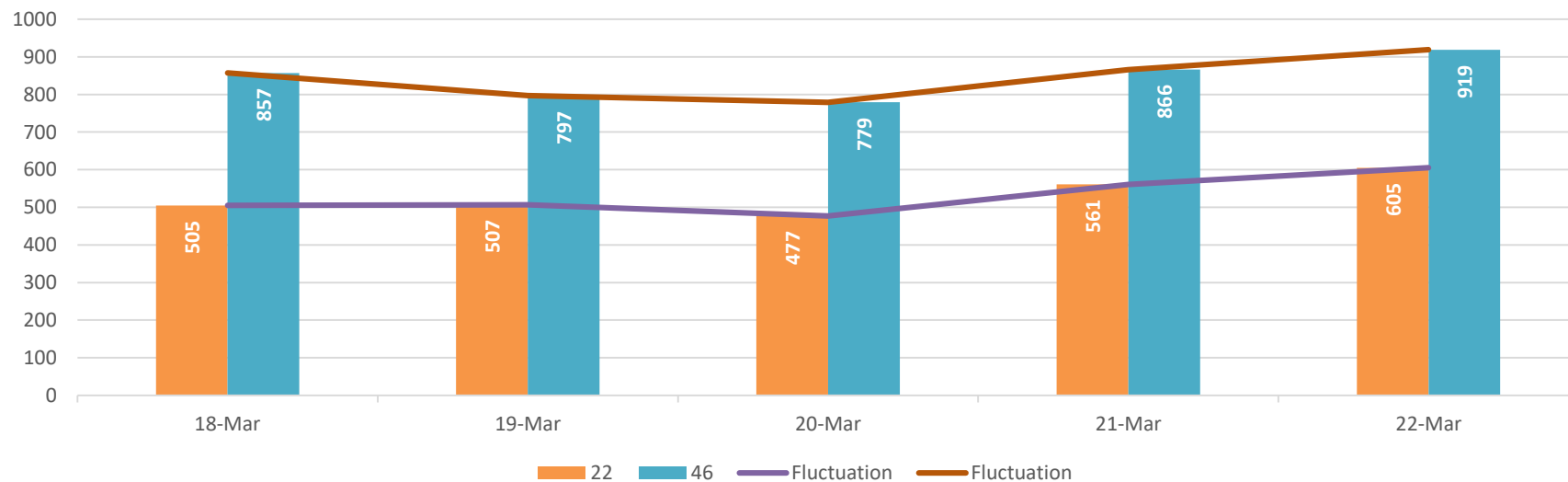
- In November, December, and January, Martin County processed an additional 58 SNAP applications that did not qualify for Expedited processing and Faribault County processed an additional 52 SNAP applications that did not qualify for Expedited processing.

- The purpose of sharing this data is to demonstrated the high levels of poverty and food insecurities in Faribault and Marin Counties.
 - When we discuss food insecurity, someone can technically be above the poverty line but still be food insecure.
- According to the USDA, Food Insecurity is measured as the lack of access, at times, to enough food for an active, healthy life for all household members and limited or uncertain availability of adequate foods.
- As of 2019, 10.8% of Martin County Residents lived with Food Insecurities and 9.3% in Faribault County. Since COVID these numbers have risen.

Number of People Active on SNAP

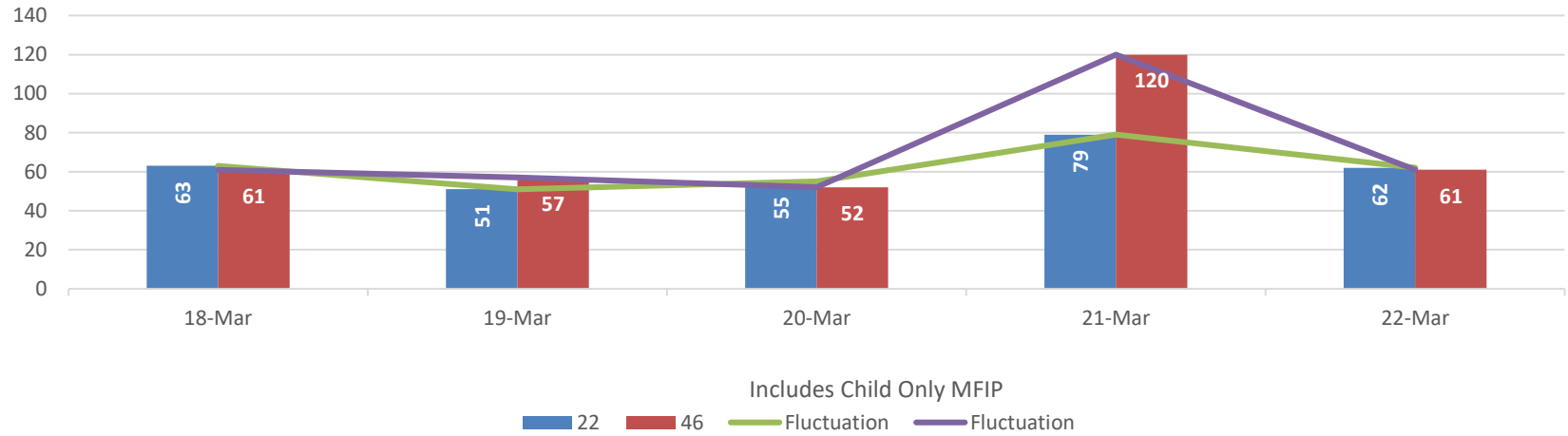


Active SNAP CaseLoad Per County

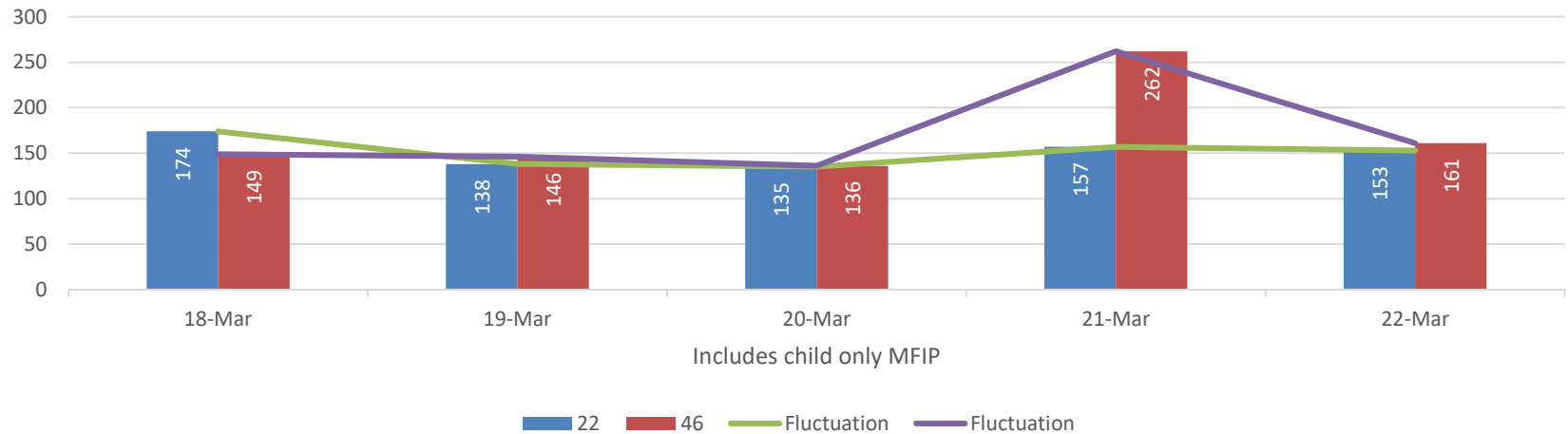


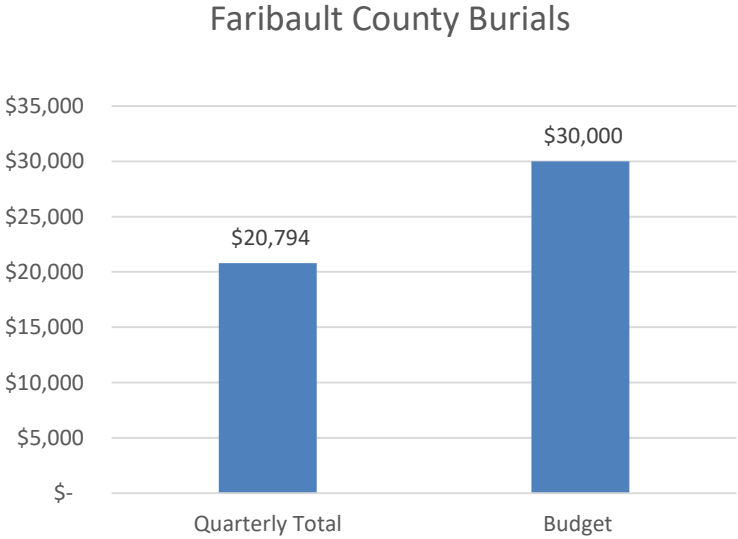
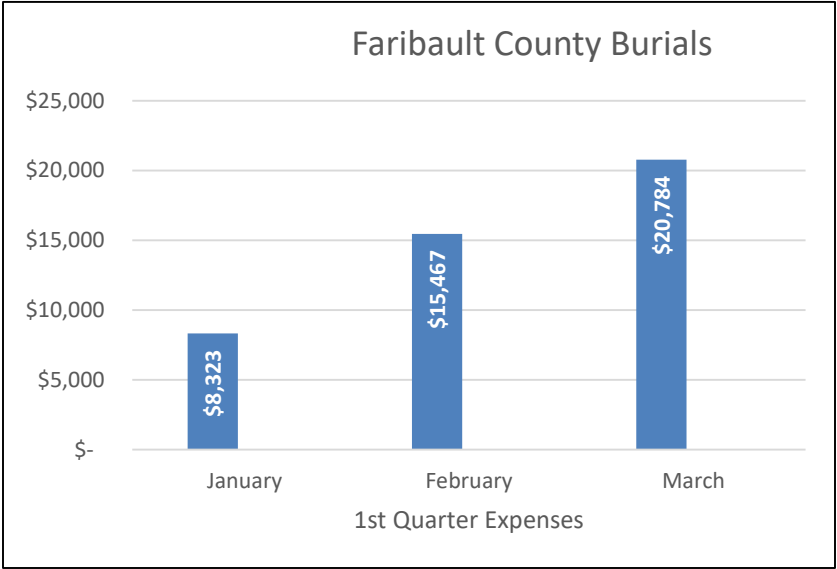
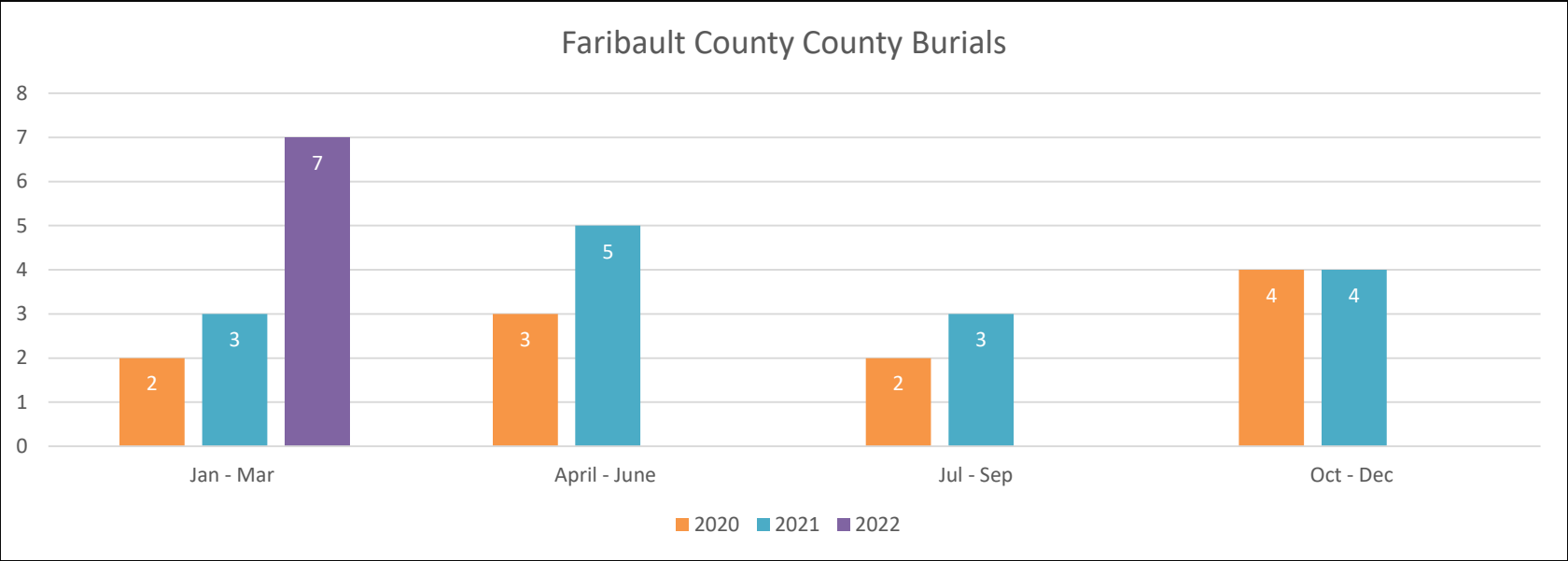
- Our active SNAP participant number is well above 2019 levels. In March of 2019, Martin County had 797 SNAP cases with 1569 people being served and in March of 2022, we have 919 cases with 1829 people being served.
- In March of 2019, Faribault County had 507 SNAP cases with 1026 people being served and in 2022, Faribault County has 605 cases with 1200 people being served.
- When looking at our SNAP caseload numbers as well as 2021 US Census Data, that suggests that in Martin County 9.9% of the population is living in poverty and 10.3% of the population in Faribault County is living in poverty we can see that food insecurity plays a huge part in our residents day to day lives.
- All of this combined with the influx of SNAP applications we received this quarter has been a huge struggle for our workers and our communities. We are seeing more and more people applying who are over income but still are struggling to meet their basic food needs.

Active MFIP Caseload per County

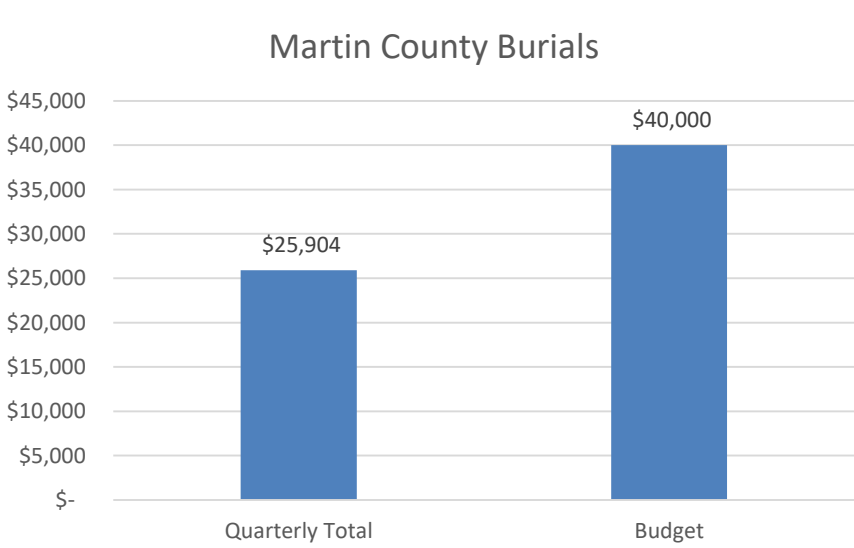
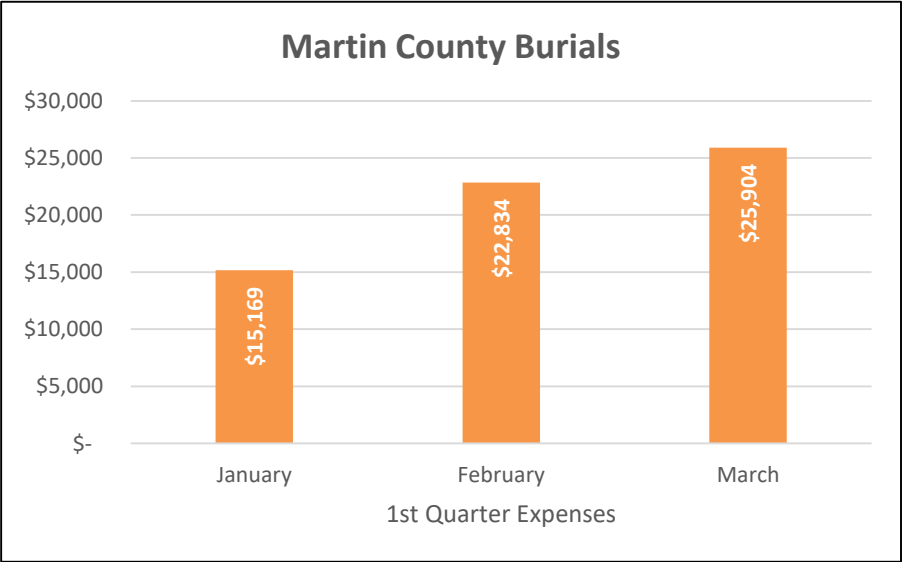
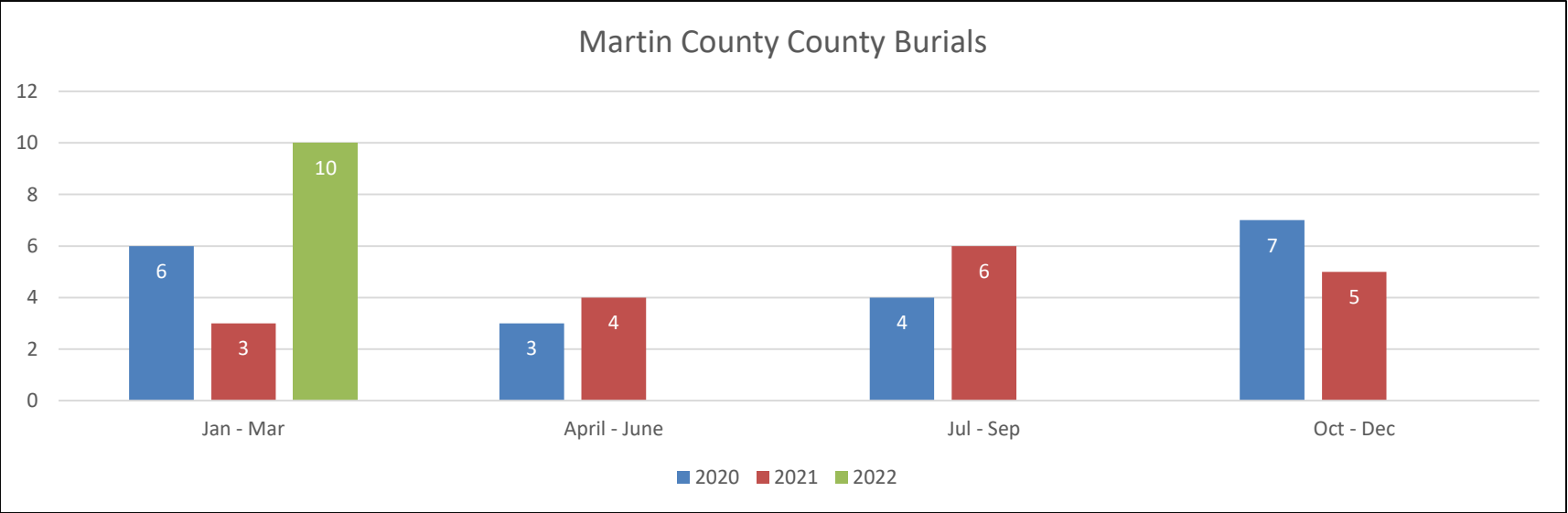


Number of People on MFIP

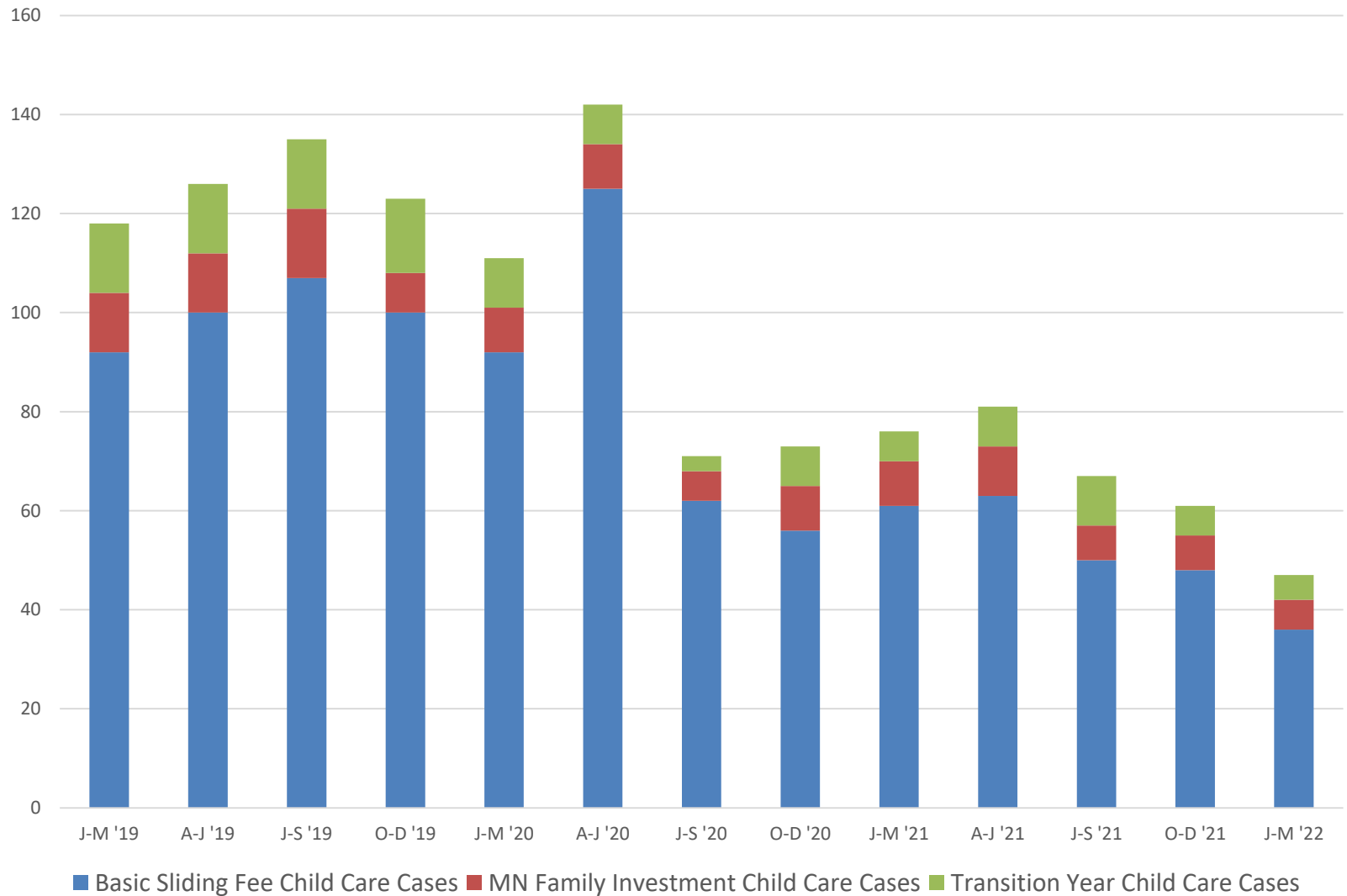


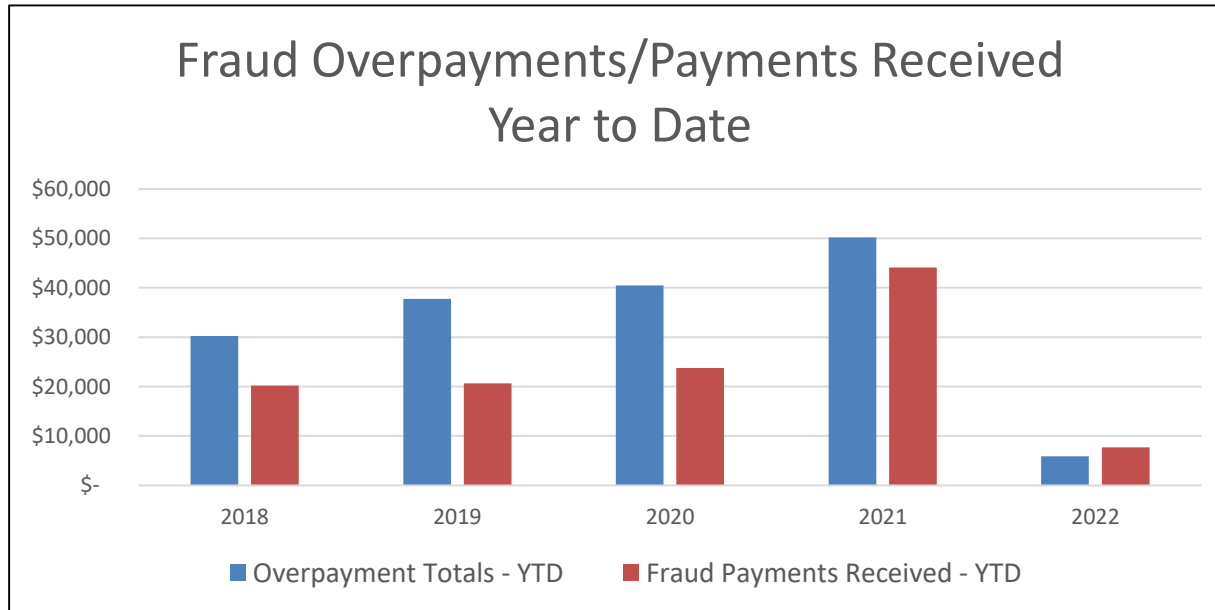
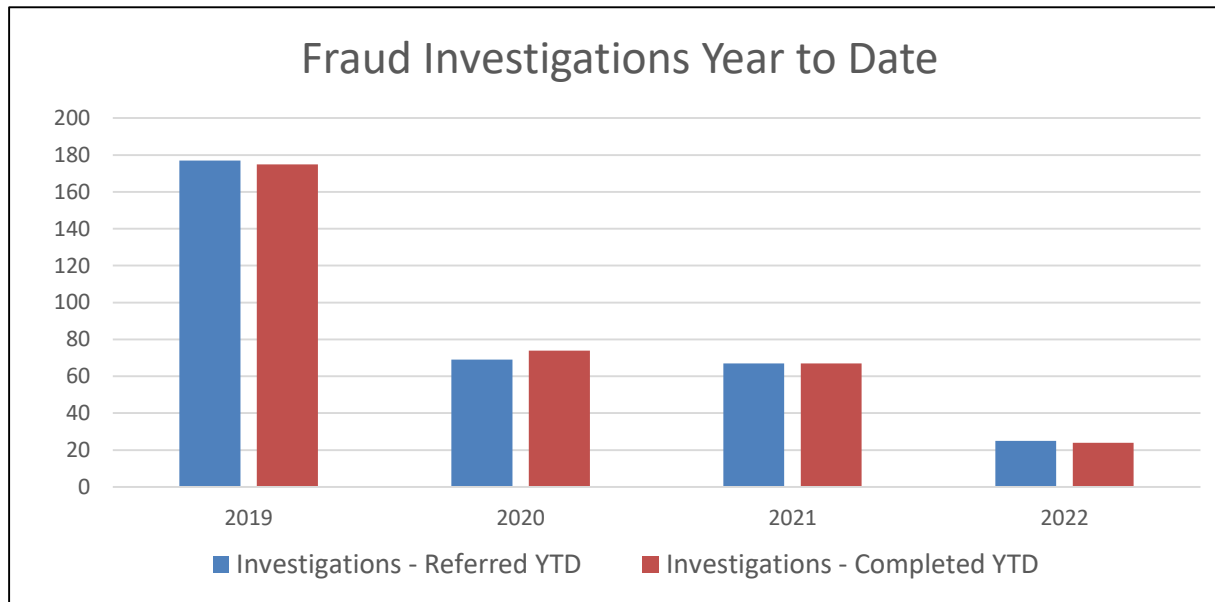


- Reporting out County Burials will be a bit different than in the past reports. The number of county burial requests will be compared to other years as well as where we are at with our County Burial Budget.
- We are continuing to have larger than normal numbers of people applying for county burial. This is anticipated to continue as fewer and fewer people tend to be planning for this eventual life event.

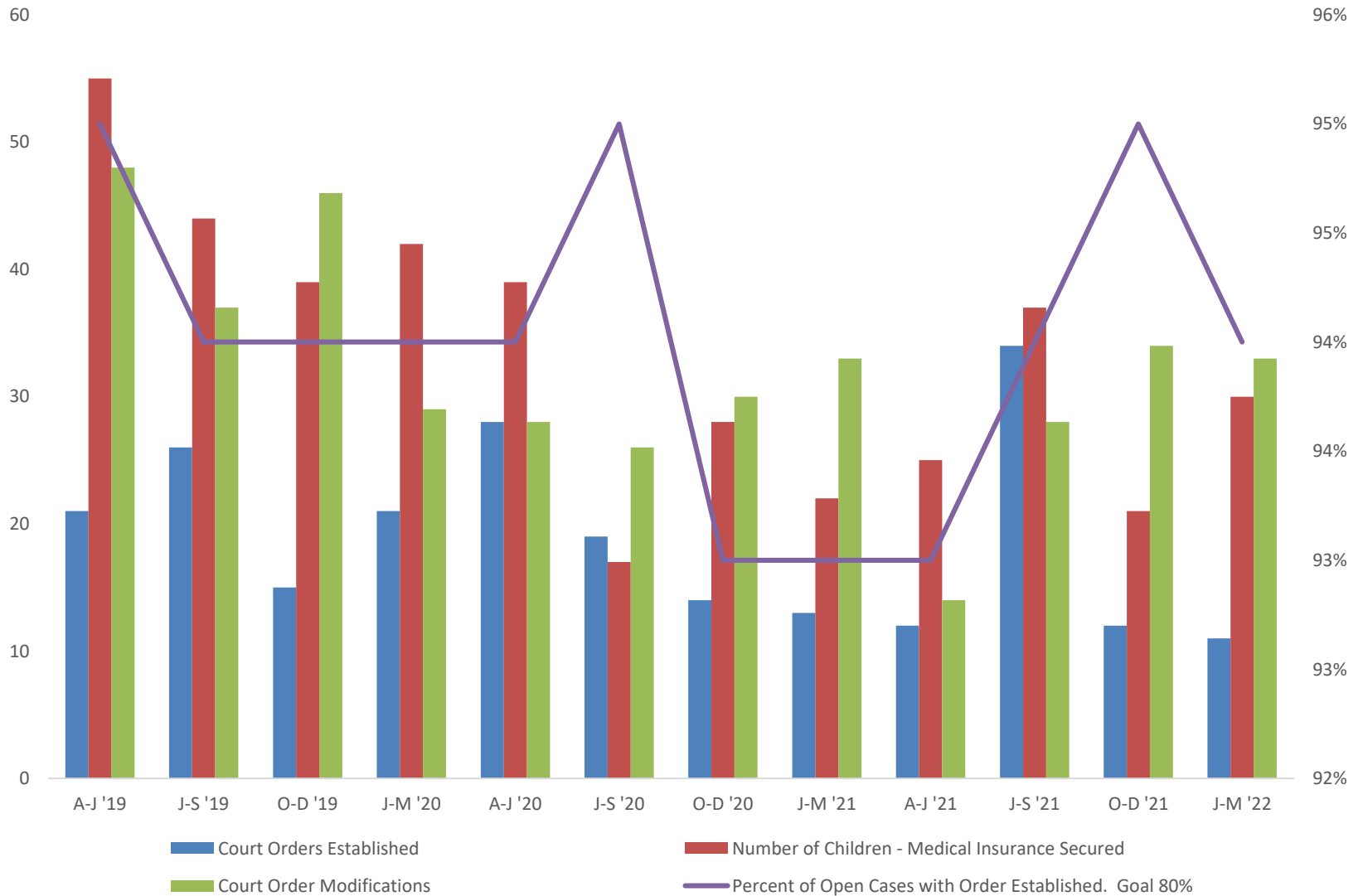


Child Care



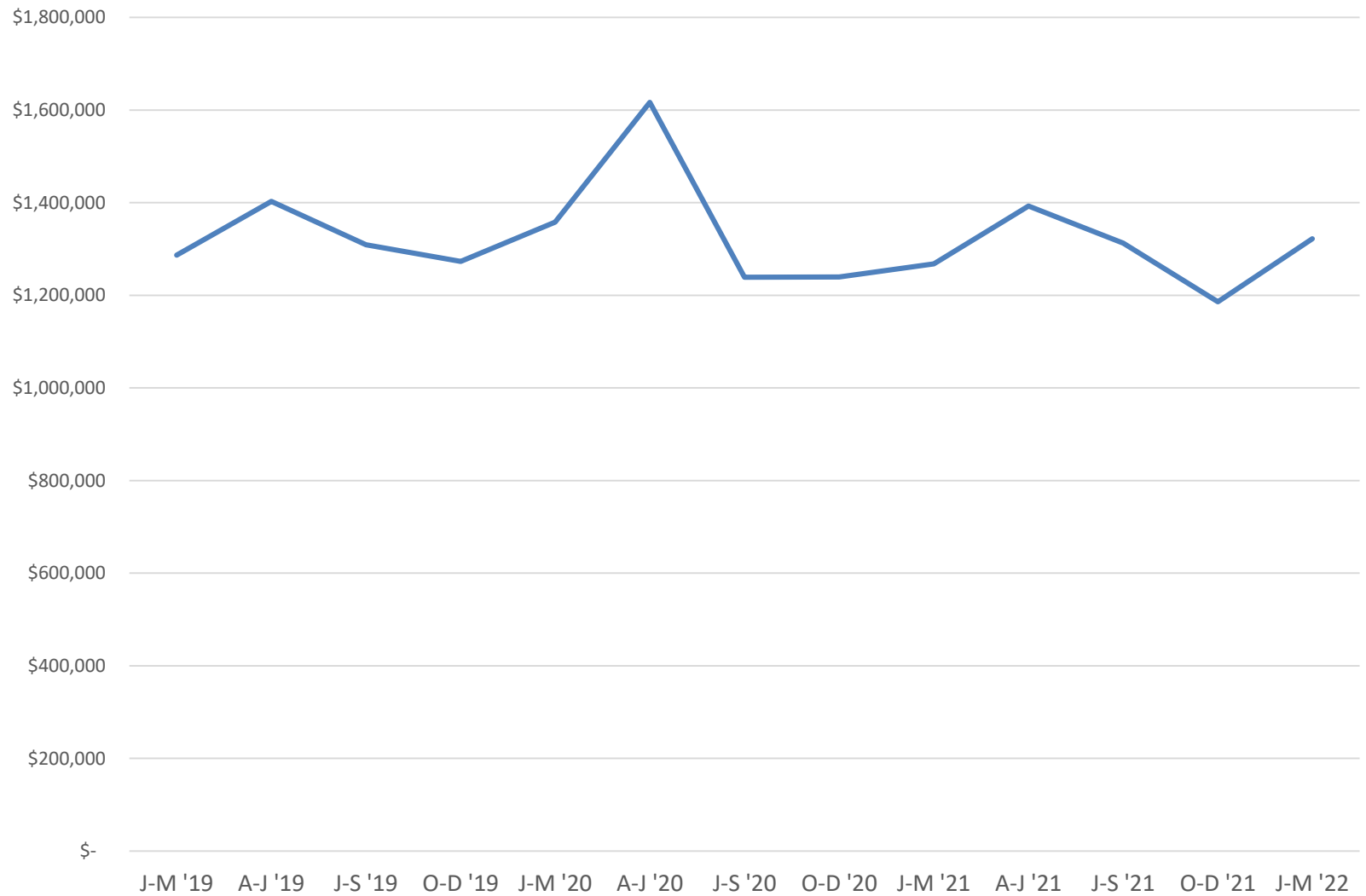


Child Support Court Orders



- Performance numbers for 2021 were as follows: Paternity established 106% far above the high performance of 80%.
- Orders Established - 94% far above the high performance of 80%.
- Collections on Current support 77% with high performance being 80%.
- Collection on arrears 75% with high performance being at 80%.

Child Support Collections



- As the result of consistently taking a non-custodial parent (NCP) to court on a contempt of court charge, we were able to collect \$10,000 for his children which would have not been paid otherwise.
- Through a follow-up phone call with another NCP to find out why payments hadn't been coming for several months, the worker was able to figure out there was a problem with the employer not withholding. The NCP promptly worked with his employer and was able to get a payment of \$3,300 sent in which caught up the payments he was behind.
- As part of the tax intercept program we were able to intercept \$36,000 on a case which paid it in full. When the non-custodial parent contacted us to confirm we got the money, he said he was glad his case was paid in full as his son was going to college and could really use the money. The non-custodial parent was also happy to know that he would now be able to get his passport which was being held until all the back child support on his case got paid. This was the largest tax intercept the child support program has received.

**EXCEPTIONAL
PROBLEMS/ISSUES/ACTIVITIES &
SPECIAL PROJECT REPORTING**



Community Health

- HFA Staff preparing for the accreditation site visit with the National Office (rescheduled from 2020).
- MSHO staff undergo both monthly audits from the health plans and an annual audit. UCARE was 100% compliant, meaning no audit in 2023! Blue Audit in in Q2.
- COVID cases calmed down significantly, allowing staff to get back to 'work as usual' – continue to monitor cases weekly and prepare for a surge of cases.

Social Services

- Quarter one observed an increase in the number of child protection reports received compared to the previous quarter. Quarter one of 2022 was higher than any quarter of 2021. During this time, one Investigator resigned from the Agency and one Investigator changed to a different unit within the Agency. Due to less staff and an increase in reports, the Investigations supervisor has also been taking on family assessment assignments. One new Investigator started at the end of the first quarter, and a second new Investigator will be starting at the beginning of the second quarter.

There were two situations that weighed heavily on the Investigators during the first quarter.

- The first case began in February. Faribault County received a report from Blue Earth County about a family that had moved to Kiester less than 48 hours prior. The report was that the 7-year-old child appeared to have been locked in a closet at the family's apartment in Mankato. Immediate contact was made with this family and methamphetamine and paraphernalia were observed on a low shelf in a bookcase, next to the child's toys and accessible to the child. This child was placed into protective care and remains in foster care at this time.
- The second case began in March regarding an infant with significant non-accidental injuries which were determined by Mayo Rochester to be due to physical abuse. This infant is currently in non-relative foster care as the investigation continues both with child protection and law enforcement. A CHIPS petition has been filed and a case plan developed for the parents to work towards reunification with their child.

Behavioral Health

- Children's Mental Health case managers were in coverage while we filled a position and caseloads ran high during that time due to a large number of referrals.
- Two of our CMH case managers, one Chemical Dependency assessor, and one Behavioral Health supervisor presented at the first Truancy Workshop in March and it went extremely well. They will be offering the workshop twice a year.

Business Office



- Total Revenues 1st Quarter \$ 5,312,144
- **Budgeted Annual Revenues** **\$19,330,377**
- Total Expenditures 1st Quarter \$ 4,258,864
- **Budgeted Annual Expenditures** **\$19,330,377**
- Total Payroll 1st Quarter \$ 1,789,892
- Active Staff at Human Services of Faribault & Martin Counties = 125
- We started working with our auditors in January to complete our financial audit for 2021. They were on-site March 22-23 and have wrapped up the audit.
- We hired two new account techs in the business office to fill open positions, so we have been busy with lots of training.

Income Maintenance

- Child support spent a large amount of time training a new Child Support Officer and a new Support Enforcement Aide. Both were promotions within the agency and are doing an excellent job learning their new positions.
- During this period Income Maintenance received higher than normal amount of applications for assistance. During this quarter we received 607 applications for assistance. This was very difficult for staff who were sometimes completing 3-4 interviews per day.
- We also had some very exciting changes as Lea Silverthorn was promoted to the Clerical Supervisor position. This left a vacancy for the Family Lead worker, which was eventually filled by Emily Hanson. These leadership changes have been a very positive influence on our team and we are very excited about teams future.
- These leadership changes did lead to 2 vacancies in IM. In February we were very fortunate to hire 2 great new staff – Taylor Eicholz and Taylor Painter-Annis.
- Clerical was also very fortunate to hire a new clerical staff person for the Faribault County office, so welcome Julie Fritchman.
- We are still working on migrating the OnBase files into Case Works.